



# JMHI DirectAccess

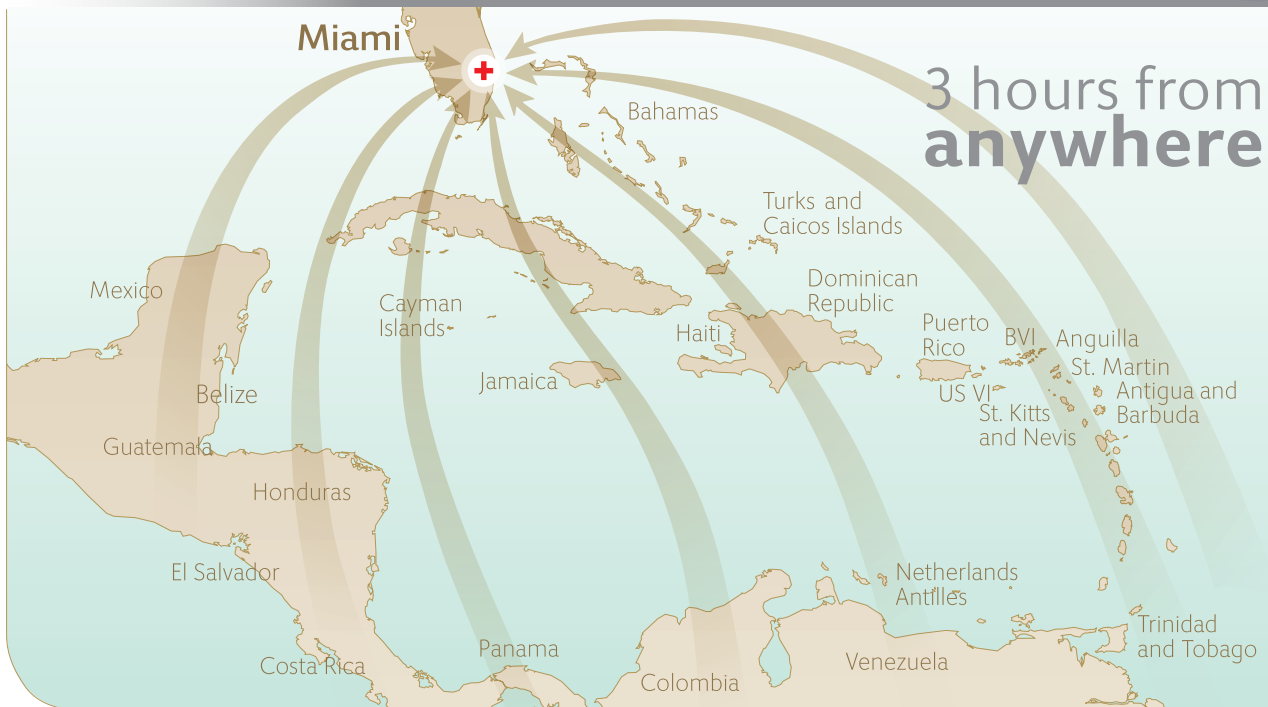


a premium  
membership service  
of Jackson Memorial Hospital - International



**JACKSON MEMORIAL HOSPITAL**  
INTERNATIONAL SERVICES

# The Southernmost Level -1 Trauma Center in the United States



In the event of a life-threatening medical emergency,

JMHI DirectAccess is your lifeline to the most dependable and comprehensive critical care in the Caribbean Basin.

## How JMHI DirectAccess Works

Your membership ensures that in the event of a medical emergency, your information is available in advance to Jackson Memorial Hospital - International. Should a transfer to the hospital be a viable medical option, your transfer can be approved within 60 minutes (subject to bed availability).

Our staff at JMH-International is available to assist you 24/7, year-round, making your transfer possible at any hour, even when your insurance company is closed and unavailable to approve benefits. The JMHI DirectAccess program works closely with a network of independent air ambulance companies that, at a moment's notice, can be dispatched to transfer you to Jackson Memorial Hospital. We coordinate your case with the air ambulance company, the referring hospital or physician and the admitting physician at JMH, securing the appropriate resources for your medical emergency. We are committed to making a difference and saving lives.

## Exclusive Benefits for international patients:

- Pre-approved admission to Jackson Memorial Hospital\*
- Immediate access to JMHI air ambulance network \*\*
- Medical concierge services 24/7
- Patient advocacy and family support
- Private rooms and suites\*
- Post-discharge delivery of medications and medical equipment
- Reduced rates for outpatient cardiology exams and comprehensive physical exams
- Reduced rates at the Hyatt Regency Miami and other partnering hotels
- Airport and hotel car service arrangements
- Nurse on-call service for 30 days after discharge

\* Subject to bed availability and member funding confirmation  
\*\* Services are based on availability of independently owned and operated air ambulance companies.



## Life-Saving Medical Capabilities

A highly skilled medical team of physicians and nurses will await your arrival at our hospital, ready to provide expert treatment for complex medical conditions. Consistently ranked as one of America's best hospitals by U.S. News & World Report, Jackson Memorial Hospital has unmatched capabilities for providing life-saving medical care. Our unique clinical resources include:



- the Ryder Trauma Center
- a large Emergency Department
- a Stroke ICU
- the largest Neurosurgery ICU in the United States
- the largest Neonatal ICU in the United States
- a comprehensive Cardiac Care ICU
- a comprehensive Surgical ICU
- a large Medical ICU
- and a comprehensive Pediatric ICU

## Medical Concierge Services

As a JMHI DirectAccess member, in the event of an international transfer, a dedicated hospitality coordinator will assist you and your family every step of the way. Your personal coordinator will help you with registration, arrangement of transportation and accommodations, or anything else you may need. International members of JMHI DirectAccess also have guest privileges at the new BUPA International Patient Reception Center, a facility that integrates business class hospitality amenities with luxurious waiting areas, examination rooms and a full service business center.





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