



CARIBBEAN
HOTEL & TOURISM
ASSOCIATION

Caribbean Tourism Industry Stakeholder
Guide For Internal & External
Hurricane and Crisis Communications

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Caribbean Hotel and Tourism Association

2655 Le Jeune Road, Suite 800

Coral Gables, FL 33134

Phone: 1-305-443-3040

Email: membership@caribbeanhotelandtourism.com

For Guide Update Information Contact Marketplace Excellence at: update@marketplaceexcellence.com

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Preface

The need for quick and accurate information is essential during a period of serious crisis, so coping effectively with a crisis demands thorough preparation and a well-thought-out communication strategy. The purpose of this guide is to supplement local efforts to develop communications preparedness and the response and recovery process for Caribbean Hotel and Tourism Association (CHTA) members, national tourism organizations, and public and private sector industry stakeholders before, during and after a potential disaster. Strengthening local communications will also assist CHTA and its regional public-sector counterpart, the Caribbean Tourism Organization (CTO), with their support efforts for affected destinations and the region.

The 2018 guide was based on the experience of the 2017 hurricane season. Hurricanes Irma and Maria, which devastated several Caribbean destinations, caught many by surprise and highlighted the shortfalls in general preparedness across the region for such a natural disaster. Its purpose is a reminder to CHTA members and its stakeholders how to identify and strengthen their preparation and response systems, and ultimately, to manage crises of this scale, effectively by ensuring more accurate and timely communications, and speeding up the road to recovery.

New to this year's guide is the inclusion of a section on social media, since among the tools of communication, responsible use of social media can mitigate the effects of a crisis by positively influencing the actions of travelers and tourism stakeholders. Effective use of this modern communication tool is therefore essential in ensuring credibility and accuracy as well as the timely dissemination of information to media, the tourism industry and the public. Communication templates, talking points and press release guidelines have also been included.

This guide contains an update of many important points of contact which may be used in the event of an emergency. New contacts include Cartagena, Colombia as well as regional shipping and cargo contacts. The United Nations Regional Coordinators have also been included as key partners to be in contact with during disaster response and recovery. As changes occur, we ask to be notified via email at update@marketplaceexcellence.com. CHTA commits to updating this guide annually.

What do we mean by a crisis?

A crisis is a situation that overwhelms society's resources, threatens to upset systems of control, and could disrupt people's day-to-day lives. A typical crisis is an event that happens suddenly, involving many different players, calling for decisions under severe time constraints and conditions of uncertainty.

The crises for which we are preparing our membership are typically natural disasters, which are expected, given our geographic location. These may include a hurricane or storm, earthquake, volcanic eruption, tsunami, among other types of natural disasters. Other crises that have impacted the tourism industry include vector borne diseases outbreaks (Zika - 2016) and dangerous infectious disease outbreaks such as the 2009 pandemic flu.

While these are the most probable for our region, we should not discount political-economic crises, as terrorism (9-11) and the 2008 global financial crisis proved.

It is important to recognize and prepare for these unexpected, potentially hazardous events which require immediate attention. Such events are of great concern to the public, tourists and the media and so quick, decisive – and visible – reactions are critical to reassure the public that the matter is being handled.

Crisis communications

Crisis communications is the process, once a crisis has started, of minimizing its negative consequences for the organization and the stakeholder the organization is responsible for. It requires immediate decisions and countermeasures using all the communication tools at its disposal in order to influence and steer its development in a positive direction as possible.

Source: [UNWTO Toolbox for Crisis Communications](#)

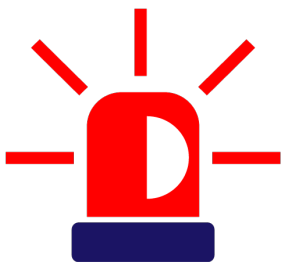
Preparation protocols



Effective operations *during* a crisis demand advanced planning and preparation *before*. Crisis management is needed during preventative and preparatory phases and during the acute state and the recovery after the crisis. Efficient communication during any crisis depends on such comprehensive, preemptive measures. These measures include staff education with training, drills and exercises. It is also imperative that training involves the different communications technology resources. Maintaining a current and comprehensive database, with multiple alternative points of contact, is essential and this should be ready before the hurricane season.

Training should be ongoing so that staff are always ready to act at a moment's notice with a calm, measured demeanor. Crisis protocols should be established in an efficiently functioning network *before* the crisis hits.

Hotel and Tourism Emergency Response Teams



Locally, the national hotel and tourism association (NHTA), and the public-sector tourism entity (e.g. Ministry or Department of Tourism, Tourism Board, Tourism Authority etc.) should be part of any recognized crisis each island management and response entity (i.e. a National Emergency Management Agency - NEMA). Each destination should assemble Tourism Emergency Response Teams (TERT) marshalled by NHTAs and Tourism Boards or their equivalent, to build and support tourism's readiness and response capacities and manage the flow of information and appropriate communications between stakeholders. Some of the region's destinations already have a TERT in place, led by the Director of Tourism or their equivalent, and officially designated as part of the broader NEMA.

Such communications should include damage assessments of tourism-related facilities and public infrastructure, status of airports and seaports as well as operation of flights, accounting for guests, possible evacuation details, etc. In addition to the NHTA and its public-

sector counterpart, the TERT should include representatives from the police, airport, airlines, cruise line industry, the Ministry of Foreign Affairs and Ministry of Public Works or their equivalents.

The TERT would be responsible for crisis management for the tourism industry before, during and after the crisis. It should convene periodically (annually) to review and update plans and information. Its responsibilities include:

1. Defining roles, establishing procedures, and working with the official national crisis management agency to ensure a clear line of communication between the tourism sector with the broader national effort (in some destinations this relationship is formalized).
2. Establishing clear lines of communication, designating primary and secondary contact persons for each representative area, with alternative methods for communicating (i.e. home and work landline numbers, mobile phone numbers, overseas numbers, emails, Facebook and key social platform addresses, satellite telephones, and ham radios).
3. Gathering and maintaining a database of industry contacts, including hotels and accommodation providers, airlines, ground tour operators, cruise line representatives, destination and hotel public relations firms, foreign embassies and consulates, and major shipping companies.
4. Providing rapid-response decision-making and recommendations on issues and situations as they escalate.
5. Providing ongoing time-sensitive reports and assessments on the sector's damage, readiness and messaging to external travel partners and media, CHTA and CTO.
6. Designating primary and secondary points of contact to work with CHTA and CTO.
7. Identifying third-party spokespeople and industry allies who will speak on behalf of the associations.
8. Notifying key audiences when a crisis occurs and providing regular status updates to them.

The TERT should meet or teleconference at the onset of a crisis and/or as soon as a crisis has been identified - for example, several days before a likely Hurricane Watch.

Local Hotel and Tourism Association heads should be responsible for determining the appropriate time to convene TERT meetings and/or conference calls.

Once the position is evaluated, as the situation evolves, the TERT will develop positions/messages on issues and strategies for disseminating information to key stakeholders.

Practical Business Guidelines From CEDEMA

(The Caribbean Emergency Disaster Emergency Management (CEDEMA) guidelines for businesses on how to manage a hurricane)

Before a Hurricane*

1. Compile an Emergency Contact List with 24-hour telephone contact numbers of essential employees.
 - a. Identify vital records and make back-up copies/and or transfer them to microfilm. Identify a safe storage level area within the facility where records can be relocated, if necessary. This area should be above ground level and away from windows and exterior walls, which may leak. In a one-story facility, file cabinets and boxes may be placed on pallets up off the floor. Consider moving vital records off-site, particularly if the business is in a storm-surge vulnerable area.
2. Determine responsibility for maintaining the facility. Ensure that the following items are addressed:
 - a. Patch roofs and windows
 - b. Check security and flood lighting
 - c. Identify lightweight, loose items in outside storage areas that may be blown around in the wind
 - d. Identify emergency power requirements and determine if generator is available. If facility must be operational during a hurricane and a generator is not available, rent or purchase a generator. Test generator monthly during the hurricane season.
3. Determine if computer support will be available for primary/ critical computer users who need to remain operational during a hurricane
4. Verify that communications equipment is operational
5. Determine the type and amount of hurricane emergency supplies necessary. All hurricane emergency supplies should be clearly marked and stored in a secure area that is accessible in an emergency. Recommended supplies include:
 - a. A battery-operated radio or TV (test reception in building).
 - b. One flashlight per person working during the hurricane.
 - c. Extra batteries for both radio and flashlights.

- d. First-Aid kit
 - e. Emergency tool kit, if necessary
 - f. Food and water supplies for staff assigned to the facility during the hurricane. Be sure to include needed utensils.
6. Provide employees with hurricane preparedness information

Hurricane Watch

Hurricane conditions (sustained winds of 74 mph or higher) are *possible* within the specified area. A hurricane watch is issued 48 hours in advance of the anticipated onset of tropical-storm-force winds in an area

- 1. Secure all doors, windows, and other openings against wind and water
- 2. Tie down or bring indoors any objects which may be blown about by hurricane winds. Install hurricane shutters, cover windows with boards, or close drapes. If a room must be occupied during the hurricane and window protection is not available, windows may be crisscrossed with tape to slightly reduce flying glass.
- 3. Verify that vital records are in a safe storage area. Files, records, and storage cabinets may be wrapped in plastic for moisture protection. If necessary, temporarily relocate records to a safe storage facility off-site.
- 4. Confirm availability of necessary computer support
- 5. Ensure that all vehicles are serviced and fueled. Determine where they can be stored to safely weather the storm
- 6. Inventory hurricane emergency supplies and restock if necessary
- 7. Dismiss essential employees temporarily so they can secure their personal property before returning to duty

Hurricane Warning

Hurricane warnings indicate that hurricane conditions (sustained winds of 74 mph or higher) are *expected* somewhere within the specified area. Because hurricane preparedness activities become difficult once winds reach tropical storm force (sustained winds of 39 to 73 mph), the hurricane warning is issued 36 hours in advance of the anticipated onset of tropical-storm-force winds to allow for important preparation

1. Move desks, files, equipment and furniture away from un-shuttered windows. Papers, drawings, etc. should be placed inside files or desks. Wrap office equipment, such as copy machine and computers, in plastic to protect against water damage.
2. Dismiss all non-essential personnel.
3. Turn off all air conditioners, disconnect electrical equipment, turn off lights.

After the Hurricane*

1. Assess basic damages at work site including roof, water, damage and broken windows
2. Initiate clean-up of worksite
3. Do not turn on computer equipment if there are indications of low voltage power fluctuations, low air conditioning output, water under raised floor, broken windows or damaged equipment
4. Employees return to work according to staffing schedule.

* It is also important to take photos of your property before and after a hurricane. This helps when filing insurance claims.

Communicating During a Crisis



Crises are inevitable but when they strike, it is important to restore normality as soon as possible. To do so, following the right steps helps protect and even enhance the reputation of a brand and the people who constitute it.

The role of public information is critical and public information officers (PIOs) and public relations (PR) officers are front line staff for any department because they communicate the aims, mission and mandates of an organization.

A combined proactive and reactive approach is important – preemptively addressing issues before they become news stories and responding quickly to news and public enquiries.

Given the severity of recent storms, it is important to anchor communications offshore (especially in the event of an interruption of telecommunications networks), so that there are clear lines of communications to all audiences. Age-old tenets of communications during a crisis still hold: including telling the truth, speaking with one voice, centralizing communications so all spokespeople are speaking from the same unified message, committing to internal communications and remaining calm despite the circumstances.

When under attack, don't react emotionally. When you don't have the answer, tell the truth. Never lie. Offer to get back to the reporter with details.

Good PR practice demands anticipating questions and information requests.

Moreover, it is important to ensure the destination's messaging is consistent among both the public and private sectors.

Crisis management checklist

The following communications vehicles may be used to inform key audiences directly. It is essential that timely and accurate information be provided.

- ✓ News releases/advisory notices/bulletin updates
- ✓ Press conferences/media interviews
- ✓ Websites (local hotel/tourism associations, hotels, guest houses, villas). It is recommended that local hotel/tourism association websites be embedded on stakeholder sites. This way, updates/ information from the associations are directly shared to a wider catchment. The CHTA site can be shared as well.
- ✓ Social media platforms** - ensure that multiple, trained staff members have administrative access to these accounts. It is also recommended that an external party (off-island) have remote access as well, in the event that communication is interrupted.

- ✓ Team/group meetings
- ✓ Internal memos - ensure that all staff are kept abreast of what is happening on site
- ✓ Fact sheets
- ✓ Email
- ✓ Fax
- ✓ Satellite phones



Use of Social Media in a Crisis

1. Build an effective and social-friendly strategy

The crisis strategy should contain four key elements:

- **Assess:** Identify your organization's vulnerabilities and rank them in order of the fastest moving or most damaging threats to your brand. Prioritize plans to strengthen or respond to the largest vulnerabilities first.
- **Prepare:** Organize a crisis response team and select a spokesman. Draft statements with language that can address certain situations, but also matches your organization's brand voice. Identify which resources you'll use to monitor the crisis, such as social listening tools (for example, Google Alert).
- **Train:** Create and execute crisis simulations that involve your response team (or your entire workforce, as applicable and necessary). Also include media training exercises and ensure your spokespeople, executives and subject-matter experts are properly trained for interviews with reporters, press conferences and other media opportunities.
- **Learn:** Compile a list of important lessons from crises and use it to evaluate your crisis strategy. Take special note of areas where your team or organization could improve, and use that to adjust future crisis response materials, messages and overall strategy moving forward.

2. Integrate social media efforts into crisis communications

Communicators can take advantage of technology and social media to steer a situation's narrative and build or repair your organization's reputation, but social media efforts must be an integrated and integral part of their overall efforts. Your organization should also be current on social media changes and consistently build your skill set to handle new best practices.

3. Remember the foundations of crisis response

Crisis response assets include timelines that give readers an overview of the situation (including the events that led up to it, if necessary) and what you're doing to remedy the crisis.

Graphics and charts can enhance communication with audiences, fact sheets that highlight your organization's key messages along with helpful information, FAQs, and explanation of the organization plans to do, along with any next steps your audience should take.

Ensure that as many of your crisis response assets fit the channels (Facebook, Twitter, Instagram, LinkedIn and Snapchat) you must use to reach your target audiences and are tailored accordingly. The more social media friendly your materials are, the better chance they have of being spread online, helping you to stay ahead of the news cycle.

The best defensive public relations is promotional. Ongoing comprehensive campaigns enhance brand image and reputation ahead of a crisis.

Source: <https://www.prdaily.com/3-ways-msnbc-harnesses-the-power-of-social-media-to-handle-crises/>

Facebook Use

Facebook is one of the most commonly used social networks worldwide. Facebook not only offers the opportunity for tourism organizations to communicate, but also to listen.

It functions as a second website for that organization, but in most cases it is much faster for uploading new content.

In the case of crisis notices or communications, the speed at which you can send messages may be critical. The moment you post new content, it is likely that many of the people following your social network page will see that information.

As with other social networking sites it provides an opportunity for feedback allowing a better assessment and understanding of crisis views and needs.

Source: [UNWTO Toolbox for Crisis Communications](#)

Social Media Policy

Each organization should have a social media policy which is a code of conduct that provides guidelines for employees who post content online either as part of their job or personal brand.

A social media policy lowers the risk of legal issues and helps protect the brand. It should also include the steps to take in the event of an account hack.

Source: <https://blog.hootsuite.com/social-media-policy-for-employees/>

Press Release Guidelines from the United Nations World Tourism Organization (UNWTO)

A press release is still the most common vehicle for communicating news of a crisis to the travelling public. The release follows a generally established format that is designed to convey information to the media in a clear and concise manner and encourage journalists to develop stories with a specific storyline. The primary audience ultimately is the traveler who will read the story though many other audiences will be aware of its contents. There are two basic sets of press releases for use in a crisis. The purpose for each is slightly different.

The first is the press release issued during a crisis, particularly the first release, very early on. This release is designed to establish your organization's position and role in the crisis so you can maintain some level of control of the story. If you do not get out front early, others will define your role and image for you.

The second is the press release issued after a crisis has ended. This release provides you with an opportunity to frame your organization's agenda for the future. With the immediate pressure from the crisis abated, this release is a forum for discussing your mission and goals in the context of your corporate culture and the community in which you operate.

Generic press release format – during a crisis:

Step 1: Headline - Short, descriptive and compelling. One sentence or idea with upper case for all letters

Step 2: Provide contact information - Person, email, telephone, address

Step 3: FOR IMMEDIATE RELEASE

Step 4: Indicate location and date of release

Step 5: First paragraph

- Key information about the crisis presented clearly and concisely in a highly compelling manner. Make it interesting or the journalist will stop here.
- Provide the basic answers to the questions:
 - What happened?
 - When did it happen?
 - Where did it happen?

– How did it happen?

Step 6: Second and third paragraphs

Introduce additional information and expand on the details of the crisis:

- Damage
- injuries and fatalities
- rescue and recovery efforts
- economic impact.

Step 7: Next paragraph Introduce quotes from credible sources in positions of authority from inside and outside of your organization:

- Quotes should be relevant to the key questions and issues of the crisis.
- Quotes may include one or more of your organization's key messages.

Step 8: Final paragraph Include factual information about your organization, its mission and activities.

Source: [*UNWTO Toolbox for Crisis Communications*](#)

Talking Points Guidelines from the United Nations World Tourism Organization (UNWTO)

They are the points that you want to convey to the public in all of your communications in order to position your organization in the most positive light.

As a general rule, there should be only a small number of key messages (fewer than five) and they should be repeated several times during a media briefing or interview.

The talking points are primarily for the use of the designated spokesperson so he or she stays “on message” but they should be shared with all who conceivably might find themselves in a situation where they are unable to avoid making a public statement related to the incident.

Guidelines for talking points: General facts on the incident (provide source)

• People killed and/or injured • Damage to property • Impact on community • Containment of event Compassion for victims and families • Steps being taken to provide assistance • Do not imply guilt Key messages: Actions taken to mitigate negative effects of incident • Operations – Activation of special services or procedures • Physical – Changes in plant, equipment or product • Organization – Changes in responsibilities, reporting and communications

Key message: Credibility of the organization • Longevity • Safety record • Community involvement • Employee programs and benefits • Environmental actions Key message: Economic impact and importance of tourism to community • Employment • Tax receipts • Support of social and cultural activities and resources

Source: [*UNWTO Toolbox for Crisis Communications*](#)

Guidelines to Communicating with the Media

1. Avoid Antagonizing the Media - An abrupt tone can affect your future relationship
2. Avoid speculation - Do not release information that is not specific to your organization. Warn other agencies of impending calls if you indicate that they should be contacted
3. Respond - Always return calls. Failure to do will force the media to seek alternative sources which may not be truthful
4. Challenge false statements - Monitor media reports and correct inaccuracies before they can be repeated
5. Put the crisis into context - Use maps to describe that the crisis is contained to a limited area
6. Remember the victims - Be sensitive and do not blame others

7. Give credit to others - Individuals or agencies you may be working with
8. Be honest and transparent - Put emphasis on actions taken to address bad news

Source: https://icrtourism.com.au/wp-content/uploads/2013/11/2_Dont-Risk-It-for-RTOs.pdf

Customer Communications

The near- and long-term impact of a crisis on your organization will depend to a large extent on how you handle your current customers during the first few hours and days of the onset of the incident.

The likelihood of ongoing support is dependent upon a strategy that is based on the immediate availability of a database of current customer email addresses and mobile phone numbers for proactive communications. It will also rely on the immediate activation of a crisis website with relevant information and links to important resources.

The success of this strategy will be based on:

- Accessibility. A database of current customers and their email addresses and mobile phone numbers should be updated at least daily or real time for immediate use.
- Immediacy. A standby/holding statement addressed to customers should be prepared and available for almost immediate dissemination by email, text messaging and on the crisis website.
- Frequency. Subsequent messages should be sent out frequently, as often as daily or even several times a day during the initial stages of the crisis, in order to assure customers that they are important to you and are not being forgotten.
- Specificity. To the extent possible, subsequent messages after the initial standby/holding statement should provide specific information and recommendations for action by customers. If there is no new information or action, say so in the message.
- Clarity. Messages should be clear and concise. Brief is good during an emergency so long as there is real content and frequency.

Source: [UNWTO Toolbox for Crisis Communications](#)

Communication Templates (Hurricanes)

When a crisis occurs, it is critical that the organization affected set and control the initial message and the ongoing messaging process. You must establish the perception of credibility and authority from the very beginning. In today's communications environment where social media is almost instantaneous, there is no time for delay. Delay means others will set the message and take control. Everything after that will be responding rather than controlling and guiding the messaging process. In the past, 24 or even 48 hours after the onset of a crisis was adequate time to take charge of communications. Today that has been compressed to a few hours. Immediate action is required.

Hurricane (Precautionary)

Headline: HURRICANE [\[name\]](#) – TOURISM UPDATE

[\[Contact name, title and email, phone and address\]](#)

FOR IMMEDIATE RELEASE

[\[CITY/REGION, COUNTRY – DATE\]](#) – In view of the approaching Hurricane [\[name\]](#) and its possible impact on [\[location\]](#)¹, local authorities are opening emergency centers and shelters and activating emergency management procedures including special medical, utilities, and communications teams and increased police coverage. All relevant [\[location\]](#) public offices are on full alert.

According to the [\[weather service\]](#), the category [\[number\]](#) Hurricane [\[name\]](#) is expected to

- Weaken to a category [\[number\]](#) in the next [\[number\]](#) hours as it heads [\[inland/toward the cooler waters of ocean/sea\]](#),
- **or**
- Strengthen to a category [\[number\]](#).

Authorities recommend that residents and visitors stay home or in their hotel rooms for the moment and check for regular updates and information with local radio and television stations, Twitter, the [\[DMO\]](#) website and their travel agent and/or tour operator.

[\[Organization name\]](#) is the official organization responsible for tourism in [\[region\]](#). [\[State mission and key facts about the organization\]](#).

Links to important sources of information:

- [DMO website](#)
- [Local TV and radio all-news stations](#)
- [National Weather Service, civil protection, etc.](#)
- [Primary contact in DMO crisis communications team](#)
- [Background/fact sheet on area/region as tourism destination](#)
- [Any other sources of important relevant information](#)

Hurricane (After)

Headline: HURRICANE [name] – TOURISM UPDATE

[Contact name, title and email, phone and address]

FOR IMMEDIATE RELEASE

[CITY/REGION, COUNTRY – DATE] – Tourism authorities are assessing the initial impact on the tourism industry following Hurricane [name] on [day]. Hurricane [name] caused [minor/major/extensive] damage in the area¹.

Initial estimates by local authorities report [no/number] fatalities and [no/number] injuries. [[Number] people are reported missing]. Victims included [no tourists/tourists² from [list countries]].

The [weather service] reported [torrential rain/flooding/strong winds/dangerous flying debris] as the hurricane passed over [city and region]. [Number] homes and tourist facilities were destroyed or [heavily/slightly] damaged. Local infrastructure including the airport, hotels and electric and telephone utilities suffered [minor/major] damage. Access to major highways and the airport was interrupted and there was an electricity outage and shortage of water in the [tourist facility/region] for [period of time]. However, [name of important landmark] was not affected and is accessible.

[NTO/DMO] is working with government emergency management offices to care for those affected and provide them with assistance. We are also collaborating with the authorities of the affected tourists' home countries. **[State factual actions that you and/or other stakeholders of relevance have done, e.g.:]**

- Emergency centers were opened
- Shelters were provided
- [Number] people were evacuated
- The injured received medical treatment
- A free telephone line/website have been activated and can be reached at [telephone number/web address]

"We extend our deepest condolences to the victims of this tragedy and their families. We are doing everything we can to help them through this difficult period", said [name, title, organization and location].

Clean up is already fully underway and we expect tourism operations to be back to normal by [date], [name] continued.

- [DMO] will provide an update at [time] tomorrow unless there are significant changes that occur earlier,
- or
- We will make public statements as and when relevant information becomes available.

[DMO] is the official organization responsible for tourism in [region]. [State mission and key facts about the organization].

Source: [*UNWTO Toolbox for Crisis Communications*](#)

Caribbean Hotel and Tourism Association Cancellation Guidelines in Event of Hurricane



The Atlantic hurricane season is often mislabeled as the Caribbean hurricane season. Storms can affect the whole region, including the U.S. East Coast, gulf states, Caribbean as well as Mexico and Central America.

The likelihood of a hurricane directly affecting most areas of the Caribbean in any given year is rare, given the vast geography of the Caribbean basin.

The frequency of hurricanes varies greatly from year to year. The Caribbean stretches over a region of more than a million square miles. Therefore, what happens in one part of the Caribbean will often not influence other parts of the region. So not every hurricane will directly affect a visitor's travel plans.

Nevertheless, recognizing public concerns and apprehension about travel to the Caribbean during the hurricane season and the need to provide assurances to travelers and prospective travelers, the Caribbean Hotel and Tourism Association has established voluntary guidelines for the region's 32 hotel and tourism associations and its accommodations and attractions members. These guidelines are intended to provide minimum assurances.

Several Caribbean destinations, independent properties, hotel chains, and airlines exceed these assurances with established guidelines and policies for addressing travel cancellations, extended stays, early departures and rescheduling. In addition, airlines and many hotels offer travelers' insurance, either directly or through third-party booking services.

Caribbean Hotel and Tourism Association - Hurricane Cancellation Guidelines for NHTAs

Note:

A growing number of hotels and destinations have established hurricane cancellation policies to address traveler concerns. These are intended to boost consumer confidence in traveling to the region during periods of potential storm activity. CHTA has considered policies already in place by some destinations and hotels in developing recommended hurricane cancellation guidelines for National Hotel and Tourism Associations (NHTA) and hotels and tourism-related businesses throughout the Caribbean. These are recommended minimum guidelines. We recognize that businesses, associations, and destinations may opt to adopt policies which are more or less liberal than what is recommended.

Below you will find two statements. One is for our industry's internal use, providing detailed recommended guidelines and is intended for consideration by NHTAs and individual properties in the formulation or updating of their cancellation policy. The other is very general in nature, for dissemination to local, regional, and international media.

CHTA Hurricane Cancellation Guidelines for Internal Consideration in the Formulation of Company and/or Destination Policy and Guidelines

The likelihood of a hurricane directly affecting most areas of the Caribbean in any given year is rare, given the vast geography of the over one million square miles of the Caribbean basin. The frequency of hurricanes varies greatly from year to year. Therefore, what happens in one part of the Caribbean will often not affect other parts of the region. Not every hurricane may directly affect travel plans.

Nevertheless, recognizing public concerns and perceptions regarding travel to the Caribbean during the hurricane season and the need to provide assurances to travelers and prospective travelers, the Caribbean Hotel and Tourism Association has established voluntary guidelines for the region's 32 hotel and tourism associations and its accommodations and attractions members. These guidelines are intended to provide minimum assurances.

A number of Caribbean destinations, independent properties, hotel chains, and airlines exceed these assurances with established guidelines and policies for addressing travel cancellations, extended stays, early departures and rescheduling. In addition, airlines and many hotels offer travelers' insurance, either directly or through third-party booking services.

Recommended Guidelines:

- Policies or practices should consider travelers who would need to postpone or cancel their vacation or extend their stay in the event of an official hurricane warning being issued by the Government for the destination and/or the closure of an airport, flight cancellation, and property damage which may prevent travel on the scheduled dates. Additionally, special considerations should be given when a tropical storm warning or hurricane watch has been issued.
- A clearly formulated cancellation policy should be enacted when the destination's Government officially declares that a tropical storm warning, hurricane watch or hurricane warning is in effect and the storm is forecast to pass over or within 75 miles of the destination. These policies may vary depending whether a tropical storm warning, hurricane watch or hurricane warning are in effect.
- In the event that a hurricane warning is in place during scheduled travel dates or the destination/hotel is unable to accommodate a guest, consideration should be given to offering the traveler a choice of using deposits or payments toward a future stay at their property or an affiliated property. This offer should be valid for a defined period (*Note: offers are typically provided for re-booking dates up to 90 days and as long as 360 days following the original travel date.*)
- In the event that a guest is already staying at a hotel in a destination under a hurricane warning and needs to extend their stay beyond the original departure date due to the temporary closing of an airport or airline cancellations, it is recommended that CHTA member hotels agree to offer a room rate at or below the rate which is part of their existing arrangement.

- Should a guest choose to depart early from the hotel or destination due to a hurricane warning, it is recommended that the guest not be billed for unused nights or services.
- Guests who are unable to arrive due to a flight cancellation or airport closure should be able to arrive on a later date without penalty.
- Group bookings and third-party bookings (i.e. online travel agency, travel wholesaler and tour operator) will be handled in accordance with the policies of the third-party.

Although it is not mandatory that all hotels in the Caribbean adopt a Hurricane Cancellation Policy, properties are encouraged to do so. CHTA's Hurricane Cancellation Guidelines are designed to facilitate the comfort of guests as well as to protect the reputation of hotels and destinations in the Caribbean. Travelers are advised to consult with their hotel, airline, travel agency or tour operator on specific policies.

CHTA Hurricane Cancellation Guideline (for dissemination to local, regional, and international media)

Recognizing public concerns and perceptions regarding travel to the Caribbean during the hurricane season and the need to provide traveler assurances, a growing number of Caribbean destinations and hotels have adopted hurricane cancellation policies.

The likelihood of a hurricane directly affecting most areas of the Caribbean in any given year is rare, given the vast geography of the over one million square miles of the Caribbean basin. The frequency of hurricanes varies greatly from year to year. Therefore, what happens in one part of the Caribbean will often not influence other parts of the region. Not every hurricane may directly affect travel plans.

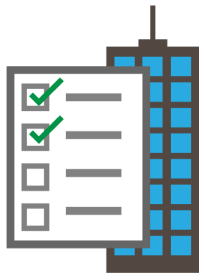
To encourage more destinations and hotels to provide these assurances to travelers and prospective travelers, the Caribbean Hotel and Tourism Association has established voluntary guidelines for the region's 32 hotel and tourism associations and its

accommodations and attractions members. These guidelines are intended to provide recommended minimum assurances for addressing travel cancellations, extended stays, early departures and rescheduling should a destination be under imminent threat.

A number of Caribbean destinations, independent properties, hotel chains, and airlines exceed these assurances. In addition, airlines and many hotels offer travelers' insurance, either directly or through third-party booking services.

Although it is not mandatory that all hotels in the Caribbean adopt a Hurricane Cancellation Policy, properties that are members of CHTA are encouraged to do so. CHTA's Hurricane Cancellation Guidelines are designed to facilitate the comfort of guests as well as to protect the reputation of hotels and destinations in the Caribbean. Travelers are advised to consult with their hotel, airline, travel agency or tour operator on specific policies.

Damage assessment form for securing info and reporting on destination infrastructure and hotel damage



See Addendum at end of Guide for copy of form.

Guidelines for the provision of support for immediate relief and long-term recovery by donors



It is important to be prepared and organized with outlets for offers of support to ensure donations are maximized and efficient, as well as to prevent fraud and alleviate confusion. Destinations should establish relationships with reputable aid agencies that will be recommended following a disaster and be able to connect them to concerned parties in a unified way. Legitimate aid agencies will be able to define tax exemption status for applicable donors. It is important to remember agencies' ability to accept donations in various currencies and electronically.

Monetary donations are generally agreed to be the best way to provide support in a crisis: professional relief agencies and registered charities on the ground are in the best position to know what supplies are needed and can convert monetary donations into culturally, nutritionally, and environmentally acceptable support. Monetary donations are far more easily transported than donated goods, which can cost more to transport than the value of the goods. Aid agencies are often able to negotiate discounts on needed items, making a donated dollar more valuable. Encouraging long-term relief through automatic recurring contributions also helps to sustain the recovery.

In terms of donated goods, creating a list of needed items is essential to avoid waste and clogging supply chains with stockpiled and inappropriate materials. Additionally, clearly defined procedures should be spelled out ahead of a disaster to relief agencies such as customs clearance for relief supplies. While policies will vary by destination, consideration should be given to defining clear communication between government agencies, having a separate designated area for clearing relief consignments, extended days and hours for customs clearance during a crisis and a process for designation of priority goods.

Directory of Key Regional Emergency Contacts



Following is a listing of key contacts for

- Disaster Management Agencies
- Regional Meteorological Agencies
- National Hotel and Tourism Associations
- Ministries/Departments of Tourism
- Additional agencies
- Regional Police and Fire Services
- HAM Radio Operators
- Public Relations Contacts Representing Caribbean Organizations and Destinations
- Major hotel chains/brands and PR Contacts
- Major airlines
- Major US airport contacts
- International airport contacts
- Embassies and Consulates

*Hard copies of these should be printed and securely kept

Disaster Management Agencies

Country	Name & Title	Agency Name	Email	Phone	Address	Website	Social Media
Anguilla	Melissa Meade – Director	Department of Disaster Management	ddmaxa@gmail.com ddm@gov.ai Melissa.Meade@gov.ai	(264) 497-2926 ext. 2424 (264) 497-5666 (264) 497-5667	Deputy Governor's Office James Ronald Webster Building P.O. Box 60 The Valley Anguilla	http://ddmaxa.org/	
Antigua & Barbuda	Philmore Mullin – Director	National Office of Disaster Services	nodsanu@gmail.com pfmullin@gmail.com	(268) 462-4206 (268) 460-7075	PO. Box 1399 American Road St. John's Antigua and Barbuda	http://nods.gov.ag	
Aruba		Crisis Management Office (RBA)				http://www.gobier.no.aw/governance-administration/crisis-management-office-rba-45669/	
Bahamas	Captain Stephen Russell - National Disaster Coordinator	National Emergency Management Agency (NEMA)	nema@bahamas.gov.bs stephenrussell@bahamas.gov.bs	(242) 322-6081/5 (242) 322-6085326- 5456 (Fax)	Gladstone Road Nassau P.O. Box N-71457 Nassau, N.P., The Bahamas	http://www.bahamas.gov.bs/nema	https://www.facebook.com/NEMA242/

Barbados	Kerry Hinds - Director	Department of Emergency Management	kerry.hinds@barbados.gov.bb deminfo@barbados.gov.bb	(246) 438-7575 (246) 421-6736 (246) 421-8516	No. 30 Warrens Industrial Park Warrens St. Michael Barbados	http://www.dem.gov.bb	https://business.facebook.com/pg/dem246/posts/
Belize	Lieutenant Colonel (Ret'd) Shelton Defour - National Disaster Coordinator	National Emergency Management Organization	nemocoordinator@nemo.org.bz nemobelize@nemo.org.bz defour_shelton@yahoo.com	(501) 822-0995 (501) 822-2054	NEMO Headquarters Belmopan City Cayo Belize	http://www.nemo.org.bz	https://www.facebook.com/nemobelize.southernregion
Bermuda		Emergency Measures Organisation	https://www.gov.bm/contact	(441) 295-5151	Global House 43 Church Street Hamilton HM 12 Bermuda	https://www.gov.bm/department/emergency-measures-organisation	
British Virgin Islands	Shalene DaBreo, MBE - Director Dr. Evangeline Inniss-Springer- Deputy Director	Department of Disaster Management	bviddm@surfbvi.com	(284) 468-4200 Satellite Phones: Sharon Flax-Brutus 00-870-776-202-175 Rhodni Skelton 00-870-776-202-176	Sims Bldg. DeCastro Street Road Town Tortola British Virgin Islands	http://www.bviddm.com	https://www.facebook.com/bvi.ddm https://www.twitter.com/bviddm

				Carleen Penn 00-870-776-202-173 Melville Lettsome 00-870-776-202-174 Clive McCoy 00-870-776-202-177			
Cayman Islands	Danielle Coleman - Director	Hazard Management Cayman Islands (HMCI)	Simon.Boxall@gov.ky Freedom of Information foi.nem@gov.ky	(345) 945-4624 National Emergency Operations Centre (NEOC) (345) 949-6555 — (Only answered once the NEOC is activated during a threat or disaster)	133 Elgin Avenue 4th Floor Government Administration Building Grand Cayman, Cayman Islands Postal Address P.O. Box 118 Grand Cayman, KY1-9000 Cayman Islands	www.caymanprepared.gov.ky	https://www.facebook.com/caymanhazard https://twitter.com/CINEOC
Colombia	Eduardo José González Angulo Director General	National Unit for Disaster Risk Management	contactenos@gestiondelriesgo.gov.co informesjudiciales@gestiondelriesgo.gov.co	PBX: +571 5529696 Helpline: 01 8000 11 32 00	Avenida 26 Street No. 92-32 Gold Building 4 - 2nd floor, Bogotá, Colombia	http://portal.gestiondelriesgo.gov.co/	https://www.facebook.com/GestionUNGRD https://twitter.com/ungrd

Curacao		Ministerie van Algemene Zaken Directie Risicobeheersing en Rampenbeleid			Fort Amsterdam 4-2 Willemstad, Netherlands Antilles	http://www.kalami dat.cw/nl/	https://www.fac ebook.com/Risic obeheersingCur acao/
Dominica	Fitzroy Pascal - National Disaster Coordinator	Office of Disaster Management	odm@dominica.gov.dm pascalf2@dominica.gov .dm odmdominica@gmail.c om	(767) 448-7777 (767) 266-5234	c/o Ministry of environment, Climate Resilience, disaster Management and Urban Renewal Jimmit Dominica	http://odm.gov.dm /	
Dominican Republic	Lic. Rafael Antonio Carrasco Paulino General de Brigada, ERD - Presidente de la Comisión Nacional de Emergencias y Director Ejecutivo de la Defensa Civil	Defensa Civil Republica Dominica	info@defensacivil.gob. do	809-472-8614	Avenida Ortega y Gasset Esq. Pepillo Salcedo, Plaza de la Salud next to OPS, 2nd Floor. Ens. La Fe DN, RD	http://www.defens acivil.gob.do/	https://www.fac ebook.com/Defe nsaCivilRD https://twitter.c om/DefensaCivil RD

Grenada		National Disaster Management Agency	nadma@spiceisle.com Sylvamac.biz@gmail.com	(473) 440-0838 (473) 440-6674	Fort Frederick Mt. Wheldale St. George's Grenada	http://www.nadma.gd	https://www.facebook.com/nadmagnad/ https://twitter.com/GrenadaNadma
Guyana	Lieutenant Colonel Kester Craig - Director General	Civil Defense Commission		(592) 226-1114 (592) 226-1117 (592) 226-8815 (592) 226-9201	Camp Ayangana Annex Thomas Lands Georgetown Guyana	http://www.cdc.gy	
Haiti	Dr. Jerry Chandler - Director	Directorate of Civil Protection	chandler.jerry@gmail.com moisejp8@hotmail.com	(509) 3702-4929	Ministere de l'Interieur Rue de La Reunion Port au Prince Haiti	http://protectioncivilehaiti.net/	
Jamaica	Major Clive Davis - Director General	Office of Disaster Preparedness and Emergency Management	odpem@cwjamaica.com cdavis@odpem.org.jm	(876) 906-9674 (876) 906-9675 (876) 754-9077 (876) 754-9078 (876) 906-9299	2-4 Haining Road Kingston 5 Jamaica	http://www.odpem.org.jm	https://twitter.com/odpem https://www.facebook.com/ODPEM.JA/ https://www.youtube.com/user/ODPEMtv

Montserrat	Alvin Ryan - Director	Disaster Management Coordination Agency	dmca@gov.ms ryanae@gov.ms	(664) 491-7166 (664) 491-7161	Yellow Hill Road St. John's Montserrat	http://dmca.gov.ms/	https://www.facebook.com/MontserratDisasterManagement/
Puerto Rico	Carlos Acevedo - Commissioner	Department of Public Safety Negociado para el Manejo de Emergencias y Administración de Desastres- NMEAD	info@prema.pr.gov cacevedo@prema.pr.gov v	1 (787)-724-0124		http://temporadadehuracanes.pr.gov/	https://www.facebook.com/DSPnoticias/ https://twitter.com/dspnoticias?lang=en https://www.facebook.com/NMEADpr/ https://twitter.com/NMEADpr
Sint Maarten		Fire Department and Disaster Management	paul.martens@brandweersxm.net				

Suriname	Colonel Jerry Slijngard - Coordinator	National Coordination Center for Disaster Relief (NCCR)	jerryslijngard@gmail.com nccr@sr.net	(597) 52 0840 (597) 42 6416 - 471511 ext. 226	Kwattaweg #29 Paramaribo Suriname	http://www.nccr.sr.org/smartcms/default.asp	
St. Kitts and Nevis	Abdias Samuel - National Disaster Coordinator	National Emergency Management Agency	Samuel3279@gmail.com nema@gov.kn nemaskb@thecable.net	(869) 466-5100	P.O. Box 186 Lime Kiln Basseterre St. Kitts and Nevis	http://www.nema.kn/	https://www.facebook.com/NEMAStK/
St. Lucia	Velda Octave-Joseph - Director	National Emergency Management Organisation (NEMO)	director@nemo.gov.lc admin@nemo.gov.lc	(758) 452-3802	Biseé, PO. Box 1517, Castries Saint Lucia	http://nemo.gov.lc/	https://www.facebook.com/saintluciaNEMO/
St. Vincent and the Grenadines	Michelle Forbes - Director	National Emergency Management Organisation (NEMO)	nemosvg@gmail.com nemosvg@gov.vc	(784) 456-2975	Ministry of National Security, Old Montrose Kingstown St. Vincent and the Grenadines	http://www.nemo.gov.vc/nemo/	https://www.facebook.com/nemosvg/

Turks & Caicos Islands	Dr. Virginia Clerveaux - Director	Department of Disaster Management & Emergencies	viclerveaux@gov.tc vclerveaux.ddme@gmail.com ddme.tci@gmail.com	<u>Providenciales</u> (649) 946-4521 <u>Grand Turk</u> (649) 946-2177 Satellite Phone 870-7722-2258	Providenciales: 1316 Customs Complex, Off Leeward Highway Grand Turk: South Base Turks & Caicos Islands	https://www.gov.tc/ddme/	https://www.facebook.com/TCLDDME https://twitter.com/DDMETCI
Trinidad and Tobago	Captain Neville Wint - Chief Executive Officer	Office of Disaster Preparedness and Management	nwint@mns.gov.tt publicinfo.odpm@gmail.com	(868) 640-1285 (868) 640-8905 Emergency: 800 ODPM (6376)	4A Orange Grove Road, Trincity, Tacarigua Republic of Trinidad and Tobago	http://www.odpm.gov.tt	https://www.facebook.com/ODPMTT/ https://twitter.com/ODPM_TT

Regional Meteorological Offices

Caribbean Meteorological Organization

27 O'Connor Street

Woodbrook, Port of Spain

Trinidad and Tobago

<http://www.cmo.org.tt/>

Country	Address	Phone	Email	Website	Social Media
Antigua and Barbuda	P.O. Box 1051 St John's Antigua	+1 268 4624606	metoffice@antigua.gov.ag	http://www.antiguameteorology.com	https://www.facebook.com/abmetSERVICE/
Aruba	Sabana Berde 73-B Aruba	(297) 582 6497	info@meteo.aw observer@meteo.aw	http://www.meteo.aw/	https://twitter.com/MeteoAruba
Bahamas	Bahamas Department of Meteorology Lynden Pindling International Airport Nassau New Providence The Bahamas <u>Admin Office:</u> TSWCCU Business Complex, East Street, P.O. Box N8330, Nassau New Providence The Bahamas	(242) 377-7178 (242)377-7040 (242) 377-1750	meteo@batelnet.bs	http://www.bahamasweather.org.bs/	https://www.facebook.com/242MetService/

Barbados	Building #4 Grantley Adams Industrial Park Christ Church Barbados, W.I.	(246) 535-0021	barbadosmet@gmail.com bms.climat@barbados.gov.bb	http://www.barbadosweather.org/	https://www.facebook.com/BarbadosMeteorologicalService/
Belize	Philip Goldson International Airport Ladyville Belize	(501) 225-2011	admin@hydromet.gov.bz meteo@hydromet.gov.bz	http://www.hydromet.gov.bz/	https://www.facebook.com/nms.belize
Bermuda	P.O. Box GE 123 St George's GE BX Bermuda	Local calls only: For Public Forecast: 977 For Current Observation: 9771 For the Marine Forecast: 9772 For Latest Warnings & Tropical Information: 9773		http://www.weather.bm/	https://www.facebook.com/BermudaWeatherService?ref=stream
Bonaire	Seru Mahuma z/n Willemstad Curaçao	(599-9) 839-3366	info@meteo.cw	http://www.meteo.cw/	https://www.facebook.com/Meteorological.Department.Curaçao/

British Virgin Islands	#3 Wailing Road, MacNamara Road Town, Virgin Islands	(284) 468-4200	bviddm@surfbvi.com	http://www.bviddm.com/	https://www.facebook.com/bvi.ddm/ https://twitter.com/bviddm
Cancun, Mexico	Observatory Av. 192, Col. Observatorio, Del. Miguel Hidalgo. CP 11860, Mexico City	(55) 2636-4600	gobmx@funcionpublica.gob.mx	http://smn.cna.gob.mx/es/	https://www.facebook.com/gobmx https://twitter.com/conagua_clima
Cayman Islands	#88A Owen Roberts Dr. George Town Grand Cayman Cayman Islands	(345) 949-4528 (345) 945-5773 (345) 943-7070 ext. 5829	met.office@gov.ky foi.nws@gov.ky	http://www.weather.gov.ky/portal/page/portal/nwshome	https://www.facebook.com/caymangovinfo https://twitter.com/caymangovt
Colombia	CII 25D # 96B-70 Bogotá, Colombia	+57 1 3527160	atencionalciudadano@ideam.gov.co	http://www.ideam.gov.co/	https://www.facebook.com/ideam.instituto https://twitter.com/IDEAMColombia
Curaçao	Seru Mahuma z/n Willemstad Curaçao	(599-9) 839-3366	info@meteo.cw	http://www.meteo.cw/	https://www.facebook.com/Meteorological.Department.Curaçao/
Dominica	Canefield Airport Canefield Commonwealth of	767) 449-2200 (767) 449-1990 Weather Hotline: (767)	metoffice@cwdom.dm metoffcan@cwdom.dm	http://www.weather.gov.dm/	https://www.facebook.com/Dominica-Meteorological-

	Dominica Douglas-Charles Airport Melville Hall Commonwealth of Dominica	447-5555 (767) 445 7849 (767) 255-1995	metoffice@cwdom.dm		Service-337559122987009/
Dominican Republic	Av. Juan de Dios Ventura Simó esq. Av. Jiménez Moya, Center for Heroes, Apartado Postal 10101, Santo Domingo, Dominican Republic.	(809) 532-3271	info@indrhi.gob.do	http://www.indrhi.gob.do/	https://www.facebook.com/INDRHIRD/ https://twitter.com/INDRHIRD
Grenada	Maurice Bishop International Airport St. George's Grenada	(473) 444-4142 (473) 418-9194	meteorology@mbiagrenada.com	http://weather.mbiagrenada.com/	
Guadeloupe	BP 451- Raizet Airport 97183 Abymes Cedex Guadeloupe	05 90 89 60 60	webmaster.antilles-guyane@meteo.fr	http://www.meteofrance.gp/previsions-meteo-antilles-guyane/animation/satellite/antilles-guyane	https://www.facebook.com/MeteoFrance/ https://twitter.com/meteofrance https://www.instagram.com/meteofrance/
Guyana	18 Brickdam Stabroek Georgetown Guyana	(592) 261-2284 (592) 225-9303	hydromet.nwwc@gmail.com	http://hydromet.gov.gy/	http://www.facebook.com/HydroMetGY
Haiti		(509) 25 10 3916	uhmhaiti1@gmail.com	http://www.meteo-haiti.gouv.ht/	https://www.facebook.com/uhmhaiti/

Jamaica	65 3/4 Half Way Tree Road, Kingston 10 Jamaica	(876) 929-3694 (876) 929-3700 (876) 929-3706 (876) 929-7268	datarequest@metsevice.gov.jm Director@metsevice.gov.jm metja@metsevice.gov.jm	http://metsevice.gov.jm/	https://twitter.com/MetseviceJA
Puerto Rico	4000 Carretera 190 Carolina Puerto Rico, 00979	(787) 253-4586	sr-sju.webmaster@noaa.gov	https://www.weather.gov/SJU/office	https://www.facebook.com/NWSSanJuan/ https://twitter.com/NWSSanJuan
St. Kitts and Nevis	P.O. Box 963. Basseterre. St. Kitts	(869) 465-8121/2/3	info@scaspa.com	http://www.scaspa.com/meteorological-data/	
St. Lucia	Hewanorra International Airport St. Lucia George F. L. Charles Airport St. Lucia	Hotline - (758) 454-3452 (758) 452-5860 (758) 454-6550	slumet@yahoo.com	http://slumet.gov.lc/	https://www.facebook.com/stluciameteorology/ https://twitter.com/stluciaweather
St. Maarten	Airport Road #69 Simpson Bay, St. Maarten	(1-721) 545-2024 or 545-4226	meteo@sintmaartengov.org	http://www.meteosxm.com/	https://www.facebook.com/sxmweather/ https://twitter.com/SXMweather
St Vincent & The	Argyle Gardens, Argyle	1 784 458-4477	svgmet@gmail.com	http://meteo.gov.vc/m	https://www.facebook.com

		AI 2640 Anguilla	(264) 497-2944		
Antigua & Barbuda	Antigua Hotels & Tourist Association	PO Box 454 Island House Newgate Street St. John's Antigua	(268) 462 0374 (268) 462 3703	ahata@candw.ag	http://www.antiguahotels.org/v3/
Aruba	Aruba Hotel and Tourism Association	L.G. Smith Boulevard 174 P.O. Box 542 Oranjestad Aruba	(297) 582-2607 (297) 582-4202	vanessa@ahata.com office@ahata.com	http://www.ahata.com/
Bahamas	Bahamas Hotel & Tourism Association	No. One Bay Street, P.O. Box N-7799 Nassau, New Providence The Bahamas	(242) 502-4200 (242) 502-4221	bhta@bahamashoteltourism.org	https://www.bhahotels.com/
Barbados	Barbados Hotel and Tourism Association	4th Avenue Belleville St. Michael Barbados	(246) 622 5041	info@bhta.org	http://www.bhta.org/
Belize	Belize Hotel Association	13 Cork Street Belize City Belize	(501) 223- 0669	marketing@belizehotels.org	http://belizehotels.org/
Bermuda	Bermuda Hotel Association	Carmel, 61 King Street	(441) 295- 2127	info@bdahotels.bm	http://www.bdahotels.bm/Page/Home

		Hamilton HM 19 Bermuda			
Bonaire	Bonaire Hotel & Tourism Association	Kaya Soeur Bartola 15-A Bonaire	(599) 717- 5134	info@bonhata.org	http://ilovebonaire.com/
British Virgin Islands	BVI Hotel and Commerce Association	P.O. Box 376, Road Town, Tropical Isle Building Tortola British Virgin Islands	(284) 346-3514 (284) 494-6179	info@bviccha.org	http://www.bviccha.com
Cayman Islands	Cayman Islands Tourism Association	1320 West Bay Road P.O. Box 31086 Grand Cayman KY1-1205	(345) 949-8522	info@cita.ky	https://www.cita.ky/
Colombia	COTELCO Cartagena	Bocagrande, Cra. 3 # 8-129 office 604 Cartagena de Indias- Colombia	+57 (5) 6551517	marketing@cotelcoctg.org cotelco@cotelco.org	https://www.cotelcoctg.org/
Curaçao Hospitality & Tourism Association	Curaçao Hospitality & Tourism Association	Kaya Junior Salas Willemstad Curaçao	(599) 9465-1005	info@chata.org	http://chata.org/
Dominica	Dominica Hotel & Tourism Association	Unit L3-1&2 3rd Floor Prevost Cinemall Cnr, Old Street & Kennedy Ave Roseau	(767) 275-7453 (767) 440-3430	info@dhta.org	http://dhta.org/

Dominican Republic	Asociación Nacional de Hoteles y Restaurantes de la República Dominicana	C / Presidente González No. 22 Edif. La Cumbre 8vo. Naco apartment Santo Domingo Dominican Republic	(809) 368-4676	asonahores@asonahores.com	http://www.asonahores.com/
Grenada	Grenada Hotel & Tourism Association	Ocean House Building Morne Rouge RD St. George Grenada	(473) 444-1353	pancy@gha.org mail@gha.org	http://gha.org/
Guadeloupe	Association des Professionels de l'Hôtellerie et du Tourisme de la Guadeloupe	Hôtel La Maison Créole Montauban Le Gosier 97190 Guadeloupe	05 90 84 36 43	darnoux@leaderhotels.com chpicard@creolebeach.com	http://www.hotelsdeguadeloupe.com/pages/index.php?p=bureau
Guyana	Tourism and Hospitality Association of Guyana	Private Sector Commission Building 157 Waterloo Street North Cummingsburg Georgetown Guyana	(592) 225-0807 (592) 225-0817		http://exploreguyana.org/
Haiti	Association Touristique d' Haïti	18, Rue Moïse Pétion-Ville BP 2562 Haïti	(509) 2946-8484 (509) 2812-8484	athaiti@gmail.com info@athaiti.com	http://athaiti.com/home/?page_id=619

Jamaica	Jamaica Hotel & Tourist Association	2 Ardenne Road Kingston 10 Jamaica	(876) 926-3635 - 6 (876) 929-1054	info@jhta.org cneedham@jhta.org	http://www.jhta.org/
Martinique	Le club des Professionnels du Tourisme en Martinique	5 Avenue Loulou Boislaville 97200 Fort-de-France Martinique	05 96 61 61 77	president@zilea-martinique.com	http://www.martinique.org/
Puerto Rico	Puerto Rico Hotel & Tourism Association	33 Resolución STE 701-B San Juan Puerto Rico	(787) 758-8001	ksantiago@prhta.org	http://www.prhta.org/
Cancun and Puerto Morelos	Asociación de Hoteles de Cancun y Puerto Morelos	Av. Garcia de la Torre No. 6, SM 1 Mz 1 Cancun Quintana Roo CP 77500 Mexico	00 52+ (998) 881-8730 - 39	info@ahqr.com.mx	http://www.resortscanuncun.com/
Saint-Barthélemy	Association des Hotels et Villas de Saint-Barthélemy	Association des Hôtels et Villas de Saint-Barthélemy, 97133	+590 (0)690 561 003	contact@hotelsofstbarth.org	https://www.hotelsofstbarth.org/en/
St. Kitts & Nevis	St. Kitts & Nevis Hotel & Tourism Association	Unit C9 Sands Complex, Basseterre St. Kitts and Nevis	(869) 465-5304	info@stkittsnevishta.org	https://stkittsnevishta.org/
St. Lucia Hotel and Tourism Association	St. Lucia Hotel & Tourism Association	P.O. Box 545, Castries, St. Lucia, W.I. #2 Alfiona Plaza Rodney Heights, Gros Islet	(758) 453-1811 (758) 452-5979 (758) 285-4443/2	slhta@slhta.com membership@slhta.com	http://www.slhta.com/
St. Maarten	St. Maarten Hospitality & Trade Association	33A WJA Nisbeth Road Philipsburg	+1-721-542-0108	office@shta.com	http://shta.com/

		St. Maarten	+1-721-543-7277.		
Saint Martin	Association des Hôteliers de St. Martin	N°5, Alizéa 26, Rue de l'Etang de Chevrise Mont Vernon St. Martin	06 90 53 64 31	contact@leshotels desaintmartin.co m ahsm.saintmartint ourisme@gmail.co m	http://www.leshotels desaintmartin.com/ (site down)
St. Vincent and the Grenadines	St. Vincent & The Grenadines Hotel & Tourism Association	Tourism Bureau Cruise Ship Terminal P O Box 2125 Kingstown St. Vincent & The Grenadines	(784) 458-4379	svghotels@vincys urf.com svghotels@gmail.c om	https://www.svg-hot els.com/ (site down)
Suriname	Suriname Hospitality and Tourism Association	Kristalstraat 1 Paramaribo Suriname	(597) 710-0823	stagiaire@shata.sr	http://www.shata.sr/ en/members/
Trinidad	Trinidad Hotels, Restaurant & Tourism Association	#5 Hilltop Lane, Airways Road, Chaguaramas, Trinidad, West Indies	(868) 634-1174/5	info@tnthotels.co m	https://tnthotels.com /
Tobago	Tobago Hotel and Tourism Association	Apt. 1 Lambeau Credit Union Building Auchenskeoch Road Carnbee Tobago	(868) 639-9543	tobagohoteltouris massoc@gmail.co m	http://www.tobagoh otel-tourism.com/ho me/

Turks and Caicos	Turks & Caicos Hotel & Tourism Association	P.O. Box 251 Salt Mills Plaza Providenciales Turks & Caicos	(649) 339-5787	info@turksandcaicoshta.com	http://www.turksandcaicoshta.com/
U.S. Virgin Islands	United States Virgin Islands Hotel & Tourism Association	PO Box 2300 St. Thomas U.S. Virgin Islands 00803	(340) 774-6835	info@virgin-islands-hotels.com	http://virgin-islands-hotels.com/

Ministries/Departments of Tourism

Country	Department of Tourism/Ministry of Tourism	Address	Contact	Email	Website
Anguilla	Anguilla Tourist Board	P.O. Box 1388 Coronation Avenue The Valley, Anguilla, AI-2640	+1(264) 497-2759	info@ivisitanguilla.com	https://ivisitanguilla.com/
Antigua	Antigua and Barbuda Tourism Authority	Third Floor, ACB Financial Centre High St St John's, Antigua	1-268-562-7600 1-268-562-7602	info@visitaandb.com	http://visitantiguabarbuda.com/
Aruba	Aruba Tourism Authority	L.G. Smith Blvd 8, Oranjestad Aruba	1 (800) 862-7822 (297) 582-3777	support@aruba.com	https://www.aruba.com/us/organization/aruba-tourism-authority

Bahamas	The Bahamas Ministry of Tourism	British Colonial Hilton Hotel, P.O. Box N-3701 Nassau, N.P., The Bahamas	(242) 302-2000 (800) 224-2627 (242) 302-2098 (Fax)	tourism@bahamas.com	https://www.bahamas.com/
Barbados	Barbados Tourism Marketing Inc	One Barbados Place, Warrens, St. Michael, Barbados. W.I. BB12001	(246) 535-3700	btmiinfo@visitbarbados.org	https://corporate.visitbarbados.org/
Belize	Belize Tourism Board	Regent Street Belize City Belize	(501) 227-2420	partners@belizetourismboard.org info@belizetourismboard.org	https://www.belizetourismboard.org/
Bermuda	Bermuda Tourism Authority	22 Church Street, Hamilton HM11 Bermuda	(441) 296-9200	kdallas@bermudatourism.com klacey@bermudatourism.com	https://www.gotobermuda.com/bta
Bonaire	Tourism Corporation Bonaire	Kaya Grandi #2 Kralendijk Bonaire	(599) 717-8322	info@tourismbonaire.com	http://www.tourismbonaire.com/
British Virgin Islands	BVI Tourist Board	Decastro Street 2nd Floor Akara Building, Road Town Tortola British Virgin Islands	(284) 494-3134	infor@bvitourism.com	http://www.bvitourism.com/

Cancun, Mexico	Secretariat of Tourism.	President Masaryk Avenue 172, Bosques de Chapultepec, Mexico City. CP 11580	30026300	contacto@sectur.gob.mx	https://www.gob.mx/sectur
Cayman Islands	Cayman Islands Department of Tourism	P.O. Box 67 Windward 3 Regatta Business Park Grand Cayman KY1-1002 Cayman Islands	(345) 949-0623	contactus@caymanislands.ky	https://www.visitcaymanislands.com/en-us/
Colombia	Ministry of Commerce, Industry and Tourism	Calle 28 No. 13 A - 15 Bogota Colombia	+57 1 800 0958283	info@mincit.gov.co	http://www.mincit.gov.co/
Curaçao	Curacao Tourist Board	Pietermaai 19 P.O. Box 3266 Curaçao	(5999) 434-8200	info@curacao.com	https://www.curacao.com/en/
Dominica	Discover Dominica Authority	5 - 7 Great Marlborough Street P.O. Box 293, Roseau, Commonwealth of Dominica	(767) 448-2045 (767) 448-5840	tourism@dominica.dm	https://discoverdominica.com/en
Dominican Republic	Ministry of Tourism	Avenida Luperón esquina Cayetano Germosén Santo Domingo República Dominicana	(809) 221-4660	communications@sectur.gob.do info@sectur.gov.do redessociales@mitur.gob.do	http://mitur.gob.do/

Grenada	Grenada Tourism Authority	P.O. Box 293 St. George Grenada	(473) 440-2279 (473) 440-2001	info@puregrenada.com	http://www.grenada-grenadines.com/
Guadeloupe	Guadeloupe Islands Tourist Board	825 Third Ave. 29th Floor New York NY 10022 USA		info@guadeloupe-islands.com	http://www.guadeloupe-islands.com/
Guyana	Guyana Tourist Authority	National Exhibition Center Sophia Georgetown Guyana	(592) 219-0094 - 6	info@guyana-tourism.com	http://www.guyana-tourism.com/
Haiti	Ministry Of Tourism And Creative Industries	8, rue Legitime (Champs de Mars), Port-au-Prince, Haiti (WI)	+ (509) 3816-3208	promotion@tourisme.gouv.ht	http://www.haititourisme.gouv.ht/pages/home/index.php
Jamaica	Jamaica Tourist Board	Kingston 64 Knutsford Boulevard Kingston 5 Jamaica Montego Bay Convention CentreRose Hall, St. James Jamaica	(876) 929-9200 – 19 (876) 929-9375 (876) 952-4425 (876) 952-3587	information@visitjamaica.com	http://www.jtbonline.org/
Martinique	Comite Martiniquais du Tourisme	Rue Loulou Boislaville Fort-de-France	+596(0) 596 61 61 77	infos.cmt@martiniquetourisme.com	http://us.martinique.org/

Montserrat	Montserrat Tourism Division	E.K. Osbourne Building Little Bay Montserrat	664 491 4700 664 491 4703 664 491 2230	info@montserrattourism.ms	http://www.visitmontserrat.com/
Puerto Rico	Puerto Rico Tourism Company	La Princesa Building #2, Paseo La Princesa, Old San Juan	(787) 721-2400 Ext. 2007, 2005	contact@tourism.pr.gov maria.nevares@tourism.pr.gov	https://www.prtourism.com/dnn/
Saint-Barthélemy	St Barths Tourism Board	16 Rue Samuel Fahlberg (830.34 km) 97133 Gustavia, Saint Barthélemy	+590 590 27 87 27	info@saintbarth-tourisme.com	http://www.saintbarth-tourisme.com/en
St. Kitts & Nevis	St. Kitts Tourism Authority Nevis Tourism Authority	P.O. Box 132 Pelican Mall Basseterre St. Kitts P.O. Box 184 Main Street Charlestown Nevis	(869) 465-4040 (869) 469-7550 (869) 469-1042	info@nevisisland.com	http://www.stkittstourism.kn/ https://www.nevisisland.com/
St. Lucia	St. Lucia Tourist Board	1 Bella Rosa Rd. Gros Islet Post Office Box 221 Castries Saint Lucia	1 (800) 456- 3984 1 (888) 478 -5824	information@stlucia.org	http://www.stlucia.org

St. Maarten	St. Maarten Tourist Bureau	675 Third Avenue Ste. 1807 New York NY 10017 USA	(721) 549-0200	vacationstmaarten37@gmail.com	
St. Martin	Office de Tourisme de Saint Martin	Route de Sandy Ground - Marigot 97150 Saint-Martin	05 90 87 57 21	contact@st-martin.org	http://www.st-martin.org/
St. Vincent and the Grenadines	St. Vincent and The Grenadines Tourism Authority	P.O. Box 834 2nd Floor, NIS Building Upper Bay Street, Kingstown	(784) 456-6222	svgta@discoversvg.com	http://www.discoversvg.com/ (site down)
Suriname	Suriname Tourism Foundation	Prof. W.J.A. Kernkampweg 37 Paramaribo, Suriname	(+597) 532-373 (+597) 877-0793	info@surinametourism.sr	http://www.surinameturism.sr
Trinidad and Tobago	Ministry of Tourism	Levels 8 & 9 Tower C International Waterfront Complex 1 Wrightson Road Port-of-Spain Trinidad and Tobago	(868) 624-1403 (868) 624-3151 (868) 624-4792 (868) 625-0963	mintourism@tourism.gov.tt touresearch@tourism.gov.tt	http://www.tourism.gov.tt/
Turks and Caicos	Turks and Caicos	Providenciales	(649) 946-4970	info@turksandcaicosto	http://turksandcaico

	Tourism	P.O. Box 868 Stubbs Diamond Plaza Providenciales Turks and Caicos Grand Turk P.O. Box 128 Front Street Grand Turk Turks & Caicos Islands Tel: (649) 946-2321	(649) 946-2321	urism.com	stourism.com/
U.S. Virgin Islands	Department of Tourism	P.O. Box 6400 St. Thomas U.S. Virgin Islands, 00804	(340) 775-1444		https://www.visitusvi.com/

Additional Agencies

Caribbean Disaster Emergency Management Agency (CDEMA)

Executive Director - Ronald Jackson

Resilience Way

Lower Estate

St. Michael

Barbados

Tel: (246) 434-4880 (24-hour)

Fax: (246) 271-3660

Website: <http://www.cdema.org/>

Social: <https://www.facebook.com/cdemacu1/>

The Caribbean Public Health Agency (CARPHA)

Executive Director – Dr. C. James Hospedales

16-18 Jamaica Boulevard, Port of Spain, Trinidad and Tobago

Tel: (868) 299-0820 / (868) 299-0895

Email: info@carpha.org

Website: <http://www.carpha.org>

Social: <https://www.facebook.com/carpha1/>

UWI Seismic Research Centre

Email: uwiseismic@uwiseismic.com

The University of the West Indies

St. Augustine

Trinidad And Tobago

Tel: (868) 662-4659

<https://www.facebook.com/pg/uwiseismic/>

The International Federation of Red Cross and Red Crescent Societies (IFRC)

Diana Medina

Communication Manager – Americas

IFRC Americas region

Mob: (507) 67 80 53 95

Tel: (507) 317-3050

Skype: medinadiana30

E-mail diana.medina@ifrc.org

Diana Arroyo

Communications Officer

Mob: (507) 6675-3300

Skype diana.arroyo20

E-mail diana.arroyo@ifrc.org

Antigua and Barbuda Red Cross Society

Red Cross Headquarters Old Parham Road

P.O. Box 727

St Johns

Antigua

Tel: (268) 462-0800 / 460-9599

Fax: (268) 460-9595

Telex: 2195 DISPREP "For Red Cross" or 2145 CWTXAGY "For Red Cross"

Web: <http://www.abredcross.org/>

Email: info@abredcross.org

Facebook: <https://www.facebook.com/AntiguaBarbudaRedCross>

Barbados Red Cross Society

PO Box 300

Warrens

St. Michael

Barbados

Tel: (246) 417-2727

Working hours: 08.30 – 16.30

Email: barbadosredcross@gmail.com

Belize Red Cross Society

1 Gabourel Lane

Belize City

Postal Address:

P.O. Box 413

Belize City

Tel: (501) 207-3319

Telex: BTL booth 211 BZE Attn. Red Cross

Web: <http://www.caribbeanredcross.org/index.php/national-societies/belize>

Email: bzercshq@btl.net

Facebook: <https://www.facebook.com/BelizeRedCross/>

Dominica Red Cross Society

Federation Drive Goodwill

City Roseau

Tel (767) 448-8280

Fax (767) 448-7708

Avenida Cra 68 N° 68 B-31, Segundo piso Bloque Sur

Colombia Red Cross

111071 Bogotá D.C.

Postal Address:

Código Postal 1110

111071 Bogotá, D.C.

Contact Information:

Tel: (571) 437 5300 / (571) 437 6300

Fax: (571) 4376300 Ext 2001

Email: presidencia@cuzrojacolombiana.org

Web: <http://www.cuzrojacolombiana.org>

Facebook: <https://www.facebook.com/cuzrojacolombiana/>

Grenada Red Cross Society

Upper Lucas Street

P.O. Box 551

St. George

Tel: (001473) 440-1829

Fax: (001473) 440-1829

Web: <http://www.grenadaredcross.org>

Email: grercs@spiceisle.com

Jamaica Red Cross Society

Central Village, St Catherine

76 Arnold Road

Jamaica West Indies

Kingston 5

Tel: (876) 984-7860/7861/7862

Fax: (876) 984-8272

Telegram: JAMCROSS KINGSTON

Web: <http://www.jamaicaredcross.org>

Email: jrcs@jamaicaredcross.org

Mexican Red Cross

Calle Juan Luis Vives 200

Colonia Polanco

México D.F. 11510

Tel: (5255) 10 84 45 05 /5255 10 84 45 10 /5255 10 84 45 45

Fax: (5255) 1084 4514

Telex: 01777617 CRMEME

Telegram: CRUZROJA MEXICO

Web: <http://www.cruzrojamexicana.org.mx>

Email: dirgral@cruzrojamexicana.org.mx

Saint Kitts and Nevis Red Cross Society

Horsford Road

PO Box 62

Basseterre

St. Kitts

Tel: (869) 465-2584

Fax: (869) 466-8129

Web: <https://www.sknrcs.org/>

Email: skbredcr@sknrcs.org

Facebook: <https://www.facebook.com/sknredcross/>

Saint Lucia Red Cross Society

P.O. Box 271

General Post Office

Castries LC04, 101

Tel: (758) 452-5582

Fax: (758) 453-7811

Telex: 6256 MCNAMARA LC Attn. Mrs Boland

Email: sluredcross@candw.lc

Web: <http://www.caribbeanredcross.org/index.php/national-societies/st-lucia>

Saint Vincent and the Grenadines Red Cross

Halifax Street

Ministry of Education

St Vincent and the Grenadines

Postal Address:

P.O. Box 431

St Vincent WI

Tel: (1) (784) 456 1888

Fax: (1)(784) 485 6210

Web: <http://www.caribbeanredcross.org/index.php/national-societies/st-vincent-athe-grenadines->

Email: svgredcross@vincysurf.com

Trinidad and Tobago Red Cross

7A Fitz Blackman Drive

Wrightson Road Extension

Port of Spain, Trinidad and Tobago

Tel: (868) 627 8215 / 8218

Fax: (1) (868) 627 88 13

Telex: (294) 9003 for "Red Cross"

Telegram: TRINREDCROSS

Web: <http://www.caribbeanredcross.org/index.php/national-societies/trinidad-a-tobago>

Email: admin@ttrcs.org

Facebook: <https://www.facebook.com/TTRCS/>

The Bahamas Red Cross Society

National Headquarters

94 John F. Kennedy Drive

P.O. Box N8331

Nassau, N.P., The Bahamas

Nassau

Tel: (1242) 323-7370/328-4415

Fax: (242) 323-7404

Telegram: BAHREDCROSS NASSAU

Web: <http://bahamasredcross.org>

Email: info@bahamasredcross.org

Facebook: <https://www.facebook.com/Bahamas-Red-Cross-Society-287498687576/>

Twitter: @bahamasredcross

The Salvation Army - Caribbean Territory (Antigua, Bahamas, Barbados, Belize, French Guiana, Grenada, Guyana, Haiti, Jamaica, St. Kitts, Sint Maarten, St. Lucia, St. Vincent, Suriname, Trinidad & Tobago, and The Turks & Caicos Islands)

Territorial Headquarters

3 Waterloo Road

Kingston 10

Jamaica

Tel: (876) 929-6190-2

Email: bruce_carpenter@car.salvationarmy.org

Facebook: <https://www.facebook.com/CaribSA/>

Living Water Community

109 Frederick Street

Port of Spain

Trinidad & Tobago

Tele: (868) 625-6730

Website: <https://www.lwctt.org/our-missions/>

Email: admin@lwctt.org

Barbados Chapter:

Christ Church, Barbados

Tel:(246) 271-0555

United States Agency for Development (USAID)International

Tel: (202) 712-0000

<https://www.usaid.gov/>

Pan-American Health Organization (PAHO)

Regional Office for the Americas of the World Health Organization

525 Twenty-third Street

N.W.

Washington, D.C.

20037

USA

Tel: (202) 974-3000

Fax: (202) 974-3663

United Nations Regional Coordinators (UN RC)

Mr. Didier Trebucq - UN RC Barbados and the Organisation of Eastern Caribbean States (OECS)

Email: dtrebucq@oeecs.org

Tel: +51 1 6259100

Ms. Marina Walter – UN RC Trinidad and Tobago, Suriname, Aruba, Curacao and St. Maarten

United Nations House, #3A Chancery Lane, Port of Spain, Trinidad & Tobago

Email: marina.walters@one.un.org

Tel: +1 (868) 623-7056 Ext 234; Mobile +1 (868) 310-2600

Regional Police and Fire Services

Country	Police	Fire
Anguilla	Royal Anguilla Police Service Administration Road The Valley, Anguilla Telephone: (264) 497 2333 Fax: (264) 496 5112	Anguilla Fire and Rescue Service Department Head: Shondell Hodge, Chief Fire Officer (Acting) WallBlake Airport The Valley, Anguilla Telephone: (264) 497-8395
Antigua and Barbuda	Royal Police Force of Antigua and Barbuda Police Headquarters, American Road, St. John's Telephone: (268) 462-0125	Antigua and Barbuda Fire Department St. John's Telephone (268) 462-0044
Aruba	Aruba Police Force Wilhelminastraat 33 Oranjestad, Aruba, Caribbean Sea Telephone: (297)527-3140 / Alarm number: 102 Fax: (297)583-0018	Aruba Fire Department Tanki Flip 13 Noord, Aruba, Caribbean Sea Telephone: (297)582-1108 Fax: (297)583-2967
Bahamas	Royal Bahamas Police Force East Street, North, P.O. Box N-458 Nassau Telephone: (242) 322-4444, (242) 323-7793 Fax: (242) 328-2688 Email: info@rbpf.bs	Fire Services Grand Bahama District Telephone: (242) 352-8442/888 Fax: (242) 352-5713
Barbados	Royal Barbados Police Lower Roebuck Street, Bridgetown, Telephone: (246) 430-7100	Barbados Fire Service Fire Service Headquarters Probyn Street, The City Fax: (246) 435-0794 Telephone PBX: (246) 535-7800 Chief Fire Officer: (246) 535-7801

		Deputy Chief Fire Officer: (246) 535-7802
Belize	Belize Police Department National Police Headquarters Independence Plaza Belmopan, Cayo District Belize, C.A. Telephone: (501) 523-2022	Belize National Fire Service Cleghorn Street, BEC Layout, 501 Belize City Telephone: (501) 223-1183
Bermuda	Bermuda Police Service 52 Victoria Street, Hamilton HM 12 Telephone: (441) 247-1704	Bermuda Fire & Rescue Service 49 King Street Hamilton HM12 Telephone: (441) 292-5555
Bonaire	Dutch Caribbean Police Force Bonaire Kaya Lib. Simon Bolivar 4 Postbus 360 Kralendijk Bonaire, Caribisch Nederland Telephone: (599) 715-8000	Bonaire Fire Department Kaya International 9 Kralendijk, Bonaire, Caribbean Netherlands Telephone: (599) 717-5600
British Virgin Islands	Royal Virgin Islands Police Road Town Telephone: (284) 494-3822	Virgin Islands Fire and Rescue Service #26 Fishlock Road, Road Town, Tortola Virgin Islands Telephone: (284) 468-4267/4268
Cancun, Mexico	Liverpool No. 136, Col. Juárez, Mexico City, Mexico Telephone: 52089898	
Cayman Islands	Royal Cayman Islands Police Service Amerigo Building, 4th Floor 80 Shedden Road George Town Telephone: (345) 244-2900	Cayman Islands Fire Service #148 Owen Roberts Drive George Town, Grand Cayman Cayman Islands Telephone: (345) 949-2276
Colombia	Real Street Beam Number 24-03 Command of the Metropolitan Police of Cartagena First floor. Telephone: 6517480 ext 30925	Cuerpo De Bomberos De Cartagena Estacion Limbo 42, San Martín #15, Cartagena, Bolívar, Colombia Telephone: +57 6 6658039

Curacao	Curacao Police Force Winston Churchillweg Telephone: 5999 8666824	Curacao Fire Department Roodeweg 188 Telephone: 5999 4629111
Dominica	Commonwealth of Dominica Police Force Police Headquarters Bath Road, Roseau Telephone: (767) 266 5100 Fax: (767) 448 6204 E-mail: dompol@cwdom.dm	Fire and Ambulance Services Division Bath Road, Roseau Telephone: (767) 266 3056 E-mail: fireservices@dominica.gov.dm
Dominican Republic	Politur Police Corner of 30 de Marzo and Mexico, Bloque D, Governmental Building Telephone: (809) 221-8697	Fire Department Telephone: (809) 682-4545
Grenada	Royal Grenada Police Force Police Headquarters Fort George St. Georges Telephone: (473) 440-3999 E-mail: crd@rgpf.gd	Grenada Fire Department Chief Ronnie L. Willis, SR. 300 Air Industrial Park Rd Grenada, MS 38901 Telephone: (662) 226-4242, (662) 226-1616 E-mail: gfd@cityofgrenada.ms
Guadeloupe	10 Rue de la République 97100 Basse Terre Telephone: 590 99 20 00	The Departmental Directorate of Fire and Rescue Services Providence Park, ZAC of Dothémare 97139 - The Abymes Telephone: 0590 48 99 71/0590 48 99 72
Guyana	Guyana Police Force Police Headquarters Young St., Eve Leary Georgetown, Guyana Telephone: (592) 225-6411 Fax: (592) 123 3456 Email: info@guyanapoliceforce.gy	Guyana Fire Service Water Street, Stabroek, Georgetown Telephone: (592) 226-2411, (592) 226-2413

Haiti	Haitian National Police Port-au-Prince, Haiti Telephone: (509) 2838-1111, (509) 2947-1111	
Jamaica	The Jamaica Constabulary Force Constant Spring, 2 Cassava Piece Road Saint Andrew Telephone: (876) 924-1826, (876) 924-4180	Jamaica Fire Brigade Brigade Headquarters 14 Port Royal Street, Kingston Telephone: (876) 922-0007, (876) 922-0027, (876) 967-0550, (876) 976- 4607
Martinique	National Police of Martinique Rue Victor Severe 97200 Fort de France Telephone: 596 59 40 00	
Montserrat	Royal Montserrat Police Service Davy Hill Rd, Brades Telephone: 1 (664) 491-2555	Montserrat Fire and Rescue Service Davy Hill Rd, Brades Telephone: 1 (664) 491-7790
Puerto Rico	Department of Public Safety https://www.facebook.com/DSPnoticias/ https://twitter.com/dspnoticias?lang=en	Department of Public Safety https://www.facebook.com/DSPnoticias/ https://twitter.com/dspnoticias?lang=en
St. Barthelemy	Police Territoriale, Rue du Roi Oscar II BP 78, 97095 Telephone: 05 90 27 66 66	Fire Department Telephone: 0590276231
St. Kitts and Nevis	The Royal St. Christopher and Nevis Police Force, Basseterre Telephone: (869) 465-2241	St. Kitts Nevis Fire & Rescue Services (Nevis Division) Emergency Phone No: (869) 469-3444 E-Mail: charlestown_fire@yahoo.com
St. Lucia	Royal Saint Lucia Police Force Gros Islet Telephone: (758) 456 3830	St. Lucia Fire Service Manoel Street, Castries Control Room: (758) 452-2373, (758) 452-2374, (758) 455-6100 Officer i/c: (758) 455-6126 Fax: (758) 452-3064

St. Maarten	Sint Maarten Police Department E.C. Richardson street # 24, Philipsburg, Sint Maarten Telephone: (721) 542-2222	Fire Department Jackal Road 5, Cay Hill Telephone: (721) 542-1215
St. Martin	Police Municipale Boulevard de France, Saint Martin Telephone: +33 5 90 87 19 76	
St. Vincent and the Grenadines	Royal St. Vincent and the Grenadines Police Force Bay Street and Hillsboro Street, Telephone: (784) 457-1211	Fire Service Department Bay Street and Hillsboro Street, Telephone: (784) 457-1211 ext. 273
Suriname	The Police Force Suriname. Head of Police Office Duisburglaan 43-45 Telephone: (00597) 492411 - 492461 - 492771	
Turks and Caicos	Grand Turk Police Station Pond Street, Grand Turk Telephone: (649) 946-2299	Turks and Caicos Fire and Rescue Department Industrial Road, Industrial Drive Unit #6 TKCA-1ZZ Providenciales Telephone: (649) 941-8090
Trinidad and Tobago	Trinidad and Tobago Police Service Central Police Station St. Vincent Street, Port-of-Spain Telephone: (868) 625-1261, (868) 625-2684	Trinidad and Tobago Fire Service Headquarters 1B Wrightson Road, Port-of-Spain Telephone: (868) 625-2671 -5
U.S. Virgin Islands	Virgin Islands Police Department St. Croix #45 Mars Hill Frederiksted St. Thomas Alexander Farrelly Criminal Justice Complex Charlotte Amalie, St. Thomas Telephone: (340) 772-5605 E-Mail: dwayne.richards@vipd.vi.gov	U.S. Virgin Islands Fire Service 3019 Orange Grove 00820 St, Croix Telephone: (340) 773-8050

HAM Radio Operators

Country	Name	Frequency	Day & Time UTC/Local
St. Lucia	St. Lucia Amateur Radio Club	7.200.00	Sundays 12:00/8:00 AM
	Caribbean Rag-Chew	14.267.50	Daily 12:30/8:30 AM
	Caribus Net	14.283.00	Daily 11:30/7:30 AM
Jamaica	Myers Net	7.150.00	Sundays 13:00/9:00 AM
St. Kitts and Nevis	St. Kitts and Nevis Amateur Radio Club	7.145.00	Sundays 11:30 AM/15:30
St. Vincent and Grenadines	SVGARC Hairoun Net	7.155.00	Sundays 14:00/10:00 AM
Trinidad and Tobago	Humming Bird Net	7.159.00	Sundays 13:00/9:00 AM
	Talkshop Net	7.195.00	Daily 10:30/6:30 AM
	TTARL/IRESC	7.133.00 MINUS/PLUS QRM	Tuesday, Thursday and Sunday 00:30/8.30 PM
Grenada	Nutmeg Net	7.176.00	Sundays 13:00/9:00 AM
Virgin Islands (US)	Friendly 1788 Net	7.188.00	Daily 10:00/6:00 AM
Puerto Rico	Puerto Rico/VI Weather Net	3.930.00	Daily 7:10/11:10
Bahamas	C6AGG Carolyn Wardle Weather Net	3.696.00	Daily 7:20/11:20

Caribbean ALL	Caribbean Emergency Weather Net	3.185.00	Daily 10:30 & 22:30 UTC
Barbados	Amateur Radio Society of Barbados CW Net	3.805.00	Sundays 12:00

Public Relations Contacts Representing Caribbean Organizations and Destinations

Country/Organization	Contact	Contact 2
Caribbean Tourism Organization	Johnson Johnrose Caribbean Tourism Organization Ground Floor Baobab Tower Warrens, St. Michael BB 22026 Barbados T: (246) 427-5242 Ext 2229 E: jjohnrose@caribtourism.com	Theresa Oakes KTCpr 77 N. Centre Ave Suite 215 Rockville Centre, NY 11570 T: (516) 594-4100 E: T.Oakes@KTCpr.com
Caribbean Hotel & Tourism Association	Bevan Springer Marketplace Excellence 1812 Front Street Scotch Plains, NJ 07076 T: (201) 861-2056 E: bevan@marketplaceexcellence.com	Greta Andzenge Marketplace Excellence 1812 Front Street Scotch Plains, NJ 07076 T: (201) 861-2056 E: greta@marketplaceexcellence.com
Anguilla	Alison Ross The Portfolio Marketing Group 301 E 57th Street Flour Four T: (917) 858-2411 E: Alison.r@pmgroup.bz	

Antigua & Barbuda	Karen Gillo The Portfolio Marketing Group 301 E 57th Street Flour Four New York, NY 10022 T: (646) 628-4895 E: gillok@pmgroup.bz	
Aruba	Lauren Novo The Zimmerman Agency 1821 Miccosukee Commons Drive Tallahassee, FL 32308 T: (850) 668-2222 E: arubapr@zimmerman.com	
The Bahamas	Alice Diaz Weber Shandwick 909 3rd Ave New York, NY 10022 T: (212) 445-8264 E: adiaz@webershandwick.com	Krystel Brown Bahamas Ministry of Tourism P.O. Box N-3701 Nassau, Bahamas T: (242) 397-2793 E: krbrown@bahamas.com
Barbados	Karyl Leigh Barnes DCI 215 Park Avenue South 14th Floor New York, NY 10003 T: (212) 725-0707 E: Karyl.Barnes@aboutdci.com	

Belize	Jana Puga Belize Tourism Board P.O. Box 325 #64 Regent Street T: (501) 227-2420 E: jana.puga@belizetourismboard	
Bermuda	Adel Grobler Turner PR 250 W 39th Street Suite 1602 New York, NY 10004 T: (212) 453-3489 E: Adel.Grobler@turnerpr.com	
British Virgin Islands	Imani Rodman M Booth 666 3rd Avenue 7th Floor New York, NY 10017 T: (212) 539-3295 E: imanir@mbooth.com	
Cancun, Mexico	Ma. José Santibañez Executive Coordinator of Public Relations T: Phone:+52 55 5278 4200 Ext. 1621 E: comunicacion@promotur.com.mx	

Cayman Islands	Lauren McKiel Coyne PR 5 Wood Hollow Road Parsippany, NJ 07054 T: (973) 588-2000 E: lmckiel@coynepr.com	
Colombia		
Curacao	Alyson Marks Diamond PR 4770 Biscayne Blvd Suite #503 Miami, FL 33137 T: (305) 854-3544 E: Alyson@diamondpr.com	
Dominica	Monique Jacob Discover Dominica Authority 1st Floor, Financial Centre Kennedy Ave., Roseau, Dominica T: (767) 448-2045 E: mjacob@dominica.dm	

Dominican Republic	Annie Holschuh BVK 250 W. Coventry Court Suite #300 Milwaukee, WI. 53217 T: (414) 247-2140 E: annie.holschuh@bvk.com	
Grenada	Jennifer Johnson Cheryl Andrews Marketing 331 Almeria Avenue Coral Gables, FL 33134 T: (305) 444-4033 E: jennifer@cam-pr.com	
Jamaica	Travis Gunn Finn Partners 301 East 57th Street New York, NY 10022 T: (212) 715-1600 E: travis.gunn@finnpartners.com	Natalia Lopez Finn Partners 301 East 57th Street New York, NY 10022 T: (212) 715-1600 E: natalia.lopez@finnpartners.com
Martinique	Géraldine Rome Martinique Promotion Bureau 444 Madison Avenue New York, NY 10022 T: (212) 838-6887 E: geraldine.rome@atout-france.fr	Steve Bennett SBPR Corp. 1035 SW 18th Court Fort Lauderdale, FL 33315 T: (305) 213-8074 E: Steve@SBPRcorp.com

Montserrat	Jennifer Johnson Cheryl Andrews Marketing 331 Almeria Avenue Coral Gables, FL 33134 T: (305) 444-4033 E: jennifer@cam-pr.com	
Nevis	Inez Freund The Portfolio Marketing Group 301 E 57th Street Flour Four New York, NY 10022 T: (845) 545-7144 E: freundi@pmgroup.bz	
Puerto Rico	Ingrid Rosa Ketchum 1285 6th Ave # 401 New York, NY 10019 T: (646) 935 4248 E: ingrid.rosa@ketchum.com	

St. Kitts	Cathy Preece Adams Unlimited 80 Broad Street Suite 3202 New York, NY 10004 T: (212) 956-5900 E: cathy@adams-pr.com	
St. Lucia	Katherine Han Katherine Han PR N/A T: (727) 543-2944 E: katherine@katherinehanpr.com	
St. Martin	Malaika Maxwell St. Martin Tourism Office Route de Sandy Ground Marigot - 97150 T: 0 (590) 87 57 21 E: m.maxwell@iledesaintmartin.org	

St. Vincent & The Grenadines	Celia Ross-Latham St. Vincent & the Grenadines Tourism Authority 801 2nd Ave #21 New York, NY 10017 T: (212) 687-4981 E: celiasvgtourism@aol.com	
Trinidad & Tobago	Warren Solomon Tourism Development Company Ltd Level 1, Maritime Centre # 29 Tenth Avenue, Barataria T: (868) 675 7034-7 E: wsolomon@tdc.co.tt Republic of Trinidad and Tobago <i>**Trinidad & Tobago is currently conducting its search for their PR Agency of Record in North America</i>	

Turks & Caicos Islands	Kayla Lightbourne Turks & Caicos Islands Tourism Stubbs Diamond Plaza Providenciales Turks & Caicos Islands T: (305) 444-4033 E: klightbourne@turksandcaicostourism.com	
U.S. Virgin Islands	Bevan Springer Marketplace Excellence 1812 Front Street Scotch Plains, NJ 07076 T: (201) 861-2056 E: bevan@marketplaceexcellence.com	Keisha Nelson Marketplace Excellence 1812 Front Street Scotch Plains, NJ 07076 T: (201) 861-2056 E: keisha@marketplaceexcellence.com

Airline Contacts

Airline	Contact
Air Canada	Tim Fisher – Manager, Corporate Communications tim.fisher@aircanada.ca/ media@aircanada.ca .
American Airlines	Martha Pantin – Director, Corporate Communications for Miami, the Caribbean, Latin America and U.S. Hispanic - martha.pantin@aa.com +1-817-963-1234 +1-817-967-1577 +1-817-931-1348 (media inquiries after-hours)
Avianca	Sofía Valverde Agüero Press Central America, North America and the Caribbean Phone number: (506) 2242-1178 sofia.valverde@avianca.com
Bahamasair	Tracy Cooper – Managing Director 702-4110/4111
British Airways	Nigel Blackett - Regional Commercial Manager South Caribbean americas.communications@ba.com
Caribbean Airlines	Dionne Ligoure – Manager, Corporate Communications - Dionne.ligoure@caribbean-airlines.com + 1 868 669 3000 ext 2255 +1 (868) 747-0219 +1 (868) 741-5139

Cape Air	Trish Lorino - Vice President, Marketing & Public Relations - trish.lorino@capeair.com +1-508-957-6967
Cayman Airways	Olivia Scott-Ramirez - Senior Marketing and Public Relations Manager +1-345-949-8200 - oliviascotttramirez@caymanairways.net
Copa Airlines	Gustavo Andrés Vargas Restrepo - Director, Media & Public Relations Head and Crisis Communications
Delta Air Lines	Sarah Lora - General Manager, Corporate Communications, Latin America and the Caribbean - sarah.lora@delta.com +1-404 -715-2554
Iberia	Valentin Santana - Regional Communications Manager - USA/LATAM +34 901 11 15 00 02 036 843 774
Insel Air	+ 1-855-493-6004
interCaribbean	Birgit Kohlstedt - Marketing & Communications Manager Marketing@airlinepros.com 1-201 526 7719
JetBlue Airways	Elizabeth Ninomiya – Manager, Corporate Communications, Latin America & Caribbean Region - elizabeth.ninomiya@jetblue.com +1-718-709-3089
LIAT	Shavar Maloney – Manager, Corporate Communications– maloneys@liat.com + 1-268- 480 6222 +1-268- 764-9351
Miami Air International	Dan Polulak - Marketing Manager - DPolulak@miamiair.com +1-305-876-3600

Norwegian Air	Anders Lindström - Director of Communications +1 844-278- 8667
Seaborne Airlines	media@seaborneairlines.com 787-946-9003
Silver Airways	mediarelations@silverairways.com
Southwest Airlines	Laurie Barnett - Managing Director, Communications & Outreach - swamedia@wnco.com 1-214-792-4000
Spirit Airlines	Stephen Schuler – Director, Communications - stephen.schuler@spirit.com +1-954-364-0231 +1-954-628-4827
Sun Country Airlines	Jessica Wheeler - Senior Director of Communications - jessica.wheeler@suncountry.com +1-651-900-8400
United Airlines	Luke Punzenberger – Director, Corporate Communications - luke.punzenberger@united.com +1- 872- 825-8640
Virgin Atlantic	Beverley Layne - Marketing & PR Executive +1 -246-228 4886
WestJet	Rob Daintree – Director, Marketing Communications +1-888-937-8538

Cruise Line Corporate Communications Contact Details

Cruise Lines	Contact
Carnival Cruise	AnneMarie Mathews, Sr. Director, Communications amathews@carnival.com Chris Chiames, Chief Communications Officer media@carnival.com
Celebrity Cruise	Katherine Hill, Director of PR katherinehill@rccl.com
Disney Cruise	Rena Langley, VP Public Affairs DCL.News@disney.com Kim Prunty, VP Public Affairs disneycruiselinepublicaffairs.com
Norwegian Cruise Line	Stephanie Cardelle, Senior Manager, Public Relations scardell@ncl.com
Oceania Cruises	Timothy Rubacky, Head of PR TRubacky@OceaniaCruises.com
Princess Cruise	Brian O'Connor, VP, PR boconnor@princesscruises.com
Royal Cruise	Cynthia Martinez, Dir, Corporate Communications cynthiamartinez@rccl.com
Seabourn Odyssey	Irene Lui, Dir of PR ilui@seabourn.com
Viking Cruises	Alexandra Beucler, Sr Mgr, Corporate Communications alexandra.beucler@vikingrivercruises.com

Cargo and Freight Shippers

Amerijet International, Inc.

c/o Skyline Cargo Ltd.

Grantley Adams International Airport

Terminal 2

Christ Church,

Phone: +1-246-420-7293

Email: sales.bgi@amerijet.com

Website: <https://amerijet.com/>

C&V Caribbean Shipping Ltd

109 Laluni St, Queenstown, Georgetown, Guyana, S.A

Phone: 592-227-1245 592-227-3301 592-225-0680 592-225-0681

Fax: 592-227-3346

Email: info@cvshipping.com

P.O.Box :101161

Caribbean International Maritime Co. N.V. (Intermar)

PO Box 497, 2 Grounddove Road, St Maarten, Netherland Antilles

Phone: 599-5 24734/599-5 24735

Email: intermar@sintmaarten.net

Caribbean Shipping Agencies

#2 Ana Street

Woodbrook

Trinidad W.I.

Phone: (868) 627 2725

Fax: (868) 625 6237

Email: operations@csaship.com, accounts@csaship.com

Caribbean Shipping Freight

3073 Brickchurch pike, Nashville TN 37207

Nashville, TN: (615) 262-5021

Atlanta, GA: (770) 469-6688

Huntsville, AL: (256) 533-6881

Email: info@caribbeanshippingfreight.com

Caribbean Ocean Logistics

8005 NW 80th Street Miami, FL 33166

Phone: 1 305-885-8008

Fax: 1 305-591- 8552

Email: info@shiptocaribbean.com

CIMEX (formerly Maritime Logistics Haiti)

14 Wharf Jeremie Road, Port au Prince, Haiti

Phone: 509 3701 8282

Email: pcoles@maritimehaiti.com

CMA CGM Suriname

Havenlaan Zuid, Paramaribo, Suriname

Phone: 597 400 657

Fax: 597 400 611

Email: PBO.MKOTZEBUE@cma-cgm.com

Cox & Company Ltd

P O Box 88, Castries, St. Lucia

Phone: 758-456-5014/758-484-6295

Fax: 758-456-5016

Email: info@coxcoltd.com

Eduardo L Gerlin S.A.

Carrera 10A No 28-49, Piso 15 Edificio Bavaria , Torre, P O Box 3432, Bogota, Colombia

Phone: 571-282-5200

Fax: 571-284-6812

Email: gerlein@gerlein.com.co

H. Bromet Shipping (Steamship Agents)

P O Box 2924, Dominestr 34, Paramaribo, Suriname

Phone: 597-473-512

Fax: 597-472-473

Email: hugo@hbrometshipping.sr

International Shipping Agency (Intership)

Address: Menaco Bldg 550 Road 5 2nd Floor, Luchetti Industrial Park Marginal Oeste, Bayamon, PR 00961, San Juan, Puerto Rico

Phone: 787-778-2355

Fax: 787-778-2365

Email: dsegarra@intershipmail.com

Island Shipping & Trading Company Ltd

Pasea Estate Road, P O Box 61, Roadtown, Tortola, British Virgin Islands

Phone: 284-494-2268

Fax: 284-494-4708

Email: isatco@surfbvi.com

LaParkan

775 N.W 77th Street

Miami, FL 33147

Phone: (305) 836-4393

Fax: (305) 693-5515

Email: info@laparkan.com

<http://www.laparkan.com/>

Seaboard Freight & Shipping Jamaica Ltd

80-82 Second Street, Newport West, Kingstons 15, Jamaica

Phone: 876-937-5693

Fax: 876-901-6763

Email: corahann.sylvester@seaboardjamaica.com

Stevedoring Services Ltd

Stevedoring House, 38 Front Street, HM 377, Hamilton, Bermuda

Phone: 441 296 9565

Email: wjones@stevedoring.bm

Tropical Shipping

501 Avenue P

Riviera Beach, FL 33404-6902

T: 800.638.TROP(8767)
E: customercare@tropical.com
<https://www.tropical.com/>

Air and Shipping Agencies

FedEx Latin America-Caribbean
FedEx LAC Headquarters
701 Waterford Way, Suite 1000
Miami, FL 33126
(786) 388-2600

DHL Express Service Point
Carolina, Puerto Rico
Phone: +1 800-225-5345
St. Croix, VI, U.S. Virgin Islands
Phone: +1 800-225-5345

Major Hotel Chains/Brands Public Relations Contacts

Organization	Contact 1	Contact 2	Contact 3
Accor	Chargée de communication Marques Luxe & Haut de Gamme Phone: 01 45 38 18 79 Email: marine.sabat@accor.com		

Aimbridge Hospitality	Kellie McCrory MCA Public Relations Phone: 214-654-0402 Email: kellie@mcaprtexas.com		
AMResorts	Lisa Ross President & Partner lisa.ross@rbbcommunications.com (305) 448-7457		
Choice Hotels	Sarah Lee Director of Public Relations Phone: (301) 628-4397 Email: sarah.lee@choicehotels.com		
Club Med	Joseph Nunez PR & Partnership Manager 6505 Blue Lagoon Drive, Ste. 225 Miami, FL 33126 Phone: 305.925.9168 Email: us.press@clubmed.com		
Elegant Hotels Group	Public Relations adviser Powerscourt Rob Greening / Lisa Kavanagh / Nick Brown Phone: +44 (0) 207 250 1446 Email: eleganthotels@powerscourt-group.com		
Elite Island Resorts	Kelsey Mahoney Phone: 954.481.8787 Email: press@eliteislandresorts.com		

Four Seasons	Brad Packer Director of Public Relations Four Seasons Resort Nevis (310) 712-1493 brad.packer@fourseasons.com		
Hilton Latin America & Caribbean	Karla Visconti Director of Corporate Communications Phone: (786) 866-7240 Email: Karla.Visconti@hilton.com		
Hyatt - Latin America and Caribbean	Carlos Santiago Senior Manager, Field Public Relations Phone: (305) 779.2207 Email: carla.santiago@hyatt.com		
Karisma Hotels & Resorts	J. Wade Public Relations Jenn Wade, Nicole Lax, Yasmin Imam, Blake Willahan, Megan Zamiska or Julia Gonsalves Phone: 415-325-5519 Email: karismapr@jwadepr.com		
Marriott Caribbean & Latin America Resorts (including Starwood properties)	Kerstin Sachl Director, Public Relations and Social Media Phone: (954) 400-6421 Cell: (954) 997-7080 Email: Kerstin.Sachl@marriott.com	Melissa D. Peña Pérez Manager, Public Relations Cell: (787) 392.0034 Email: melissa.pena@ritzcarlton.com	Jennifer Gillespie Diamond Public Relations Senior Account Executive Phone: (305) 854-3544 Email: jennifer@diamondpr.com
Melia Hotels International	800 Brickell Avenue, 10th floor 33131 Miami, Florida USA T. (001) 305 350 98 28		
Palace Resorts	Cessie Cerrato		

	Public Relations Director 8400 NW 33rd Street, Suite 403 Miami, FL 33122 Phone: 305-416-6544 Email: ccerrato@palaceresorts.com		
Rosewood Hotels & Resorts	The Lou Hammond Group Public Relations Hannah Nuccio Phone: (843) 410-5306 (office) (843) 469-9536 (cell) Email: hannahn@louhammond.com		
RIU Hotels and Resorts	Dany Nieto		
Sandals and Beaches Resorts	Cathy Decker Principal The Decker/Royal Agency Phone: (646) 650-2188 Cell: (732) 239-3910 E: cathy@deckerroyal.com	Stacy Royal Principal The Decker/Royal Agency Phone: (646) 650-2188 E: stacy@deckerroyal.com	
Wyndham Hotels & Resorts	Nadeen N. Ayala Senior Vice President, Global Communications Wyndham Hotels & Resorts Phone: (973) 753-8054 Nadeen.Ayala@wyn.com		

Major Airports Information - United States

Airport	Phone	Website
Boston Logan International Airport	(800) 235-6426	www.massport.com
Charlotte Douglas International Airport	(704) 359-4013 (704) 359-4000	http://www.cltairport.com/Pages/default.aspx
Dallas/Fort Worth International Airport	(972) 973 3112 (972) 236 4968	https://www.dfairport.com/
Fort Lauderdale–Hollywood International Airport	(954) 359-1016	ContactFLL@Broward.org
Hartsfield-Jackson Atlanta International Airport	(404) 530-7300 (800) 897-1910	www.atl.com
John F. Kennedy International Airport	(718) 244-4444	www.jfkairport.com
LaGuardia Airport	(718) 533-3400	https://www.laguardiaairport.com/
Miami International Airport	(305) 876-7000	www.miami-airport.com
Newark Liberty International Airport	(800) 832-6352	https://www.newarkairport.com/
O'Hare International Airport	(800) 832-6352	www.flychicago.com
Orlando International Airport	(407) 825-2001	https://www.orlandoairports.net/
Philadelphia International Airport	215-937-5424 215-937-6497 (fax)	Mary.Flannery@phl.org
Ronald Reagan Washington National Airport	(703) 417-8000	www.flyreagan.com
Washington Dulles International Airport	(703) 572-2700	www.flydulles.com

Major Airports - International

Amsterdam Airport Schiphol	+31 20 794 0800	https://www.schiphol.nl/en/
Edmonton International Airport	780 890 8382	http://flyeia.com/
El Dorado International Airport	(+571) 266 2000	https://eldorado.aero/
Hamburg Airport	+49 (40) 50 75 - 0	https://www.hamburg-airport.de/en/
London Gatwick	+44 (0) 1293 50 5000	https://www.gatwickairport.com/
London Heathrow	+44 (0)20 8745 7224 0844 335 1801	https://www.heathrow.com/
Mexico City International Airport	+ (52 55) 2482-2424 + (52 55) 2482-2400	https://www.aicm.com.mx/
Ottawa Macdonald–Cartier International Airport	(613) 248-2000	https://yow.ca/en
Paris Aeroport	+33170363950	https://www.parisaeroport.fr/en
Rio de Janeiro–Galeão International Airport	+55 21 3004-6050	http://www.riogaleao.com/
Santos Dumont Airport	(21) 3814-7070	http://www4.infraero.gov.br/aeroportos/aeroporto-do-rio-de-janeiro-santos-dumont/
Toronto Pearson International Airport	(416) 247-7678	https://www.torontopearson.com/#

Embassies and Consulates

Country	Consulates	Address	Number	Email and Website
Anguilla	United Kingdom	Government House Anguilla	(264) 497-2621 (Governor) (264) 497-2621 (Staff Officer) (264) 497-3314 (Fax)	governorsoffice@gov.ai
	France	Old TA P.O. Box 173 The Valley Anguilla	(+809) 497-0320 (+809) 235-2683 (+809) 497-5211 (Fax)	michel@neves-inc.com
Antigua and Barbuda	Austria	Consulate c/o Yepton Beach Resort P.O. Box 1427 St. John's Antigua and Barbuda		consulatanu@luery.com
	China Embassy	Cedar Valley St. John's Antigua and Barbuda P.O. Box 1446		chinaemb_ag@mfa.gov.cn http://ag.chineseembassy.org/eng/
	Denmark Consulate	54 High Street Antigua and Barbuda		
	Germany	St. John's, Newfoundland and Labrador, Canada Ocean View Hodges Bay 1259, St. John's Antigua and Barbuda		t62dc90dh0@mail.com
	Guyana Consulate	First Avenue Lower Gambles P.O. Box 1159 St. John's Antigua and Barbuda		rreislpkanu@candw.ag
	Italy - Embassy	Falmouth Harbour Antigua and Barbuda		falconec@candw.ag

	Jamaica - Consulate	c/o Antigua Optical Company Stapleton Lane St Johns, Antigua and Barbuda	(268) 462-0031	
	Netherlands - Consulate	High Street P. O. Box 195 Saint John's Antigua and Barbuda		kagomez@actol.net
	Norway - Embassy	Francis Trading Agency Ltd, Rioja Building, High Street Antigua and Barbuda		fta@candw.ag http://www.ab.gov.ag
	Portugal - Consulate	Friar's Hill Road P.O Box 13 St. John's Antigua and Barbuda		
	United Kingdom - Consulate	British High Commission. PO Box 483. Price Waterhouse Centre 11 Old Parham Rd. St John's Antigua and Barbuda	(268) 462 0008 9 (268) 463 0010 (+869) 466 8888 (+869) 762 8888	britishc@candw.ag
	United States - Consulate	Bluff House, Pigeon Point Jasmine Court, Friars Hill Road, Antigua and Barbuda		ryderj@candw.ag
	Venezuela - Embassy	Cross and Redcliffe Streets P.O. Box 1201 St. John's Antigua and Barbuda		embaveneantigua@yahoo.es
Aruba	Brazilian Consulate	Pindastraat 17 Oranjestad, Aruba	(+297) 588 60 01 (+297) 594 60 01	carlos.aruba@gmail.com
	Salvadoran Consulate	Hugo de Grootstraat 1 Oranjestad Aruba	(+297) 5821085	

	Panamanian Consulate	Noord 68, Noord Oranjestad Aruba	(+297) 5862908	panama@ciudad.com.ar
	Portuguese Consulate	Waterweg 3Postbus 94 Oranjestad Aruba	(+297) 5853570	
Bahamas	Australia Consulate	P.O. Box: N-4587 New Providence The Bahamas	(242) 327-8301	Caroline_Moncur@hotmail.com
	Austria Consulate	P.O. Box: N-7532 New Providence The Bahamas	(242) 327-8278	reichenberger@austriaconsulnassau.com
	Belgium Consulate	P.O. Box: CR-56766 New Providence The Bahamas	(242) 363-4264	eclaes@belconsulbahamas.net
	Belize Consulate	New Providence The Bahamas	(242) 361-3800/361-3874	Solomoncampbell@live.com
	Republic of Botswana Consulate	# 7 Waterloo Road P.O. Box: SS-19725 New Providence The Bahamas	(242) 393-7753	bcr@rousseaucooper.com
	Canada Consulate	New Providence The Bahamas	(242) 324-1556	info@cdnbahamas.com hms@coralwave.com
	Chile Consulate	P.O. Box: SS-6193 New Providence The Bahamas	(242) 322-7770	Carmen@profit.net
	Republic of Colombia Consulate	P.O. Box: CB 11277 New Providence The Bahamas	(242) 359-2900	mariobportuondo@gmail.com

Costa Rica Consulate	P.O. Box: CB-11297 New Providence The Bahamas	(242) 327-6246	jagger@coralwave.com
Denmark Consulate	P.O. Box: N-3243 Nassau, New Providence The Bahamas	(242) 396-1141	danishconsul@windfallbahamas.com
Dominican Republic Consulate	P.O. Box: N-7771 New Providence The Bahamas	(242) 397-3000	
Republic Ecuador Consulate	New Providence The Bahamas		cecunassau@cancilleria.gov.ec
Finland Consulate	P.O. Box: N-7776 New Providence The Bahamas	(242) 362-6006	mklonaris@klonarislaw.com
France Consulate	P.O. Box: SP-61531 New Providence The Bahamas	(242) 302-5000	honconsulfrance@afbahamas.org
Germany Consulate	P.O. Box: CB-12144 New Providence The Bahamas	(242) 357-3633/676-2020	hermannsjoef@gmail.com
Greece Consulate	P.O. Box: CB-13007B New Providence The Bahamas	(242) 702-4500	hellenicconsulatebahamas@gmail.com
Guyana Consulate	P.O. Box: CB-11666 Cable Beach, West Bay Street New Providence The Bahamas	(242) 328-2883	guyanaconsulate.bahamas@gmail.com
Iceland Consulate	P.O. Box: EE-16616 New Providence The Bahamas	(242) 323-1234	clem@clementmaynard.com

	Indonesia Consulate	New Providence The Bahamas	(242) 328-2366/322-7419	indoconsul242@gmail.com
	Ireland Consulate	Nassau, New Providence The Bahamas	(242) 322-2341	wmills@jsjohnson.com
	Israel Consulate	P.O. Box: N-7776 New Providence The Bahamas	(242) 502-5000	arthurseligman@gmail.com
	Italy Consulate	Lagoon Court (Suite 201) New Providence The Bahamas	(242) 327-2337	italianconsulate.nassau@gmail.com
	Jamaica Consulate	P.O. Box: N-3451 Shirley Street New Providence The Bahamas		consulatejamaica@batelnet.bs
	Japan Consulate	P.O. Box: CB-13950 New Providence The Bahamas	(242) 677-9026	rdlsands@bahamar.com
	Kazakhstan/ Republic Consulate	New Providence The Bahamas	(242) 422-0551	patrickrobertson@me.com
	Korea Consulate	P.O. Box: N-623 New Providence The Bahamas	(242) 326-4745	mgibson@luxryretaillimited.com
	Latvia	P.O. Box: SP-64063 Nassau, New Providence The Bahamas	(242) 225-0312	joan.rolle@latvianconsulate nassau.com
	Luxembourg Consulate	P.O. Box: SP-64063 New Providence The Bahamas	(242) 376-7815	gilles.schanen@cm- bpgroup.com

	Malta Honorary	P.O. Box: N-8652 New Providence The Bahamas	(242) 327-7815	maltaconsul.nassau@gov.mt
	Mexico Consulate	P.O. Box: N-131 New Providence The Bahamas	(242) 601-9300	mexicanconsulate.bah@bastol.bs
	Monaco Consulate	P. O. Box: SP-63126 New Providence The Bahamas	(242) 327-7771	hcmonaco@hushmail.com
	Republic of Namibia Consulate	P.O. Box: N-8374 New Providence The Bahamas	(242) 322-2145	edisonsumner@gmail.com
	Netherlands Consulate	P.O. Box: N-213 New Providence The Bahamas	359-3322	sds.bahamas@yahoo.com
	Nicaragua Consulate	P.O. Box: N-386 New Providence The Bahamas	(242) 393-0930	kjroddgers@gmail.com
	Norway Consulate	P.O. Box: N-7776 New Providence The Bahamas	(242) 362-4427	craigo@symonettegroup.com
	Panama Consulate	P.O. Box: N-7776 New Providence The Bahamas		
	Poland Consulate	P.O. Box: N-4225 New Providence The Bahama	(242) 328-7238	edith_powell@hotmail.com
	Portugal Consulate	P.O. Box: SS-19407 New Providence The Bahamas	(242) 324-6150	manuelavconsul@gmail.com
	Sierra Leone Consulate	P.O. Box: CR-56766 Nassau, New Providence The Bahamas	(242) 424-8516	nakconsulgeneral@gmail.com

	Slovakia Consulate	P.O. Box: N-7097 New Providence The Bahamas		ccooper@mybafolutions.com
	Spain Consulate	P.O. Box: N-7776 New Providence The Bahamas	(242) 377-0129	arantxaklonaris@gmail.com
	Sri Lanka Consulate	P.O. Box: CB-11665 New Providence The Bahamas	(242) 394-1609	rjesubatham@gmail.com
	Suriname Consulate	P.O. Box: N-4637 West Bay Street New Providence The Bahamas	(242) 323-4967	
	Sweden Consulate	New Providence The Bahamas	(242)359-0918	Nassau.swecons@ldccs.cc
	Switzerland Consulate	P.O. Box: N-4938 New Providence The Bahamas	(242) 362-5539	Nassau@honrep.ch
	Uganda Consulate	P.O. Box: N-7776 New Providence The Bahamas	(242) 362-4887	officejtd@yahoo.com
	United Kingdom Consulate	P.O. Box: N-918 Shirley and Parliament Streets Nassau, New Providence The Bahamas	(242)325-6033	rosamund.roberts-hc@fconet.fco.gov.uk
	Uruguay Consulate	P.O. Box: SS-6208 New Providence The Bahamas	(242)322-2428	analiaexuma@gmail.com
Barbados	Austria - Consulate	Knowlton Exeter Road, Navy Gardens Christ Church, Bridgetown Barbados		mschwaiger@caribsurf.com
	The Bahamas - Consulate	#102 Husband Heights St. James, Barbados		sims@sunbeach.net , smith@bca.org.bb

	Belgium - Consulate	609 Rockley Resort and Country Club BB 15121 Christchurch Bridgetown Barbados		jfieldbusiness@caribsurf.com
	Brazil - Embassy	The Courtyard Hastings, Christ Church Barbados		brasemb@caribsurf.com
	Canada - Consulate	Bishops Court Hill Bridgetown Barbados	(246) 429 3550	bdgtn@international.gc.ca http://www.barbados.gc.ca
	China - Embassy	17, Golf View Terrace Golf Club Road, Rockley Christ Church, Barbados		Chineseembbds@caribsurf.com http://bb.chineseembassy.org/eng/
	Colombia - Consulate	Rosemary Dayrells Road Rockley Christ Church Bridgetown Barbados		colombiaembassy@sunbeach.net
	Cuba - Embassy	Palm View Erdiston Drive St. Michael Barbados		embajadadecuba@sunbeach.net embacubacg@sunbeach.net
	Denmark - Consulate	c/o Yankee Garments, Grazettes Industrial Park, Bridgetown Barbados		
	Ecuador - Consulate	c/o The Barbados Light and Power Co. Ltd. Garrison Hill St. Michael Barbados		
	Finland - Consulate	Trident Insurance Company Limited Broad Street, 1st Floor Trident House Bridgetown Barbados		aleacock@sunbeach.net

	Germany - Consulate	P.O. Box 17 B, Brittons Hill, St. Michael Barbados		germancon@sunbeach.net
	Grenada - Consulate	64 Joppa Drive Christ Church Barbados	(246) 437-4553	
	Guyana - Consulate	19 Pearl Drive Eden Terrace St. Michael Barbados	246 417 4027	nfaria@caribsurf.com
	Jamaica - Consulate	c/o Alamac Trading Company Ltd. Alamac House Fontabelle, St. Michael Barbados	(246) 426-9920 (246) 436-4900	
	Netherlands - Consulate	c/o Norton Lilly Barbados Limited 2nd Floor Atlantis Building The Shallow Draught P.O. Box 263 Bridgetown Barbados		agittens@nortonlilly.com
	Sweden - Consulate	Brancker's Complex Fontabelle P.O.Box 419 Bridgetown Barbados		branx2@caribsurf.com
	United States - Embassy	P.O. Box 302 Bridgetown Barbados	(246) 436-4950	lynchjh@state.gov
	Uruguay - Consulate	Barbados Shipping & Trading Company Ltd Musson Building Hincks Str Bridgetown Barbados		
	Venezuela - Embassy	Hastings, Main Road Christ Church Bridgetown		embaven@sunbeach.net

		Barbados		
Belize	Austria - Consulate	No. 16 Regent Street Belize City, Belize		brodies@btl.net
	The Bahamas - Consulate	1441 Coney Drive P. O. Box 1730 Belize City Belize		jmarsh@btl.net
	Barbados - Consulate	Esquivel Telecom Center St. Thomas Street P.O. Box 603 Belize City Belize City		avasquez@btl.net
	Belgium - Consulate	Discovery Expeditions Belize Ltd 59116 Manate Drive Buttonwood Bay Belize City Belize		discoveryexpeditions@starband.net
	Brazil - Embassy	12 Floral Park Street Belmopan Belize		embbrazil@btl.net
	Canada - Consulate	80 Princess Margaret Drive Belize City Belize		cdncon.bze@btl.net
	Colombia - Consulate	168 Newton Barracks Belize City Belize		
	Costa Rica - Embassy	Room 3 Second Floor Capital Garden Plaza Belmopan Belize		embaticabz@gmail.com

	Cuba - Embassy	6087 Manatee Drive Urban Avenue Buttonwood Bay Belize City Belize		embacuba@btl.net consulcuba@btl.net
	Czech Republic - Consulate	6 Westby Street P.O.Box 164 Orange Walk Town Belize		belize@honorary.mzv.cz , nreloskot@btl.net
	Denmark - Consulate	13 Southern Foreshore Belize City Belize		jmdmurphy@btl.net
	Ecuador - Consulate	1.5 Milles Arenal Road Cayo District Belize		consulecuador@btl.net
	El Salvador - Embassy	49 Nanche Street Belmopan Belize		
	Finland - Consulate	c/o Provident Bank Building 35 Barrack Road, Suite 301 Belize City Belize		glenn@finland.bz glenn@godfrey.bz
	Germany - Consulate	57 Southern Foreshore Belize City Belize		maritza@cisco.com.bz
	Greece - Consulate	1416 Unity Blvd Belmopan Belize		GreekConsulateBelize@StarBand.net
	Guatemala - Embassy	8 A Street Belize City Belize		embbelice1@minex.gob.gt

	Guyana - Consulate	3 Barrack Road Belize City Belize	501 223 2469	lsooknan@btl.net
	Honduras - Embassy	22 Gabourel Lane Belize City, C.A. Apdo. Postal: 285 Belize		embahonbe@yahoo.com
	India - Consulate	21, Nargusta Street Belmopan Belize		milanarun@hotmail.com
	Jamaica - Consulate	24 Tangerine Street Bemopan Belize City Belize	(501) 024-5926	dujondujon@btl.net
	Mexico - Embassy	3 North Ring Road P.O. Box: 388 Belmopan, Belize		embamexbze@btl.net
	Sweden - Consulate	2 Daly Street P.O. Box 94 Belize City Belize		gayuso@btl.net
	Switzerland - Consulate	41, Albert Street Belize		
	Taiwan, Province of China - Embassy	No. 20 North Park Street Belize City Belize		embroc@btl.net
	Turkey - Embassy	Mr. Adrian V. Roe #42 Cleghorn Street Belize City		

	United Kingdom - Consulate	PO Box 91 Belmopan Belize	(501) 822 2146	brithicom@btl.net
	United States - Embassy	Floral Park Road Belmopan, Cayo Belize City Belize	(501) 227-7161	http://belize.usembassy.gov/embbelize@state.gov
	Venezuela - Embassy	#17 Orchid Garden Street. P.O. Box 49 Belmopan Belize		embaven@btl.net
Bermuda	Austrian Consulate	Williams House 4th Floor 20 Reid Street Hamilton HM 11 Bermuda	(+1 441) 292 0305 (+1 441) 292 1018 FAX (+1 441) 292 0312	info@austrianconsulate.bm
	Belgian Consulate	Bermuda The Toy Box 4 Pokiok Road Smith FL 05 Bermuda	(+1 441) 294 73 06 FAX (+1 441) 296 42 68	dutranoit@northrock.bm
	Canadian Consulate	73 Front Street 4th Floor Hamilton HM 12 Bermuda	(441) 292-2917 FAX (441) 292-9307	
	German Consulate CITY Hamilton	Cedar House 41 Cedar Avenue Hamilton HM 12 Bermuda	(001441) 2 95 06 14 FAX (001 441) 298 33 01	

	Irish Consulate	Powerscourt Management Ltd. P.O. Box HM 2267 Windsor Place 18 Queen St Hamilton Bermuda	(441) 295-6574 FAX (441) 292-1196	
	Italian Consulate	PO Box HM 994 Hamilton Bermuda	(441) 295-5391 FAX (441) 295- 327	italia@northrock.bm
	Jamaican Consulate	55 Court Street, HM 12 Hamilton Bermuda	(441) 295-5264 FAX (441) 295-5646	honconjam@northrock.bm wlylor@berkeley.bm
	Portuguese Consulate	Melbourne House 3rd Floor 11 Parliament Street HM 12 Bermuda	(441) 292-1039 FAX (441) 292-1037	mail@cnham.dgaccp.pt
	Swiss Consulate	Tromino Financial Services Ltd. P.O. Box HM 458 Hamilton HM BX Bermuda	(441) 295 5588 FAX (+1 441) 295 5578	hamilton@honrep.ch
	U.S. Embassy	Crown Hill 16 Middle Road Devonshire DV 03 Bermuda	(441) 295-1342 FAX (441) 295-1592	http://hamilton.usconsulate.gov/index.html HamiltonConsulate@state.gov
Bonaire	Colombian Honorary Consulate	Koninginneweg z/n Kralendijk Bonaire	(+599) 717 42 38	
	Portuguese Honorary Consulate	Kaya Nikiboko Nort 15 P.O. Box 26 Kralendijk Bonaire	(+599) 717 33 11 FAX (+599) 717 33 11	

	Spanish Honorary Vice Consulate	Kaya Ir. Randolph Satatius Van Eps 7 Kralendijk Bonaire	(+599) 717 56 14 (+599) 786 41 52 FAX (+599) 717 01 69	conchitarends@gmail.com
	Venezuelan Consulate	Kaya Jan Craane # 42 Kralendijk Bonaire	(+599) 717 82 75	conve.anbnr@mppre.gob.ve consulvenebonaire@gmail.com
Cayman Islands	Austria Consulate	Grand Old House, South Church Street Mailing address: P.O. Box 443 Grand Cayman KY1-1106		richter@candw.ky
	Barbados Consulate	5th Floor, Citrus Grove, 106 Goring Avenue Mailing address: P.O. Box 203 Grand Cayman KY1-1501		Barbcon2@hotmail.com
	Brazil Consulate	Ogier Queensgate House 113 South Church Street Mailing address: P.O. Box 1234 Grand Cayman KY1-1108		giorgio.subiotto@ogier.com
	Canada Consulate	2nd Floor, Barnett Centre 24 Huldah Avenue Mailing address: P.O. Box 10102 Grand Cayman KY1-1001		cdncon.cayman@candw.ky
	India Consulate	P.O. Box 1424 Grand Cayman		
	Jamaica Consulate	Rankin Plaza Eastern Avenue P.O. Box 431 Grand Cayman	(345) 949-9526	jamaica@candw.ky

	United Kingdom Consulate	Postal Address: Governor's Office. PO Box 10261. Grand Cayman. Cayman Islands KY1-1003 Physical Address: Governor's Office. 4th Floor. AALL Building. North Church Street. George Town Grand Cayman Cayman Islands	(001) (345) 244 2434 (001) (345) 244 2401 (001) (345) 244 2431	staffoff@candw.ky
	United States Consulate	2nd Floor, Mirco Centre North Sound Road Mailing address: P.O. Box 2392 Grand Cayman KY1-1105		consagency@candw.ky
Colombia (Cartagena)	Austrian Consulate	Edificio Chambacu Business Center - Piso 6 Apartado Aéreo 1626 Cartagena Colombia	(+57) 5 650 3617 (+57) 5 650 3610	hschwyn@schwyn.com
	Belgium Consulate	Carrera 5 N° 7-77 apto 501 Edificio Ventura Bocagrande Cartagena Colombia	(+57) 5 665 05 61	
	Brazil Consulate	Carrera 2 No. 41-29 Calle Real del Cabrero Cartagena Colombia	(+57) (5) 665 6064	consuladohonorario.cartagena@gmail.com
	Canadian Consulate	Edificio Centro Ejecutivo Bocagrande Carrera 3, #8-129 Oficina 1103 Cartagena Colombia	(+57) (5) 665-5838	consuladocanada@une.net.c o
	Czech Republic Consulate	El Pie del Cerro, Calle 30 No. 19-64 Cartagena de Indias Colombia	(+57) 5 676 7156 (+57) 5 674 5661	cartagena@honorary.mzv.cz

Ecuador Consulate	Calle Gastelbondo, Edificio Sto. Domingo, Local 18 Recinto Amurallado Cartagena de Indias Colombia	(+57) 5 664 5063 (+57) 5 664 2575	cecucartagena@cancilleria.gob.ec
El Salvador Consulate	Calle del Cuartel No. 36 – 61 Centro Cartagena Colombia	(+57) (5) 660 0671 ext. 1121 & 1102	santruji3@gmail.com idalides.arango@tecnar.edu.co
Finish Consulate	Carrera 10 No. 5A - 26 Edificio Mainero, Piso 3, Apartado 301 Castillo Grande Cartagena Colombia	(+57) 565 508 46	vhespinosa58@hotmail.com
French Consulate	Alianza Francesa Centro Parque Fernández Madrid Casa 37 – 34 Cartagena Colombia	(+57) (5) 660 0167 (+57) 301 337 0977	mamiloguillot@gmail.com
Guatemala Consulate	Edificio Comercios La Matuna, Oficina 312 Matuna, Calle 32# 8-29 Cartagena Colombia		rcepedaf@hotmail.com ecivilco@telecom.com.co
Honduran Consulate	Bosque diagonal 21 No. 48 – 09 Cartagena Colombia	(+57) (5) 662 5556 ext. 101 (+57) 314 595 10705	secgerenciactg@grupoancla.com.co consulhondctg@hotmail.com
Hungarian Consulate	Edificio "MAR ADENTRO", oficina 101 Carrera 1 Numero 6-106 Cartagena de Indias Colombia	(+57) 5 665-8291	lequerica@ieee.org

	Italian Consulate	Carrera 3 # 4 -162, 2do piso, Bocagrande Cartagena Colombia	(+57) (5) 655 2846	cartagena.onorario@esteri.it
	Mexican Consulate	Avenida 3 No. 21 – 205 Manga Cartagena Colombia	(+57) (5) 660 5742	almiranteserrano@yahoo.com
	Netherlands Consulate	Callejon Santa Clara Calle 24A #19 - 64 Manga Cartagena de Indias Colombia	(+57) 56 605 610	mv@vcsas.com
	Paraguayan Consulate	Carrera 2 No. 11 – 41, Oficina 1803 Cartagena Colombia	(+57) (5) 643 5804 (+57) 345 73 366 66	ramondelc@gmail.com
	Peruvian Consulate	Carrera 4 No. 9 – 157 Edificio Bahía 419 Cartagena Colombia	(+57) (5) 665 8729 (+57) 315 680 2288	jorgedavilapestana@hotmail.com
	Polish Consulate	Kra 2 # 11-41 Edificio grupo Area of 1601 Cartagena de Indias Colombia	(+57) 311 657 6545 (+57) 5 665 2990	benny.schuster@ibsseguros.com

	Portuguese Consulate	Barrio El Laguito Cra 1a # 1A- 21 Edificio El Laguito Apartamento 1E. Cartagena Colombia	(+57) (5) 655 0015 (+57) 311 654 8739	cons.hon.portugalcartagena@gmail.com
	Spanish Consulate	Centro Plaza de Santo Domingo, Carrera 36 N° 2-74 Centro de Formación Cartagena Colombia	(+57) 5.664.02.27	cog.cartagenadeindias@maec.es
	Swedish Consulate	Sociedad Portuaria de Cartagena S.A. Barrio Manga, Terminal Maritimo, Dirección Comercial Bloque Administrativo, 2do piso Cartagena Colombia	(+57) 5 650 2232	consuladosueciacartagena@gmail.com
	Swiss Consulate	Calle del Curato no 38-82 Centro histórico Cartagena Colombia	(+57) 5 660 21 02 (+57) 5 664 97 32	
	Venezuela Consulate	Carrera 3, 8129, Edificio Centro Ejecutivo, piso 1	(+57) (5) 665-03-82 (+57) (5) 665-03-53	conve.coctg@mppre.gob.ve

		OFC. 1402 Bocagrande Cartagena Colombia		
Curacao	Belgian Honorary Consulate	Seru Loraweg nst 172, Unit H Willemstad Curaçao	(+599) (9) 737.36.73 (+599) (9) 560.63.39 (+599) (9) 737.36.27	consubel@morenogroup.com i_moreno@morenogroup.com
	Bolivian Honorary Consulate	Wolkstraat 15 Office 11 Willemstad Curaçao	(+599) 9 461 48 00	
	Brazilian Honorary	Sta. Rosaweg 33 F, 2nd floor Willemstad Curaçao	(+599) 9 525-0200 FAX (+599) 9 747-5444	Linfo@brazilcuracao.com www.brazilcuracao.com
	Chilean Honorary Consulate	Sta. Rosaweg 66 P.O.Box 3037 Willemstad Curaçao	(+599) 99-512 3905	
	Chinese Consulate	Schottegatweg Oost 32 Willemstad Curaçao	(+599) 9-738 5446 FAX (+599) 9-738 4446	cgc.curacao@gmail.com consulate_cur@mfa.gov.cn willemstad.chineseconsulate.org
	Colombian Consulate	Wilhelminaplein 21-25 Box 358 Willemstad Curaçao	(+599) 9 461 4663 (+599) 9 465 0008 FAX (+599) 9 461 2680	cwillemstad@cancilleria.gov.co willemstad.consulado.gov.co
	Danish Honorary Consulate	Kaya Bayete 9 P. O. Box 578 Willemstad Curaçao	(+599) (9) 869 6686 (+599) (9) 661 4324	danconwillemstad@gmail.com

	Dominican Republic Consulate	Kaya Papa Godet # 45 Willemstad Curaçao	(+599) 9-465-97-77 FAX (+599) 9-465-96-66	consudomcur@onenet.an
	Estonian Honorary Consulate	Schouwburgweg 3 Willemstad Curaçao	(+599) 9 - 737 21 78 FAX (+599) 9 - 737 49 03	
	Finnish Honorary Consulate	Mensing's Caminada Schottegatweg Oost z/n P.O. Box 3125 Willemstad Curaçao	(+599) 9 737 0222 FAX (+599) 9 737 1270	
	French Honorary Consulate	Dr. Martin Luther King Boulevard 24 Postbus 4432 Willemstad Curaçao	(+599) 94 65 71 77 (+599) 95 60 21 15 FAX (+599) 94 65 71 49	
	Gambian Honorary Consulate	Penstraat 254, Beau Rivage Apt. 11 Willemstad Curaçao	(+599) 9 461 54 67 FAX (+599) 9 461 54 67	
	German Honorary	Mahaaiweg 7a Willemstad Curaçao	(+599) (9) 737 2973 FAX (+599) (9) 737 2971	willemstad@hk-diplo.de
	Grenadian Honorary Consulate	Juan Domingoweg 63 Willemstad Curaçao	(+599) 9 868 14 46	
	Haitian Consulate General	Grebbelinie 18 Willemstad Curaçao	(+599) 9-461-3434 FAX (+599) 9-465-8180	kayiticura@yahoo.fr
	Honduran Honorary Consulate	Schottegatweg 215 E Willemstad Curaçao	(+599) 9 461 59 51	

	Hungarian Honorary Consulate	Kaya W.F.G. (Jombi) Mensing 16 P. O. Box 123 Willemstad Curaçao	(+599) 9 461-6744 FAX (+599) 9 461-5877	
	Israeli Honorary Consulate	Blauwduifweg 5 Willemstad Curaçao	(+599) 9 736 50 68 FAX (+599) 9 737 07 07	israelconsulcuracao@gmail.com
	Italian Honorary Consulate	Bellissimaweg 10 Willemstad Curaçao	(+599) 9-737 5973 FAX (+599) 9-737 1582	italconsulcur@gmail.com
	Jamaican Honorary	Habaaiweg 68 Willemstad Curaçao	(+599) 9-462-6561 FAX (+599) 9-462-6561	
	Lebanese Honorary Consulate	Winston Churchillweg 159 Willemstad Curaçao	(+599) 9 868 47 79 FAX (+599) 9 869 06 92	
	Liberian Honorary Consulate	Residence Piscadera, 11 Willemstad	(+599) 9 462 69 82	
	Norwegian Honorary Consulate	c/o Maduro & Curiel's Bank N.V. Plaza Jojo Correa 2-4 Willemstad Curaçao	(+599) 9 466 1117 FAX (+599) 9 466 1122	
	Panamanian Honorary Consulate	Dokweg 19 Willemstad Curaçao	(+599) (9) 737 15 66 FAX (+599) (9) 737 25 74	
	Portuguese Honorary Consulate	Chuchubiweb, "Villa Romana", n.º 3 Willemstad Curaçao	(+599) 9 738 37 23 FAX (+599) 9 738 37 23	consulcarlosdesousa@yahoo.com

	Spanish Honorary Vice Consulate	Dokweg Z/N Willemstad Curaçao	(+599) 9 737 6255 (+599) 9 737 1579 FAX (+599) 9 737 1327	
	Surinamese Consulate General EMAILcons. willemstad@ foreignaffair s.gov.sr	Kaya Jacob Posner 11 Expo Center, Zeelandia Unit 108 Postbus 6072, Zeelandia Willemstad Curaçao	(+599) 9 465 00 99 (+599) 9 560 54 98 FAX (+599) 9 461 84 55	
	Swedish Honorary Consulate	Zwaluwweg 9 Willemstad Curaçao	(+599) (9) 525 0012 FAX (+599) (9) 736 3909	
	Swiss Honorary Consulate	c/o IMD Design Julianaplein, 26 Willemstad Curaçao	(+599) 9 461 35 50 FAX (+599) 9 461 27 32	willemstad@honrep.ch
	American Consulate	J. B. Gorsiraweg # 1 P.O. Box 158 Willemstad Curaçao	(+599) 9-461-3066 FAX (+599) 9-461-6489	infocuracao@state.gov cw.usconsulate.gov
	Uruguayan Honorary Consulate	Kaya W.F.G. (Jombi) Mensing 41 Willemstad Curaçao	(+599) 9 461 17 60 FAX (+599) 9 461 83 35	
	Venezuelan Consulate General	Scharlooweg #9 Willemstad Curaçao	(+599) (9) 461-4140 / 3100 FAX (+599) (9) 461-3179 / 3291	conve.ancrz@mppre.gob.ve curazao.consulado.gob.ve
Dominica	Belgium - Embassy	Hanover Street, 20 - Roseau Dominica		dupigny@cwtom.dm

	China - Embassy	Morne Daniel Roseau Dominica	(767) 616-1396 (767) 449-0080	http://dm.chineseembassy.org/
	Jamaica - Consulate	23 Great Marlborough Street Dominica		albern43@hotmail.com
	Netherlands - Consulate	65 King George V Street Dominica	(767) 448-3221 (767) 225-4113	dominica@nlconsulate.com
	Norway - Embassy	Mail address: P.O. Box 2323 Visiting address: Lifestyle Building, 6 Fort Lane Roseau Dominica		http://www.norway-caribbean.org/Embassy/consulates/ grellg@cwdom.dm
	Spain - Embassy	4 St Johnson Avenue Dominica	(767) 616-7786	raffoulco@gmail.com
	Venezuela - Embassy	13 Victoria Street Roseau Dominica	(767) 448-3348	Embavenz.roseau@gmail.com
Dominican Republic	Antigua and Barbuda - Consulate	Juan Alejandro Ibarra No.124 Ensanche La Fe Santo Domingo Dominican Republic		
	Argentina - Embassy	Av. Maximo Gomez Nro. 10 A.P. 1302, Santo Domingo Dominican Republic Santo Domingo		embarg@aster.com.do
	Austria - Consulate	Calle Gral. Roman Franco Bido No. 11 Ensanche Bella Vista Apartado Postal 1333 Santo Domingo Dominican Republic		cdo.austria@codetel.net.do
	The Bahamas - Consulate Email address:	Cesar Nicolas Person 116, Edificio TPA Santo Domingo Dominican Republic		bahamasconsul@codetel.net.do

Barbados - Consulate	Edif. Caribatico, 1er. piso, A. Lincoln no. 295, Ens. La Julia, Santo Domingo, Dominican Republic	(809)567-3396 (809)544-4999 Fax. 809-540-2432	consulale@consulateofbarbados.com.do
Belgium - Consulate	207 Padre Billini Ciudad Colonial, D.N. Santo Domingo Dominican Republic		consuladobelgica@dona-elvira.com
Belize - Embassy	Carretera La Isabela Calle Proyecto 3 No.1 Arroyo Manzano Santo Domingo Dominican Republic	(809)567-7146 (809)563-2293	http://www.embelize.org dr@embelize.org
Brazil - Embassy	Esquina Avenida Winston Churchill Edif. Franco Acra 2do piso Santo Domingo Republica Dominicana		contacto@embajadadebrasil.org.do http://www.embajadadebrasil.org.do
Canada - Embassy	Capitan Eugenio de Marchena 39, La Esperilla Santo Domingo Dominican Republic	(1 809) 685-1136	http://www.santodomingo.gc.ca sdmgo@international.gc.ca
Chile - Embassy	Avda. Anacaona Nr. 11, Parque Mirador Sur Santo Domingo R.D. Santo Domingo Dominican Republic		embaj.chile@verizon.net.do
Colombia - Embassy	Calle Fernando Escobar No. 8 A Ensanche Serralles Santo Domingo Dominican Republic		erdomini@minrelex.gov.co
Costa Rica - Consulate	Ensanche Serrales entre Abraham Lincoln y Lope de Vega Calle Malaquias Gil No. 11 Altos Republica Dominicana		mircepachecho@verizon.net.do
Cuba - Embassy	Calle 3ra Interior N 34, esquina a Privada, El Millon Santo Domingo Dominican Republic		consular@codetel.net.do

	Cyprus - Consulate	Centro Profesional de Seguros Cabe Calle Caonabo No. 53 Sector Gascue Santo Domingo, Dominican Republic		consuladodechiprerdo@yahoo.com
	Czech Republic - Consulate	Ave. Bolivar No. 830 La Esperilla, Santo Domingo Dominican Republic		santodomingo@honorary.mzv.cz
	Denmark - Consulate	Jose Amado Soler 49 Edificio Gampsa Piso 1 Santo Domingo Dominican Republic		dmnconsul@maersk.com
	Ecuador - Embassy	Avenida Abraham Lincoln 1007 Edificio Optica Félix, Apartamento 601 Ensanche Piantini Santo D, D.N. Casilla Postal 808 Santo Domingo Dominican Republic		mecuator@yahoo.com
	El Salvador - Embassy	C. Jos�� A. Brea Pe��a 12 Ensanche Evaristo Morales Santo Domingo Dominican Republic		
	Finland - Consulate	Calle Francisco Pratts Ram��rez #18 Esq. Buen Pastor, Apto. 1 - Esq. Evaristo Morales Santo Domingo Dominican Republic		consuladofinlandiard@hotmail.com
	France - Embassy	Calle las Damas n' 42 - Zone Coloniale BP 780 Saint-Domingue		ambafrance@ambafrance-do.org http://www.ambafrance.org.do/
	Germany - Embassy	Alemania, Apartado 1235, Santo Domingo Dominican Republic		embal@verizon.net.do http://www.santo-domingo.diplo.de
	Greece - Consulate	Centro Otorrinolaringologia Especialidades, Avenida 27 de Febrero, Esq. Federico		

		Santo Domingo Dominican Republic		
	Greenland - Consulate	Jose Amado Soler 49 Edificio Gampsa Piso 1 Santo Domingo Dominican Republic		dmnconsul@maersk.com
	Grenada - Consulate	P.O. Box 816 Santo Domingo Dominican Republic	809-544-3797 Fax: 809-541-4781	mattress@codetel.net.do
	Guyana - Consulate	J.F. Kennedy Avenue Bonanza Building Santo Domingo Dominican Republic	809 567 5023	consul.lama@bonanza.dominicana.com.do
	Haiti - Embassy	33 Av. Juan Sanchez Ramirez Santo Domingo Dominican Republic		amb.haiti@codetel.net.do
	Honduras - Embassy	Calle Aristides Garcia Mella Esq. Dolores Rodríguez Objio Edificio EL Buen Pastor VI Apto. 1-B, primer piso Mirador del Sur Santo Domingo		
	Israel - Embassy	Santo Domingo, Distrito Nacional, Dominican Republic Pedro Henriquez Ureña # 80 La Esperilla, Santo Domingo		info@santodomingo.mfa.gov.il http://santodomingo.mfa.gov.il/
	Italy - Embassy	Calle Rodriguez Objio 4 Gazcue Santo Domingo		http://www.ambasantodomingo.esteri.it/ambasciata_santodomingo visti.santodomingo@esteri.it
	Jamaica - Embassy	Autopisto 30 de Mayo Calle Marginal No. 5 Urb Miramar, Santo Domingo	(809) 533-0943	
	Japan - Embassy	Torre BHD 8 Piso Avenida Winston Churchill Esquina Luis F. Thomen Santo Domingo Republica Dominicana P.O. Box 1236 Santo Domingo		http://www.do.emb-japan.go.jp/

	Latvia - Consulate	Calle Gaspar Polanco No. 119, Bella Vista, Santo Domingo, Dominican Republic	(1 809) 255 08 02 113	consulate@verizon.net.do
	Mexico - Embassy	Archbishop Meriño no. 265 esq. with the Mercedes Colonial Zone Santo Domingo		embamex@codetel.net.do
	Netherlands - Embassy	Santo Domingo, Distrito Nacional, Dominican Republic Max Henriquez Urena #50 (tussen Av. Lincoln en Av. Churchill) P.O. Box 855 Ens. Piantini Santo Domingo		http://www.holanda.org.do/
	Nicaragua - Embassy	Avenida Mexico 152 Santo Domingo Santo Domingo		embnicaragua@codetel.net.do
	North Korea - Embassy	Avda Sarasota 98 Santo Domingo Dominican Republic Santo Domingo		emb.corea@codetel.net.do
	Peru - Embassy	Calle Mayreni N° 31 UrbanizaciCn Los Cacicazgos Santo Domingo		embaperu@verizon.net.do
	Philippines - Consulate	Jose Polanco Billini No. 2 Arroyo Hondo (Proximo Club Arroyo Hondo) Santo Domingo		dadulo@codetel.net.do ldadulo@psmtldr.com
	Poland - Consulate	Los Nogales No. 7, Ens. Bella Vista Santo Domingo	(809) 533 21 00 532 79 37	
	Spain - Embassy	Av. Independencia, 1205.-Santo Domingo. Santo Domingo		embespdo@mail.mae.es
	Sweden - Consulate	Pablo Casals No.4 Piantini Santo Domingo the Dominican Republic Santo Domingo		dominicana@consuladosueco.com
	Switzerland - Consulate	Ave. Jimenez Moya 71, (Churchill esq. Desiderio Arias) Santo Domingo		vertretung@sdd.rep.admin.ch

	Taiwan, Province of China - Embassy	Avenida Romulo Betancourt No. 1360 Bella Vista, Distrito Nacional Santo Domingo Rep. Dominicana		dom@mofa.gov.tw
	Thailand - Consulate	92/6 Changwattana Rd, Laksi, Bangkhen Bangkok 10210		
	Turkey - Embassy	Santo Domingo, Distrito Nacional, Dominican Republic C/ Mustafá Kemal Atatürk Santo Domingo		
	United Kingdom - Embassy British Embassy.	Ave 27 de Febrero No 233. Edificio Corominas Pepin Santo Domingo	(001) (809) 472 7905 (001) (809) 472 7671 7373 (001) (809) 472 7111	brit.emb.sadom@verizon.net.do
	United States - Embassy	Villanueva Street at the corner of John F. Kennedy Ave. Abraxa Bookstore Bldg., 2nd. Floor Puerto Plata	(809) 586-8017 (809) 586-4204 (809) 586-8023	http://www.usemb.gov.do/index.htm acssantodom@state.gov
	Uruguay - Embassy	Luis F. Thomen N 110, Local 401, Torre Ejecutiva Gapo, Ensanche Evaristo Morales Santo Domingo		embur@codetel.net.do
	Venezuela - Embassy	Avenida Anacaona, No. 7, Mirador Sur, Apartado Postal: 1460 Zona 6 Santo Domingo Dominican Republic		embvenezuela@codetel.net.do
Grenada	Belize - Consulate	C/O Ministry of Foreign Affairs P.O.Box 341 Hillborough Street St. George's, Grenada Saint George's		stthomas@ectel.in
	China - Embassy	Azar Villa at Calliste St. Georges, Grenada		
	Cuba - Embassy	Lanse Aux Epines Main Road P. O. Box 1318 Lanse Aus Epines, St. George's Epines, St. George's Grenada George's		embacubagrabada@spiceisle.com consulcubagrenada@spiceisle.com

	Germany - Consulate	Fontenoy, St. George's P.O Box 216, St. George's, Grenada		bluebeard@caribsurf.com
	Guyana - Consulate	P.O.Box 252 Mt. Parnassus . St George's Grenada	473 440 2031	deosingh@caribsurf.com
	Jamaica - Consulate	Office of the Resident Tutor University of the West Indies P.O. Box 439, St. George's Grenada	(809) 440-245	
	Netherlands - Consulate	St. Martins, Lucas Street St. George's Grenada		grantjo@caribsurf.com
	Poland - Consulate	Renwick Thompson Building, Carenage, St. George's Grenada	(473) 440 2198 440 3422	renthom@caribsurf.com
	Spain - Consulate	C/O Jonas Browne & Hubbards Ltd., The Carenage Saint George's Grenada		
	Sweden - Consulate	c/o Wilkinson, Wilkinson & Wilkinson Chambers, Lucas Street St. George's Grenada		wilkinson@caribsurf.com
	Taiwan, Province of China – Embassy	Heron Lane, L'Anse Aux Epines Saint George's Grenada		rocmgnd@caribsurf.com
	United Kingdom - Consulate	Grand Anse, St George's Grenada	(00) (1) (473) 440 3222 (00) (1) (473) 440 3536	bhcgrenada@caribsurf.com
	United States - Embassy	Lance Aux Epines St. George's Grenada Saint George's		usemb_gd@caribsurf.com
	Venezuela - Embassy	Upper Lucas Street St. George's, Grenada		embavengda@caribsurf.com

Guadeloupe	Belgian Honorary Consulate	Immeuble MIRABEL n° 16 Zone commerciale de D'Orvilles DALCIAT BP 2121 Baie-Mahault 97122 Baie Mahault Guadeloupe	(+590) 6 90 35 06 11	
	Czech Honorary Consulate	19 Convenance Gate 97122 Baie-Mahault Guadeloupe	(+590) 590 32 72 72 FAX: (+590) 590 32 72 74	guadeloupe@honorary.mzv.cz
	Dominican (Republic) Consulate General	12, Rue H. Becquerel. IMM Conexión ZI Jarry 97122 Baie Mahault Guadeloupe	(+590) 590 605 210	consulatgeneraldgaf@gmail.com
	German Honorary Consulate	c/o ETS Claude Blandin Immeuble entre Deux Mers Zac Moudong Sud 97122 Baie-Mahault Guadeloupe	(+590) 590 38 93 93 FAX (+590) 590 26 83 16	
	Haitian Consulate General	12 rue Shoelcher 97110 Pointe-à-Pitre Guadeloupe	(+590) 590.89.35.80 FAX (+590) 590.89.35.55	consulat.haiti-gp@wanadoo.fr cons.guadeloupe@diplomatie.ht
	Italian Honorary Consulate	71, boulevard Amédée Clara 97190 Le Gosier Guadeloupe	(+590) 590 323 727 / 8 / 9 FAX (+590) 590 266 334	consolato-italia-guadaloupa@orange.fr giardinisarl@wanadoo.fr
	Netherlands Honorary Consulate	Morne les Amandiers, Chauvel 97139 Abymes Immeuble Karukera Marine, BP 61 Marina Bas du Fort 97110 Pointe-à-Pitre Guadeloupe	(+590) 690 616460 FAX (+590) 590 900084	guadeloupe@nlconsulate.com

	Syrian Honorary Consulate	ZAC de Sergent 97160 Le Moule Guadeloupe	(+590) 590 23.69.94	
	British Honorary Consulate	50, rue A.R Boisneuf 97110 Pointe-à-Pitre Guadeloupe		
Guyana	Argentine Embassy	66 Brummel Place Stabroek Georgetown Guyana	(+592) 231 9521 (+592) 231 9522 FAX (+592) 231 9505	eguya@cancilleria.gob.ar
	Brazilian Embassy	308 Church Street Georgetown Guyana	(+592) 225-7970 (+592) 226-9693 FAX (+592) 226-9063	brasemb.georgetown@itamaraty.gov.br
	Canadian High Commission	High and Young Streets P.O. Box 10880 Georgetown Guyana	(+592) 227-2081 / 2 FAX: (+592) 225-8380	www.canadainternational.gc.ca/guyana/ grgtn@international.gc.ca
	Chilean Embassy	66 Brummel Place Stabroek Georgetown Guyana	(+592) 226-0478 (+592) 226-0479	echile.guyana@minrel.gov.cl chile.gob.cl/guyana/
	Chinese Embassy	Lot 2, Mandela Avenue Botanic Gardens Georgetown Guyana	(+592) 227 1651 (+592) 227 1951 FAX (+592) 225 9228	chinaguyana@yahoo.com Gy.china-embassy.org
	Cuban Embassy	46 High Street Kingston Georgetown Guyana	(+592) 225 1881 (+592) 225 1883 FAX (+592) 226 1824	emguyana@networksgy.com misiones.minrex.gob.cu/es/guyana
	Indian High Commission	307 Church Street Queenstown Georgetown Guyana	(+592) 226-3996 (+592) 226-8965 / 3240 FAX (+592) 225-7012	hoc.georgetown@mea.gov.in www.hcigeorgetown.org.gy

	Mexican Embassy	44 Brickdam Stabroek South Cummingsburg Georgetown Guyana	(+592) 226 3987 (+592) 226 3988 FAX (+592) 226 3722	embguyana@sre.gob.mx mexicoembassygy@gmail.com embamex.sre.gob.mx/guyana/ a/
	Russian Embassy	# 3 Public Road Kitty Georgetown Guyana	(+592) 225-2179 (+592) 226-9773 FAX (+592) 227-2975	embrus.guyana@mail.ru
	Surinamese Embassy	54 New Garden & Anira Street Georgetown Guyana	(+592) 226-7844 (+592) 225-2631 / 2846 FAX: (+592) 225-0759	amb.guyana@foreignaffairs.gov.sr surnmemb@gol.net.gy
	British High Commission	44 Main Street Georgetown Guyana	(+592) 226 5881 (+592) 226 5882 FAX:(+592) 225 3555	www.gov.uk/government/world/guyana
	American Embassy	100 Young & Duke Streets Georgetown Guyana	(+592) 225-4900 / 9 FAX: (+592) 225-8497	gy.usembassy.gov/
	Venezuelan Embassy	296 Thomas Street South Comingsburg P.O. Box 10484 Georgetown Guyana	(+592) 226-1543 (+592) 226-6749 FAX (+592) 225-3241	embve.gygto@mppre.gob.ve embveguy@gol.net.gy Eguyana.embajada.gob.ve
	Australian Honorary Consulate	105 Block A, Goedverwagting East Coast Demerara Georgetown Guyana	(+592) 665-1198	domosul@yahoo.com
	Austrian Honorary Consulate	106 Laluni and New Garden Streets Queenstown P.O. Box 10903 Georgetown Guyana	(+592) 231 40 71 (+592) 623 02 61	ben.twent@gmail.com

	Belgian Honorary Consulate	Hand-in-Hand Group of Companies 1-4 Avenue of the Republic Georgetown Guyana	(+592) 227 23 02 FAX (+592) 225 75 19	info@hihgy.com
	Brazilian Vice Consulate	209 Kanuku Drive Lethem, Rupununi Guyana	(+592) 772-2091 (+592) 677-8737 FAX (+592) 772-2091	theotonio.oliveira@itamaraty.gov.br
	Czech Honorary Consulate	BB1 Nelson Mandela Avenue N.E. La Penitence Georgetown Guyana	(+592) 2225 3212 FAX (+592) 2225 6028	georgetown@honorary.mzv.cz
	Danish Honorary Consulate	Lot 15 Ketley and Drysdale Streets Georgetown Guyana	(+592) 226-0170 FAX (+592) 227-8262	rms.stoby@yahoo.com
	Finnish Honorary Consulate	11 Avenue of the Republic Georgetown Guyana	(+592) 227 5108 (+592) 226 9094	pabdool65@gmail.com
	French Honorary Consulate	Lot 83 Area F` Airstrip Road Ogle, ECD Georgetown Guyana	(+592) 600-7438	frenchconsulate.gy@gmail.com
	German Honorary Consulate	c/o National Milling Company of Guyana Agricola, East Bank Demerara P.O. Box 10903 Georgetown Guyana	(+592) 233 24 62 3 FAX (+592) 233 24 64	georgetown@hk-diplo.de
	Indonesian Honorary Consulate	c/o Variety Woods & Eborabo LTD 99 Laluni Street Queenstown Georgetown	(+592) 226-8556 (+592) 225-7507 FAX	variety.eborabo@networksgy.com

	Guyana	(+592) 227-7348	
Italian Consular Agency	Hughes, Fields & Stoby Attorneys at Law Hadfield Chambers 62 Hadfield & Cross Streets Georgetown Guyana	(+592) 277. 7956 (+592) 266.4978 FAX (+592) 226. 4628	n.nughes@guyanaland.net
Jamaican Honorary Consulate	c/o Citizens Bank Inc. 201 # Camp Street Georgetown Guyana	(+592) 226-1705 - 9 (+592) 227-6175 / 227-1727 FAX (+592) 225-7363 (+592) 227-8251	citizens@guyana.net.gy citizensmd@yahoo.com
Japanese Honorary Consulate General	215 King Street Lacytown Georgetown Guyana	(+592) 225-4359 FAX (+592) 226-7031 EMAIL:	khanchambers@gmail.com kashirkhan@solutions2000.net
South Korean Honorary Consulate	c/o Auto Supplies Company Guyana 306 # Peter Rose Street Queenstown Georgetown Guyana	(+592) 223 9852 FAX (+592) 225 3869	asco@networksgy.com
Malaysian Honorary Consulate	32-33 Jacananda Avenue Bel Air Park Greater Georgetown Guyana	(+592) 226-3416 (+592) 623-7820 FAX:(+592) 227-8711 (+592) 225-0403	vickram@ewirelessgy.com
Netherlands Honorary Consulate	106 Laluni Street (Corner of Laluni & New Garden) Queenstown Georgetown Guyana	(+592) 231-0868	ben.twent@gmail.com
Norwegian Honorary	364 Omai Street Prashad Nagar Georgetown	(+592) 223-5096 FAX (+592) 691-0225	dacs1357@gmail.com

	Consulate General	Guyana		
	Pakistani Honorary Consulate	Gafoor Groups of Companies Lot 1-2 Area X Plantation Houston East Bank Demerara Georgetown Guyana	(+592) 227-5886 / 7 FAX (+592) 226-7897 EMAIL:	ecgafsons@gmail.com
	Portuguese Honorary Consulate	Trans Guyana Airways Limited Ogle International Airport East Coast Demerara Georgetown Guyana	(+592) 222 25 25 (+592) 222 80 46 FAX (+592) 222 54 59 EMAIL:	mcorreia@transguyana.net
	Spanish Honorary Consulate	1 & 2 Mudflat, Water Street Kingston Georgetown Guyana	(592) 226-41 13 (+592) 226-55 13	consulofspainguy@gmail.com
	Swedish Honorary Consulate	c/o Banks DIH Limited Thirst Park P. O. Box 10194 Georgetown Guyana	(+592) 225 4107 FAX: (+592) 226 6523 (+592) 225 0919	georgetownsweden@banksdih.com
Haiti	Argentina - Embassy	50 Calle Rue Lamarre Petión-Ville Inmueble Marphil Port-au-Prince, Haiti Port-au-Prince		embarghaiti@hainet.net
	Austria - Consulate	12, rue du Quai P.O.B. 248 Port-au-Prince, Haiti Port-au-Prince		hacken8@aol.com
	The Bahamas - Embassy	12 Rue Goulard Place Boyer Petion-Ville, Haiti		bahamasembassy@hainet.com enewry@mfabahamas.org
	Barbados - Consulate	P.O. Box 2527 Port-au-Prince, Haiti Port-au-Prince		ldelatour3@yahoo.com
	Belgium - Consulate	5 Allee des Acajous - Delmas 95 Petionville - Port-au-Prince - Haiti		dresse@drexco.com ,

				gerritdes@yahoo.com
	Belize - Consulate	Profasa Angle des Rues Rigaud er Faubert Petion-Ville Haiti		profasa.didier@compa.net dgardere@hotmail.com
	Brazil - Embassy	Immeuble Hexagone 3eme Etage Angles des Rues Clerveaux & Darguin Petion-Ville, Haiti P. O. BOX 15845		HAIBREM@accesshaiti.com
	Canada - Embassy	The Embassy of Canada. Delmas Road, between Delmas 71 and 75. Port-au-Prince, Haiti	(011 509) 249-9000	prnce@international.gc.ca
	Colombia - Embassy	Route del Delmas between Les Rues 42 and 44 Between Les Rues 42 and 44 Complexe 384 Camagüey		
	Costa Rica - Consulate	31 Rue Bonne Foi P.O. Box 5 Port-au-Prince, Haiti		maisoncarlstroem@aol.com
	Cuba - Embassy	No 3 Rue Marion. Peguy Ville Petion Ville, Puerto Principe P. O. Box 15 702 Haiti.		embacuba@hughes.net
	Czech Republic - Consulate	199, rue Du Magasin de l'Etat Port-au-Prince Haiti		Handalfils@aol.com
	Denmark - Consulate	35, Ave. Marie-Jeanne P.O. Box 1334 Port- au-Prince Haiti		shmdasen@hotmail.com
	Ecuador - Consulate	Parque industrial Zona Sonapi, Edif. 38 Puerto Principe Haiti Camagüey		scoles@multitex.com evictorin@multitex.com
	Finland - Consulate	#1, Route Varreux P.O. Box 15949 Port-au- Prince Haiti		gregory@compa.net gregorymevs@hotmail.com
	France - Embassy	51 place des Heros de l'Independance BP 312# Port au Prince		rjbluebird40@yahoo.fr http://www.ambafrance-ht.org

	Haiti		
Germany - Embassy	2, Impasse Claudinette, Bois Moquette, Pétion-Ville, Port-au-Prince, Haiti P.O Box 1147 Port-au-Prince Haiti		amballemagne@hainet.net
Greenland - Consulate	35, Ave. Marie-Jeanne P.O. Box 1334 Port-au-Prince Port-au-Prince Haiti		shmadsen@hotmail.com
Guatemala - Consulate	10, Rue Armand Holly / Debussy Puerto Príncipe Camagüey Haiti		
Jamaica - Consulate	No. 141 Rue Pavee Building Firestone Port-au-Prince Haiti	509-2- 49-1800	
Mexico - Embassy	Delmas 60 No. 2 Musseau Puerto Principe Post-office box 327 Camagüey Haiti		embmxhai@yahoo.com
Netherlands - Consulate	Route National 1 Parc Industriel SHODECOSA Rue 4 (en face Bldg. 33) Port-au-Prince Haiti		robin@padberg.cc
Philippines - Consulate	Blvd. Haile Selassie Industrial Park Sonapi Bldg. No. 22 Port-au-Prince Haiti		
Spain - Embassy	54, rue Pacot Port-au-Prince Haiti		ambespt@mail.mae.es
Sweden - Consulate	28, Rue Goulard Place Boyer Petion-Ville Port-au-Prince Haiti		gfouchard7@yahoo.com
Taiwan, Province of	16, Rue Leon Nau, Petion-Ville Port-au-Prince,		hti@ms90.url.com.tw

	China - Embassy	Haiti		
	United Kingdom - Consulate	Hotel Montana (P O Box 1302) Port-au-Prince Haiti	(509) 257 3969	brit.emb.sadom@verizon.net.do
	United States - Consulate	Ouest Haiti Tabarre 41, Boulevard 15 Octobre Port-au-Prince Haiti	222-1504 222-5726	papniv@state.gov
	Uruguay - Consulate	Economic Tires Autoroute de Delmas 37 Port-au-Prince Haiti		
	Venezuela - Consulate	Ouest, Haiti Port-au-Prince Ouest, Haiti Boulevard Harry Truman Cite de la Exposition No. 2 Port-au-Prince Haiti		venhtamb@compa.net sec.consulado@acn2.net
Jamaica	Argentina - Embassy	Dyoll Building, 6th Fl. 40 Knutsford Boulevard Kingston 5 Jamaica		embargen@cwjamaica.com ejama@mrecic.gov.ar
	The Bahamas - Consulate	Office #5 27 Lady Musgrave Road Kingston 5, Jamaica		khylton@cwjamaica.com
	Barbados - Consulate	55 Norbrook Drive Kingston 8 Jamaica P.O. Box 518		winston.bayley@uwimona.edu.jm
	Belgium - Embassy	Millsborough Crescent Kingston 6 Jamaica		Kingston@diplobel.fed.be
	Belize - Consulate	16 Shortwook Drive Mona Kingston 8 Jamaica		bzimconsul@yahoo.com

	Brazil - Embassy	Pan Caribbean Building 10th Floor 60 Knutsford Boulevard Kingston 5 Jamaica		brasking@infochan.com
	Canada - Consulate	3 West Kings House Road Kingston 10 Jamaica	(1 876) 926-1500-7	http://www.jamaica.gc.ca kngtn-cs@international.gc.ca
	Chile - Embassy	Island Life Centre Floor 6 Saint Lucia Ave Kingston 5 Jamaica		chilejam@cwjamaica.com
	China - Embassy	8 Seaview Avenue Kingston 10 Jamaica		chinaemba@cwjamaica.com http://jm.china-embassy.org
	Colombia - Embassy	53 Knutsford Boulevard 4th Floor (VMBS) Kingston 5 Jamaica		ekingston@minrelext.gov.co
	Costa Rica - Embassy	10 Annette Crescent Kingston 10 Jamaica		cr_emb_jam14@hotmail.com
	Cuba - Embassy	9 Trafalgar Road Kingston 5 Jamaica		embacubajam@cwjamaica.com http://embacu.cubaminrex.cu/jamaicaing
	Denmark - Consulate	449 Spanish Town Road Kingston 11 Jamaica		rammoja@mail.infochan.com
	Dominican Republic - Embassy	# 32 Earls Court Kingston 8 Jamaica		domemb@cwjamaica.com
	Ecuador - Consulate	13 Kings Way Kingston 6 Jamaica		cecuajamaica@mmrree.gov.ec

	Finland - Honorary Consulate	Jamaica Realty 86 Hope Road Kingston 6 Jamaica		
	France - Embassy	13, Hillcrest Avenue Kingston 6 Jamaica		http://www.ambafrance-jm-bm.org/ frenchembassy@cwjamaica.com
	Germany - Embassy	10 Waterloo Road Kingston 10 Jamaica		germanemb@cwjamaica.com http://www.kingston.diplo.de/
	Greece - Consulate	3 Rovon Close Kingston 6 Jamaica		gscott@gol.com.jm
	Greenland - Consulate	449 Spanish Town Road Kingston 11 Jamaica		
	Grenada - Consulate	10 Harriman Close PO Box 598 Kingston Jamaica	(876) 927-7616 FAX::(876) 926-3417	
	Guyana - Consulate	66 Slipe Road Kingston Jamaica	(876) 968 5983	
	Haiti - Embassy	2 Monroe Road Kingston Jamaica		
	Honduras - Embassy	No.7 Lady Kay Drive Norbrook Kingston 8 Jamaica		
	India - Consulate	4, Retreat Avenue P.B. No. 446		

		Kingston 6 Jamaica		
	Japan - Embassy	NCB Towers, North Tower 6th floor 2 Oxford Road Kingston 5 Jamaica		http://www.jamaica.emb-japan.go.jp/
	Liberia - Consulate	167 Mountainview Avenue Kingston 6 Jamaica		
	Mexico - Embassy	PCJ Building (PH) 36 Trafalgar Road Kingston 10 Jamaica		
	Poland - Consulate	35 Millsborough Crescent Kingston 6 Jamaica	(876) 927 6306	
	Russian Federation - Embassy	22 Norbrook Drive Kingston 8 Jamaica		
	Senegal - Consulate	7 Banton Aerie PO Box 314 Kingston Jamaica		
	Serbia - Consulate	ICWI Building 4th Floor 2 St. Lucia Avenue PO Box 61 Kingston Jamaica		
	Spain - Embassy	9th floor The Towers 25 Kingston Jamaica		embespm@mail.mae.es

	Sweden - Consulate	c/o Myers, Fletcher & Gordon 21 East Street Kingston Jamaica		sweden.consulate.jm@cwjamaica.com
	Trinidad and Tobago - Consulate	First Life Building 3rd Floor 60 Knutsford Boulevard Kingston 5, Jamaica	(876) 926-5730 5739	tthckgn@infochan.com
	Turkey - Consulate	3 Brompton Road Kingston Jamaica		
	United Kingdom - Consulate	28 Trafalgar Road PO Box 575 Kingston 10 Jamaica	(001) (876) 510 0700 (001) (876) 510 0720 (0800-1200 1300-1800)	bhc.kingston@fco.gov.uk
	United States - Embassy	Third Floor Mutual Life Building 142 Old Hope Road Kingston 6 Jamaica	(876) 929-4850-9	http://kingston.usembassy.gov/ opakgn@state.gov
	Uruguay - Consulate	63a Hagley Park Road Kingston Jamaica		
	Venezuela - Embassy	Third Floor 36 Trafalgar Road Kingston Jamaica		embavene@n5.com.jm
Martinique	Barbadian Honorary Consulate	Lot. Vallée Heureuse - Entrée 6ème Km Route de Redoute 97212 Saint-Joseph Martinique	(+596) 596 79 74 72	

	Belgian Honorary Consulate	c/o Ets Cottrell Z.I. la Lézarde 97232 Lamentin Martinique	(+596) 696 37 85 85 (+596) 782 080	
	Beninese Honorary Consulate	Long Bois 97232 Le Lamentin Martinique	(596) 596 51 84 84	
	Colombian Honorary Consulate	"Belevant" 97226 Morne Vert Martinique	(+596) 596 55 54 50	
	Danish Honorary Consulate	Habitation Le Simon 97232 Le Francois Martinique	(+596) 596 50 58 42 FAX (+596) 596 50 58 67	
	Dominican Honorary Consulate	Rue Aigue Marine Bat A2 rue de la Dorsale 97200 Fort-de-France Martinique	(+596) 596 60 90 22 FAX (+596) 596 73 16 00	
	Dominican (Republic) Honorary Consulate	Zone du Bac 97220 La Trinité Martinique	(+596) 596-58-24-24 FAX (+596) 596-58-20-20	
	German Honorary Consulate	c/o Blandin Automobile Solutions ZAC du Lareinty 97232 Lamentin Martinique	(+596) 596 71 97 63 FAX (+596) 596 71 74 22	
	Guatemalan Honorary Consulate	4 Lotissement les Vallons Route de Balata 97234 Fort-de-France Martinique	(+596) 596 428 982	consul.guatemala.martinica@gmail.com
	Italian Honorary Consulate	Centre Commercial de la Galléria 97232 Le Lamentin Martinique	(+596) (596) 705 475 FAX (+596) (596) 705 475	

	Mexican Honorary Consulate	31, rue Moreau de Jones 97200 Fort-de-France Martinique	(+596) 5 96 72 58 12 FAX (+596) 5 96 63 18 09	
	Netherlands Honorary Consulate	44-46 Avenue Maurice Bishop B. P. 51 97206 Fort-de-France – Cedex Martinique	(+596) 596 63 8182 FAX (+596) 596 63 4265	martinique@nlconsulate.com
	Norwegian Honorary Consulate	Immeuble «La Chapelle» Place d'Armes 97232 Le Lamentin Martinique	(+596) 5 96 30 05 28	Jhayot@gmail.com
	Saint Lucian Honorary Consulate General in Fort-de-France, Martinique	3, rue de la Libération 97200 Fort-de-France Martinique	(+596) 596 718 350 FAX (+596) 596 638 258	
	Seychellois Honorary Consulate	142 Route de la Fontaine Didier 97200 Fort de France Martinique	(+596) 696 849 449	
	Spanish Honorary Consulate	Pointe La Rose 97231 Le Robert Martinique	(+596) 5 96 38 03 47	
	Swedish Honorary Consulate	c/o Société André H Despointes Immeuble Blandin ZI Les Mangles 97323 Le Lamentin Martinique	(+596) 596 42 61 62 FAX (+596) 596 39 84 62	
	Swiss Honorary Consulate	Centre d'Affaires de Californie II Entrée Amandine 97232 Le Lamentin	(+596) 596 50 12 43 FAX	

		Martinique	(+596) 596 50 22 27	
	British Honorary Consulate	Le Petit Pavois 96 Route du Phare Fort-de-France Martinique		
	American Consular Agency	Hôtel Valeménère Avenue des Arawaks 97200, Fort de France Martinique	(+596) 596-730-621 (+596) 696-176-496	martinique-ca@state.gov bb.usembassy.gov
	Venezuelan Consulate General	19 rue Georges Raveneau Lotissement les Tropiques - route de Didier 97200 Fort-de-France Martinique	(+596) 596.63.34.16 FAX (+596) 596.63.34.16	consulat-venezuela@orange.fr
Puerto Rico	Austria - Consulate	Olympic Tower # 5 No. 1 Manuel Rodriguez Serra Street 00907 San Juan Puerto Rico		
	Belize - Consulate	567 Ramon Gandia Street Hato Rey 00918 San Juan Puerto Rico		
	Costa Rica - Consulate	1413 Avenida Fernández Juncos 00909 San Juan Puerto Rico		consuladopr@yunque.net
	Denmark - Consulate	360 San Francisco Street 00901 San Juan Puerto Rico		ambasciatore.sansalvador@esteri.it http://www.ambsansalvador.esteri.it/
	Italy - Embassy	Calle La Reforma 158 Colonia San Benito San Salvador Puerto Rico		http://www.ambsansalvador.esteri.it/

	Nicaragua - Consulate	Calle Granadillo J. 18 Arbolada Cagua 00625	(+1-787) 723-6300, (+1-787) 743-7637 FAX (+1-767) 734-8822	evaluz@prw.net
	Spain - Embassy	Edificio Mercantil Plaza Piso 11, Oficina 1101 Av. Ponce de Leon s/n Hato Rey San Juan Puerto Rico		cgesp.pr@correo.mae.es
	Uruguay - Consulate	Ave. Chardon No. 159 1er. Piso Compañía de Comercio San Juan Puerto Rico		
Saint-Barthélemy	Swedish Honorary Consulate	Le Brigantin B.P. 118 Gustavia 97098 Saint Barthélemy Saint-Barthélemy	(+590) 590 27 58 02 FAX (+590) 590 27 71 74	
St. Kitts and Nevis	Jamaica - Consulate	c/o JC's Gifts 'N Things Robert Bradshaw International Airport Golden Rock Basseterre St. Kitts	(869) 465-5563	
	United Kingdom - Consulate Non-Resident British Commissioner resides in Antigua	Price Waterhouse Coopers Centre 11 Old Parham Road P O Box 483 St John's Antigua	(268) 462 0008 9 (268) 463 0010	britishh@candw.ag
St. Lucia	Barbados - Consulate	#3 Paradis Court Habitat Phase 1V Bonnetterre		chadertont@candw.lc

		Gros Islet P.O. Box 1300 Castries St. Lucia		
	China - Embassy	Castries P.O. BOX GM999 Castries St. Lucia		chinaemb_lc@mfa.gov.cn http://lc.chineseembassy.org/
	Cuba - Embassy	Rodney Heights P.O.BOX 2150 Gros Islet St. Lucia		http://embacu.cubaminrex.cu/santaluciaing embacubasantalucia@candw.lc
	Guyana - Consulate	P.O. Box 2003 Gros Islet St. Lucia	(758) 453 1149	lokesh@amstlucia.com
	Jamaica - Consulate	27 Micoud Street P.O. Box 81 Castries St. Lucia	(758) 452-3040	chongco@candw.lc
	Mexico - Embassy	Nelson Mandela Drive Observes P.O. Box C.P. 6096 Castries St. Lucia		mexicanembassy@candw.lc
	Netherlands - Consulate	C/O Minvielle Chastanet Ltd 9-11 Bridge Street Castries St. Lucia		peterd@mandcgroup.com
	Sweden - Consulate	Rodney Bay Waterfront Seagrape Crescent Castries Saint Lucia		royalknight@candw.lc
	United Kingdom - Consulate	Francis Compton Building 2nd Floor PO Box 227 Waterfront Castries	(001) (758) 452 2484 5	

		St Lucia		
Sint Maarten	Canadian Honorary Consulate	Dawn Beach Estate P.O. Box Green Starshell Rd #18 Philipsburg Sint Maarten	(+1 721) 587-1364 / 543 6261 (+1 561) 304 8862	canadaconsulxm@gmail.com
	Dominican (Republic) Consulate General	Emmaplein, Fouress Building #04, Suite B Philipsburg Sint Maarten	(+1 721) 542-0338 / 39 FAX (+1 721) 542-0337	consuladorepdomsxm@hotmail.com
	French Honorary Consulate	1, Almond Grove Cole Bay District P.O. Box 803 Philipsburg Sint Maarten	(+1 721) 590 88 10 00 (+1 721) 526 55 19 / 690 88 10 00 FAX (+1 721) 590 87 96 25	
Saint-Martin	Spanish Honorary Vice Consulate	6 Immeuble Soualiga ZAC de Bellevue B.P. 539 Marigot 97150 Saint Martin	(+590) 590 29 38 07 (+590) 690 73 03 76 FAX (+590) 590 29 38 10	
St. Vincent and the Grenadine	Belizean Honorary Consulate	7 Shortwood Drive Kingston 8 Saint Vincent and the Grenadines	(+1 784) 969-5565 FAX (+1 784) 969-5565	bjmconsul@yahoo.com
	Brazilian Embassy	P.O. Box 2222 Kingstown Saint Vincent and the Grenadines	(+1 784) 494-1092	brasemb.kingstown@itamaraty.gov.br
	Chilean Honorary Consulate	St. James Place P.O. Box 692 Kingstown Saint Vincent and the Grenadines	(+1 784) 456-2515 (+1 784) 456 1821 FAX	drmetrovin@hotmail.com

			(+1 784) 457 2821	
	Cuban Embassy	Rhato Mill P.O. Box 2407 Kingstown Saint Vincent and the Grenadines	(+1 784) 458 5844 FAX (+1 784) 456 9344	embajada@vc.embacuba.cu consulado@vc.embacuba.cu
	Czech Honorary Consulate	McKies Hill Kingstown Saint Vincent and the Grenadines	(+1 784) 457 2072 FAX (+1 784) 457 2290	kingstown@honorary.mzv.cz
	Finnish Honorary Consulate	Barrister at Law 225 Kingstown Park Road Upstairs of KPMG P.O.Box: 1818 Kingstown Saint Vincent and the Grenadines	(+1 784) 784 453 1722 FAX (+1 784) 784 453 1723	
	French Honorary Consulate	Paul's Avenue P. O. Box 560 Kingstown Saint Vincent and the Grenadines	(+1 784) 456-2136 (+1 784) 493-3995 FAX (+1 784) 453-1757	
	German Honorary Consulate	c/o Trinity School of Medicine Ratho Mill Saint Vincent and the Grenadines	(+1 784) 456 84 50 (+1 784) 432 10 04 FAX (+1 784) 456 97 15	
	Jamaican Honorary	Fair Hall Housing Scheme 61 P.O. Box 1525 Kingstown Saint Vincent and the Grenadines	(+1 784) 457 4728 FAX (+1 784) 457 4728	
	Mexican Honorary Consulate	c/o Coreas Hazells Inc. P.O. Box 1199, Lower Bay Street Kingstown Saint Vincent and the Grenadines	(+1 784) 456 1201	

	Moroccan Honorary Consulate	P. O. Box 982 Kingstown Saint Vincent and the Grenadines	(+1 784) 458 1667	
	Netherlands Honorary Consulate	Halifax Street P.O.Box 1639 Kingstown Saint Vincent and the Grenadines	(+1 784) 456 2822 FAX (+1 784) 457 2432	stvincent@nlconsulate.com
	Norwegian Honorary Consulate	c/o Sprott Bros Ltd. Bay Street Kingstown Saint Vincent and the Grenadines	(+1 784) 457 5047 (+1 784) 528 6915 FAX (+1 784) 456 5050	
	Portuguese Honorary Consulate	Strategy Forum Inc Villa P.O. Box 263 Kingstown Saint Vincent and the Grenadines	(+1 784) 269 01 49 (+1 784) 457 47 24 FAX (+1 784) 483 01 60	
	Taiwanese Embassy	Murray's Road P.O. Box 878 Kingstown Saint Vincent and the Grenadines	(+1 784) 456-2431 FAX (+1 784) 456-2913	rocemsvg@vincysurf.com www.taiwanembassy.org/vc
	Venezuelan Embassy	Sutherland's Building Murray Road P.O. Box 852 Kingstown Saint Vincent and the Grenadines	(+1 784) 456-1374 (+1 784) 456-2776 FAX (+1 784) 457-1934	embavenezsanvincente@vincysurf.com
Suriname	Argentinian Embassy	Prins Hendrik Straat 6 Paramaribo Suriname	00 (597) 426641 00 (597) 426642	esuri@cancilleria.gob.ar http://http://esuri.cancilleria.gov.ar/
	Consulate of Austria	Arronstraat 16, Paramaribo Suriname	(+597) 420 468 FAX (+597) 420 467	

	Barbadian Consulate	William Athonielaan 60 Uitvlugt Paramaribo Suriname	(+597) 433 757 FAX (+597) 433 757	
	Belgian Consulate in Suriname	Postbus 2962 - Pandiet Paltan Tewarieweg 23B PO Box 1841, Paramaribo Suriname	+597 719 12 09 FAX +597 850 99 19	
	Embassy of Brazil	Maratakkastaat 2 POB 925 Paramaribo Suriname	(+597) 400 200 FAX (+597) 400 205	
	Consulate of Canada	Wagenwegstraat 50 Boven, Paramaribo, Suriname	(011 597) 424 527 or 424- 575 FAX (011 597) 425 962	
	Chinese Embassy	Anton Dragtenweg 131 P.O.BOX: 3042, Paramaribo Suriname	(00597) 451570 FAX (00597) 452540	
	Embassy of Cuba	Brokopondolaan 4 Paramaribo Suriname	(+597) 434917 (+597) 432727 FAX: (+597) 432626	
	Honorary Consulate of the Czech Republic	Bonistraat 91 Paramaribo Suriname	(+597) 459 704	
	Royal Danish Consulate	Waterkant 92 P.O. Box 1849 Paramaribo Suriname	(+597) 471 222 FAX (+597) 475 718	
	Embassy of France	5-7 Henck Arronstraat, PO box 2648 - Paramaribo Suriname	(+597) 47 52 22 FAX	

			(+597) 47 12 08 / 47 64 55	
	Grenadian Consulate	53 Kernkampweg (ia Kellalaan No. 1) Paramaribo Suriname	(+597) 49.79.22 FAX (+597) 43.41.41	
	Embassy of Guyana	Gravenstraat No. 82 P.O BOX 785 Paramaribo Suriname	(597) 477-895 / (597) 472-509 FAX (597) 472-679	
	Embassy of India	No. 10, Rode Kruislaan Paramaribo Suriname	(00-597) 498344, (00-597) 498018 FAX (00-597) 491106	
	Embassy of Indonesia	Van Brussellaan # 3 Uitvlugt P.O. BOX 157 Paramaribo Suriname	(597) 431-230, 413-171, 439-577 FAX (597) 498-234	
	Jamaican Consulate	c/o CARIMECO Management Consultants, Prinsessestraat 73 Paramaribo Suriname	(597) 479-210 FAX (597) 479-268	
	Consulate of Spain	Gravenstraat 42 - 44 Paramaribo Suriname	(+597) 476032/473266/473230/472956 FAX (+597) 476418	
	Honorary Consulate of Sweden	Henck Arronstraat 26-30 Paramaribo Suriname	(+597) 42 57 20 FAX (+597) 41 17 50	

	Honorary British Consul	c/o VSH United Buildings VSH United Building, Paramaribo Suriname	(+597) 402 870 FAX (+597) 403 515	http://www.gov.uk/government/world/suriname
	U.S. Embassy in Paramaribo, Suriname	129 Dr. Sophie Redmondstraat Paramaribo Suriname	(597) 472-900 FAX (597) 410-972	http://paramaribo.usembassy.gov
	Embassy of Venezuela	Henck Arronstraat 23-25, 3001 Paramaribo, Suriname	(597) 475-401 / (597) 411 040 FAX (597) 475-602	
Trinidad and Tobago	Argentina - Embassy	Fourth Floor, Tatil Building 11 Maraval Road Newtown P.O. Bag 162 Belmont Post Office Trinidad and Tobago	(868) 628-7557 (868) 628-7587 FAX (868) 628-7544	etrin@mrecic.gov.ar
	Australia - Consulate	18 Herbert Street St Clair Port of Spain Trinidad and Tobago	(868) 628 - 4732 (868) 822- 5490 FAX (868) 822-5490	http://www.trinidadandtobago.embassy.gov.au/ australianhighcommission.pos@gmail.com
	Austria - Consulate	Blue Haven Hotel Robinson Crusoe Beach Resort Ltd. Bacolet Bay Scarborough Trinidad and Tobago		
	The Bahamas - Consulate	P. O. Box 56 Wrightson Road Port of Spain Trinidad and Tobago		honconbahamastt@hotmail.com
	Barbados - Consulate	12 Mayfair Gardens Lower Santa Cruz Trinidad and Tobago		awalker@dfcaribbean.com

	Belgium - Consulate	c/o Movalite Ltd 121 Abercromby Street Port of Spain Trinidad and Tobago		
	Belize - Consulate	Cor. Smart & Warren Streets St. Augustine Trinidad and Tobago		
	Brazil - Embassy	18, Sweet Briar Road St Clair PO. Box 382 Port of Spain Trinidad and Tobago	(868) 622-5771 (868) 622-5779 FAX (868) 622-4323	mboffice.portspain@itamara ty.gov.br or brasemb.portspain@itamara ty.gov.br
	Canada - Consulate	Maple House 3-3A Sweet Briar Road St. Clair Port of Spain, Trinidad and Tobago	(868) 622 6232 (868) 622-2581 FAX (868) 628-2581	http://www.trinidadandtobago.gc.ca pspan@international.gc.ca
	Chile - Embassy	4A Alexandra Street St. Clair Port of Spain Trinidad and Tobago		
	China - Embassy	76 Long Circular Road Maraval Port of Spain Trinidad and Tobago	(868) 622-1832 (868) 628-6417 FAX: (868) 622-7613	
	Colombia – Embassy	4th Floor Newtown Centre 30-36 Maraval Road Port of Spain Trinidad and Tobago	(868) 628-5656 (868) 222-2275	eptoespana@cancilleria.gov.co
	Costa Rica - Embassy	2nd Floor 63 Tragarete Road Port of Spain Trinidad and Tobago	(868) 628-9601 (868) 628-8775 (868) 795-2217 FAX	

			(868) 628-9203	
	Cuba - Embassy	#74 Elm Street Bayshore Westmoorings Trinidad and Tobago	(868) 633-3268 (868) 632-8691 FAX (868) 621-3573	
	Czech Republic - Consulate	Third Floor, Sagicor Centre 21-25 Independence Avenue San Fernando Trinidad and Tobago		
	Denmark - Consulate	21 Ferndale Terrace St. Ann's Port-of-Spain Trinidad and Tobago	(868)	
	Dominican Republic – Embassy	10B Queen's Park West Suite 101 Port of Spain	(868) 624-7930 (868) 627-2605 FAX (868) 623-7779	embadom@hotmail.com
	El Salvador – Embassy	92 Columbus Circle, Westmoorings Port of Spain Trinidad and Tobago	(868) 628-4454 FAX (868) 622-8314	embajadaelsalvador.tt@gmail.com
	Delegation of the EU	Level 2 Sagicor Financial Centre 16 Queen's Park West Port of Spain Trinidad and Tobago	(868) 622-6628 (868) 622-0591 FAX (868) 622-6355	arend.biesebroek@eeas.europa.eu
	Finland - Consulate	Laqtel House 38-40 Sackville Street Port of Spain Trinidad and Tobago		
	France - Embassy	7 Mary Street St. Clair Port of Spain	(868) 628-1931 FAX	info@ambafrance-tt.org

	Trinidad and Tobago	(868) 628-2632	
Germany - Embassy	7-9 Marli Street Port of Spain Trinidad and Tobago	(868) 628-1630 (868) 628-1631 (868) 628-1632 Ext. 218 FAX (868) 628-5278	info@ports.diplo.de
Grenada Trade and Economic Commission	Grenada House #127 Henry Street Port of Spain Trinidad and Tobago	(868) 625-9235 FAX (868) 624-1257	grenadaconsular@gmail.com
Guatemala – Embassy	Apt. 701, Regents Towers Westmoorings By The Sea Westmoorings Trinidad and Tobago	(868) 632-7629 FAX (868) 632-7629	embtrintobago@minex.gob.gt embaguatt@outlook.com
Guyana - Consulate	16 Grey Street St. Clair Port of Spain Trinidad and Tobago	(868) 622 2913 (868) 628-2616 FAX: (868) 622-5158	ghctt@mission.gov.gy
India – Consulate	6 Victoria Avenue Port of Spain Trinidad & Tobago	FAX (868) 627-6985	hcipos.hc_ss@yahoo.com
Ireland - Consulate	Suite A4, Kencita Court 76 Picton Street Newtown Postal Address: PO Box 1380 Wrightson Road Post Office Port-of-Spain Trinidad & Tobago		
Jamaica - Consulate	2 Newbold Street St. Clair Port-of-Spain Trinidad & Tobago	(868) 622-4995 ext. 22 FAX (868) 622-9043	jamaica@jhcpo.org
Japan – Embassy	5 Hayes Street St. Clair	(868) 628-5991-3	embassyofjapan@po.mofa.go.jp

	Port-of-Spain Trinidad & Tobago	FAX (868) 622-0858	
Korea – Embassy	#36 Elizabeth Street St. Clair Port-of-Spain Trinidad & Tobago	(868) 622-9081 (868) 622-1069 FAX (868) 628-8745	trinidad@mofa.go.kr
Mexico – Embassy	12 Hayes Street St. Clair Port of Spain Trinidad & Tobago	(868) 622-1422 (868) 628-8488	
Netherlands – Embassy	Trinre Building 69-71 Edward Street Port of Spain Trinidad & Tobago	(868) 625-1722 (868) 625-2532 (868) 625-1210 Ext. 0210 FAX (868) 625-1704	por@minbuza.nl
Nigeria – Consulate	3 Maxwell-Phillip Street St. Clair Port of Spain Trinidad & Tobago	(868) 622-6834 (868) 622-4002 FAX (868) 622-7162	mfa.nigtt@gmail.com
Panama – Embassy	7, Ground Floor Gray Street St. Clair Port of Spain Trinidad & Tobago	(868) 628-9956 (868) 628-9957 FAX (868) 622-8992	embpanamatyt@mire.gob.p a
Peru - Embassy	4 Trinidad Crescent Federation Park Port of Spain Trinidad & Tobago	(868) 221-2939 (868) 221-8642	missiontt@embassyofperutt. net
South Africa – Consulate	4 Scott Street St. Clair Port of Spain Trinidad & Tobago	(868) 622-9869 (868) 628-6997 FAX (868) 622-7089	sahctt.general@dirco.gov.za sahctt.consular@dirco.gov.z a

	Spain – Embassy	7th Floor, TATIL Building 11 Maraval Road Port of Spain Trinidad & Tobago	(868) 625-7938 (868) 628-2560 (868) 622-1151 FAX 622-3032	emb.puertoespana@maec.es emb.puertoespana.vis@maec.es
	United Kingdom - Consulate	19 St Clair Avenue St Clair Port of Spain Trinidad Port-of-Spain	(00) (1) (868) 622 2748 (00) (1) (868) 622 8960 61 62 (00) (1) (868) 622 8985 86 (00) (1) (868) 628 1234 (00) (1) 628 1068	generalenquiries.ptofs@fco.gov.uk
	United States - Embassy	15 Queen's Park West Port of Spain	(868) 622-6371 FAX (868) 822-5905	POSExecutiveOffice@state.gov
	Venezuela - Embassy	16 Victoria Avenue Trinidad and Tobago Port-of-Spain		
Turks and Caicos	Haitian - Consulate	Leeward Highway, Providenciales	+1 (649) 339-4331	
	Jamaican Consulate	Leeward Highway, Providenciales	+1 (649) 339-3336	
	United States Consular Agency	Venture House, Grace Bay Road Grace Bay Providenciales	+1 (649) 946-5713 +1 (649) 2325713 +1 (242) 357-7004	
US Virgin Islands	Austrian Consulate	1330 Estate Taarnebjerg (Parcel 7 of Tract I), Poinsettia House at Bluebeards Castle Charlotte Amalie 00802 US Virgin Islands	+1 (340) 774 1100 FAX (+1 340) 774 0342	
	Danish Consulate	Charlotte Amalie, US Virgin Islands c/o Scandinavian Center, Havensight Mall, Building III, Charlotte Amalie, St. Thomas 00804	(+1 340) 776 0656	

		US Virgin Islands		
	French Consulate	P.O. Box 400, Charlotte Amalie, St. Thomas 00804, US Virgin Islands	(+1 340) 776 1140	
	Philippines (Filipino) Consulate General	P.O. Box 12154, Charlotte Amalie, St. Thomas 00801 US Virgin Islands	(+1 340) 776 3389 (+1 340) 690 0131	
	Saint Kitts Consulate	P.O. Box 302353, Charlotte Amalie St. Thomas 00803, US Virgin Islands	(+1 340) 775 7640	
	Swedish Consulate	1340 Taarneberg, Charlotte Amalie, St. Thomas 00802 US Virgin Islands	(+1 340) 774 6845	

This guide contains many important points of contact which may be used in the event of an emergency. As changes occur, we ask to be notified via email at update@marketplaceexcellence.com. CHTA commits to updating this guide annually.

Addendum A:

HURRICANE XXX IMPACT DAMAGE ASSESSMENT FORM

It is essential that we quickly gauge the initial impact of Hurricane [Enter Hurricane Name] on the hospitality industry. This will best position us to respond to media and travel partner inquiries as well as to assess the industry's readiness to return to business. Please take a moment to complete this form and respond via email or fax to:

Email: [enter email address]

Fax: [enter fax number]

Tel: [enter contact number]

Satellite #: [enter satellite #, if available]

Contact: [enter main contact]

1. **HOTEL/BUSINESS NAME & ISLAND:** _____
2. **# of Rooms:** _____ **# Rooms Occupied w/Guests during Storm:** _____
3. **Damage Assessment (rate on a scale of 1, 2, 3 – 1 being minimal; 3; extensive). Briefly describe any major damage to structure and surrounding property:**

4. **Overview of Island (roads, electric, telephone, airport, services):**

5. **Personal Injuries (please indicate if any, and severity):**

6. **Anticipated Date to Open:** _____

7. **Anticipated Date to Full Normal Operations (normal room capacity):**

8. **Is there any other storm-related matter impacting or potentially impacting the industry which we should be aware of:**

Name: _____ **Tel:** _____ **Fax:** _____

Alternative Tel: _____ **Email:** _____