Tourism Insights Platform: Case studies Traveler Spending Patterns: Benchmark Strategies for Increasing Spend

John Munoz
VP Latin America and Caribbean-Data and Services
mastercard







Index

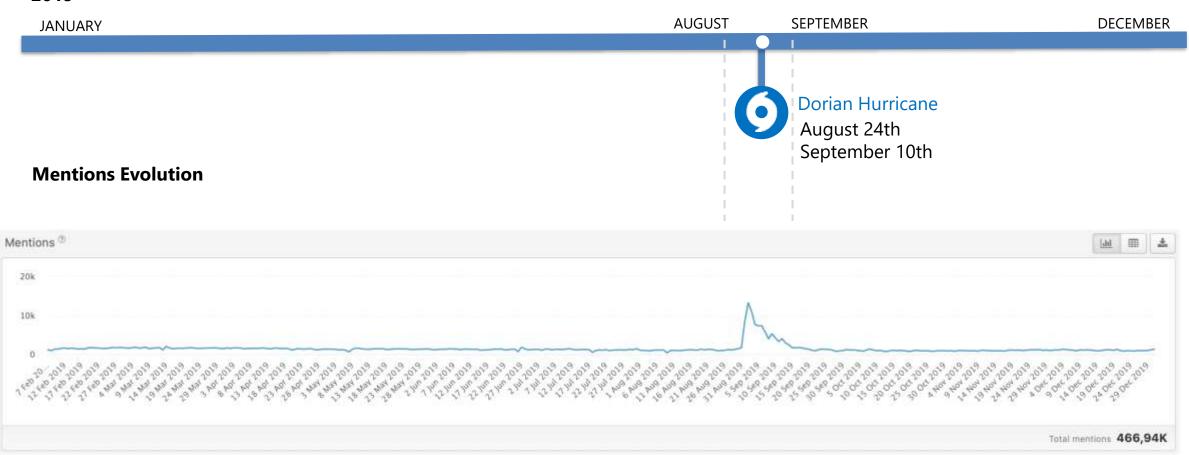


- Climate and security index sensitivity by origin market (how long it takes to recover)
- Client profiling by mixing behavior, bookings and spend patterns
- Identify those sub origins less sensitive to climate and security issues (by state)
- Link between markets-regions-products and venues to build meaningful campaigns.

Bahamas Mentions



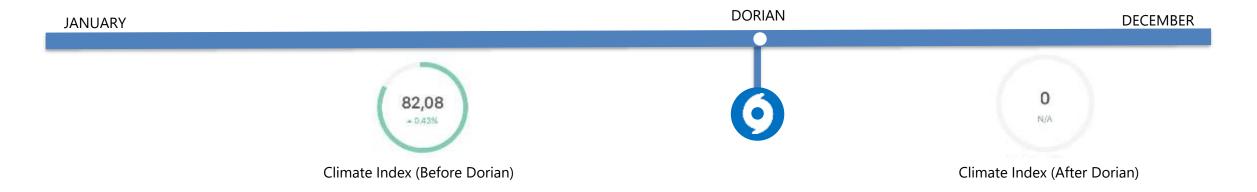




Bahamas Perceived Climate Index



2019 Global Evolution of Climate Index

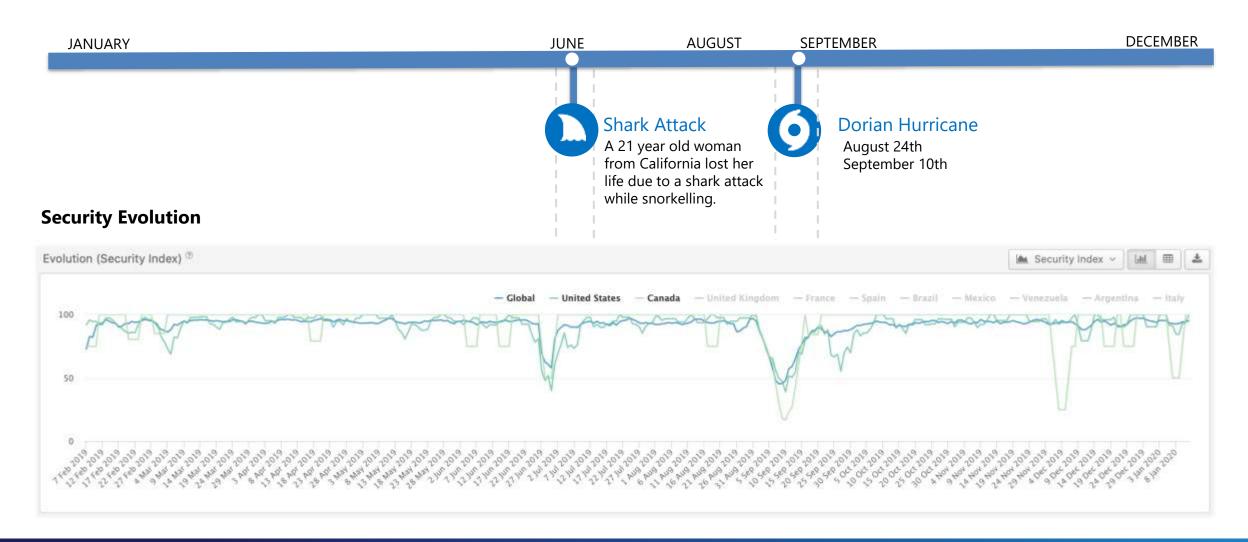




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Bahamas Perceived Security Index

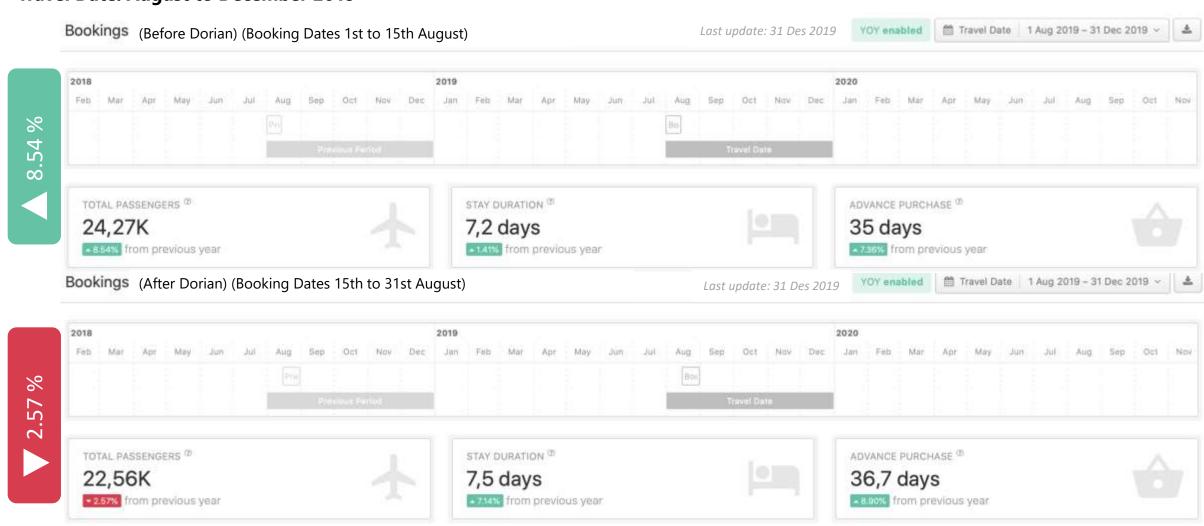
2019 Evolution of Security Index



Bahamas Bookings



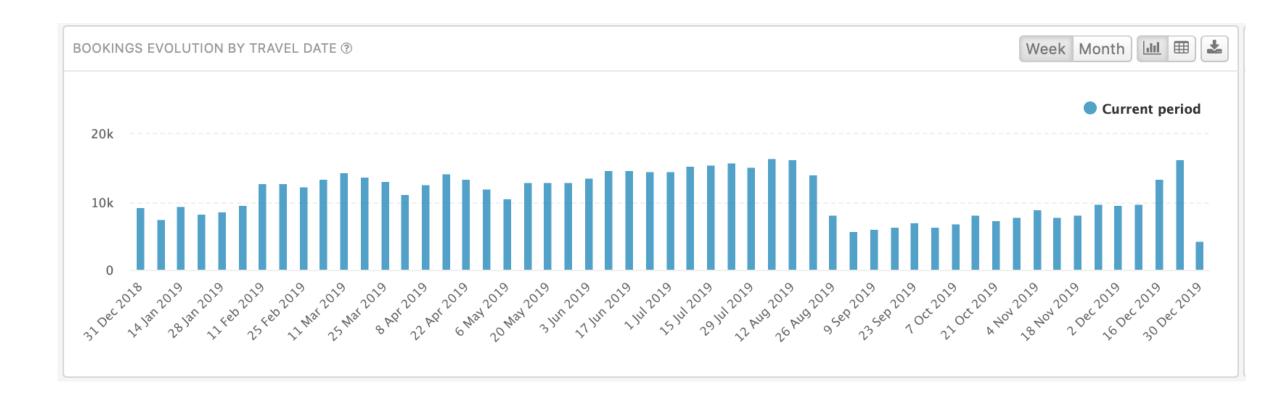
Travel Date: August to December 2019



Bahamas Bookings



Bookings Evolution by Travel Date





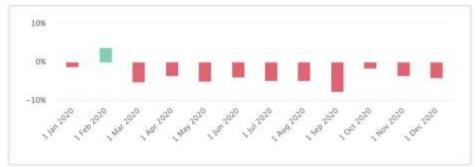
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Capacity Growth

2019



2020



Main Origins

		Total	%Total	WYOY.
	United States	2,22M	60,8%	+14,18% +
×	Bahamas	1,06M	28,88%	-11,89% *
1	Canada	157,78K	4,31%	+13,73% +
12	Cayman Islands	55,78K	1,53%	+1,35% =
Ø.	United Kingdom	55,27K	1,51%	+0,43% *
X	Jamaica	26,15K	0,72%	+8,32% =
=	Cuba	19,05K	0,52%	+8,97% -
II g	Turks and Caicos Islands	17,84K	0,49%	-0,59% =
	Panama	17.15K	0.47%	-7.2% =

	Total	%Total	%YOY
United States	2,17M	61,79%	-1,91% +
Bahamas	945,44K	26,87%	-10,34%
Canada	162,27K	4,61%	+3,13% +
United Kingdom	62,48K	1,78%	+13,04% +
Cayman Islands	62,48K	1,78%	+12,01% -
💌 Jamaica	26,21K	0,74%	+0,86% +
Cuba	19,94K	0,57%	+4,69% =
Turks and Caicos Islands	17,5K	0,5%	-1,72% =
Panama	16,95K	0,48%	-1,17% *



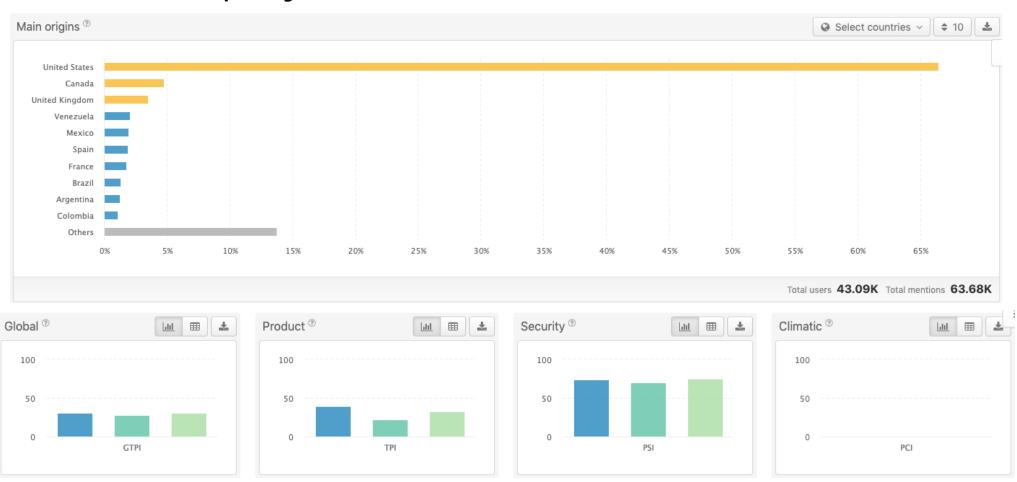
2019 Before Dorian Hurricane (Top 3 Origins)



United States, United Kingdom, Canada



2019 After Dorian Hurricane (Top 3 Origins)



United States, Canada, United Kingdom



2019 Product interest Before/After Dorian Hurricane (Top 3 Origins)

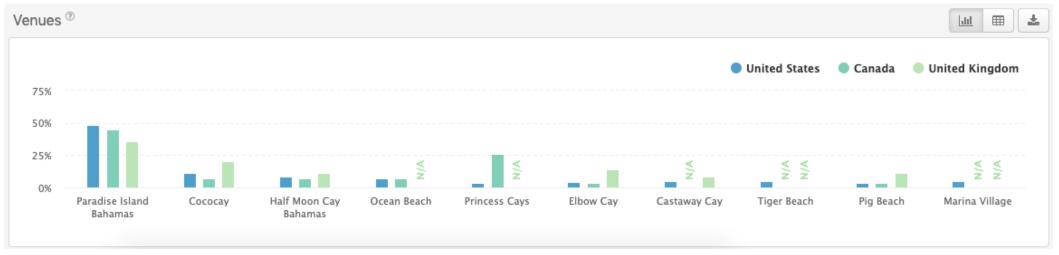


United States, Canada, United Kingdom



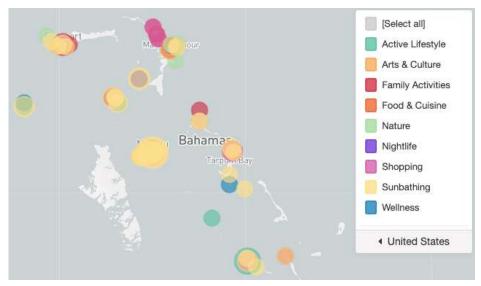
2019 Product and Attractions interest (Top 3 Origins)





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2019 Product interest by geolocation



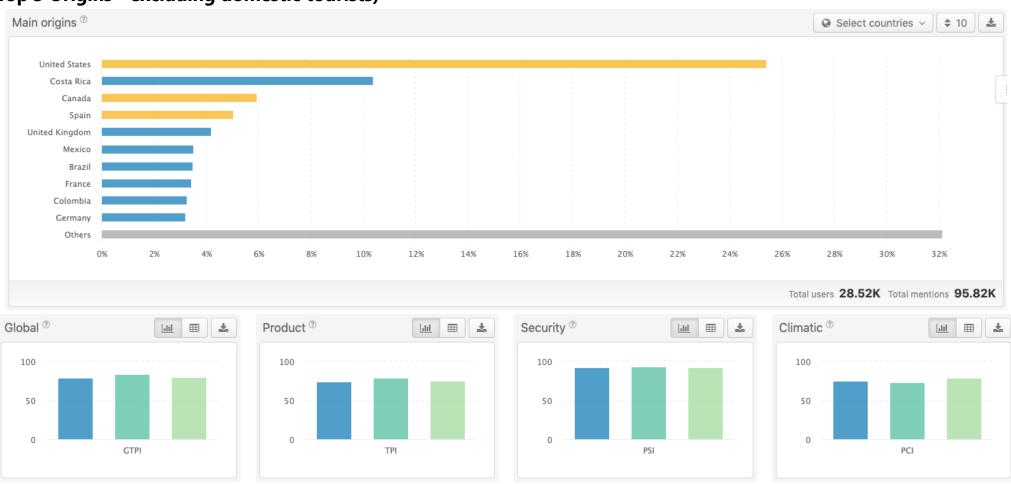
United States



Costa Rica (social networks)



2019 (Top 3 Origins - excluding domestic tourists)

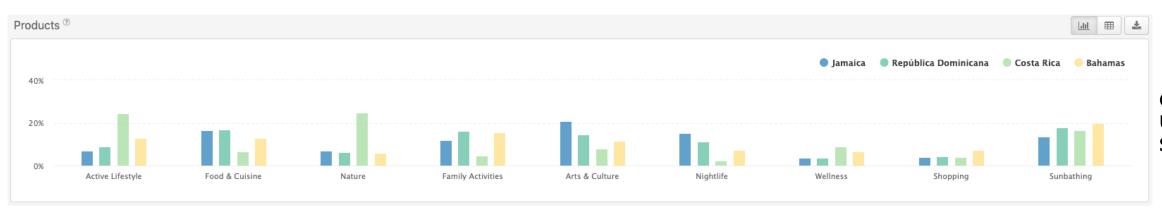


United States, Canada, Spain

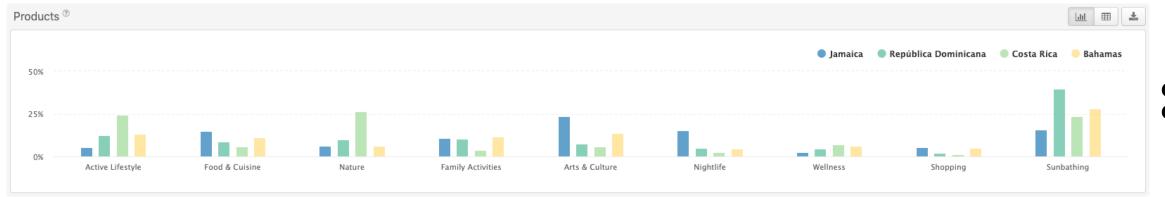


A Competitive Analysis: Bahamas vs JAM, DR, CR

2019 Product interest per origin based on social networks



Origin: United States

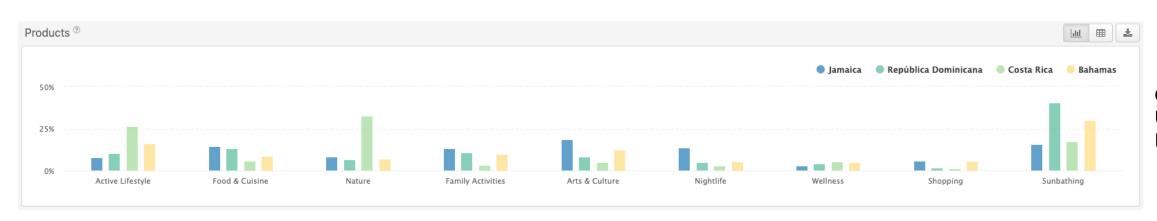


Origin: Canada

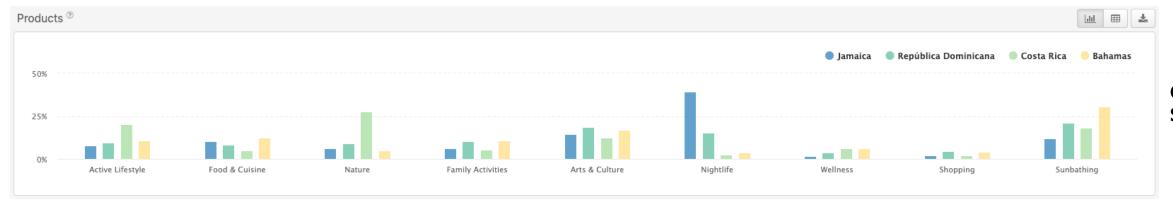


A Competitive Analysis: Bahamas vs JAM, DR, CR

2019 Product interest per origin based on social networks



Origin: United Kingdom

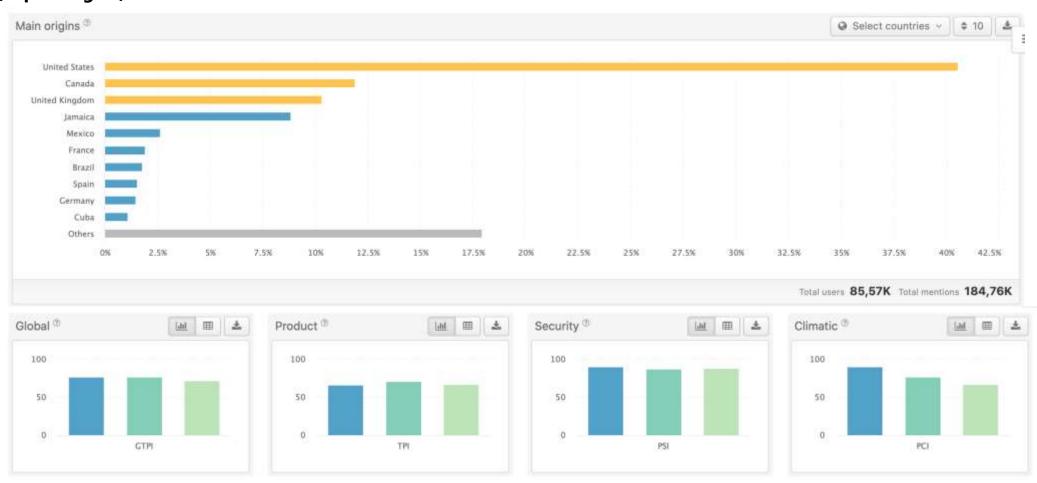


Origin: Spain

Jamaica (social networks)



2019 (Top 3 Origins)

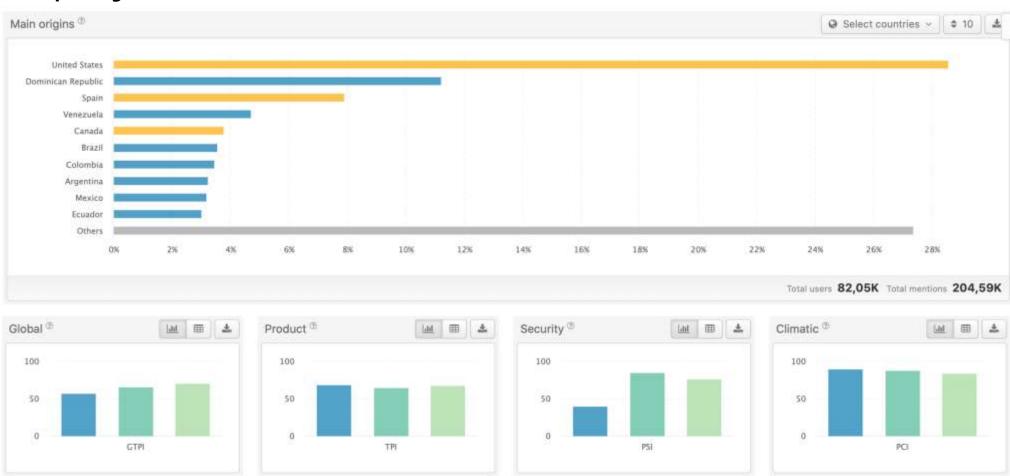


United States, Canada, United Kingdom





2019 (3 of top 5 origins)



United States, Spain, Canada



Tourism Insight has provided us with a very intuitive and useful platform for Seville, Spain analysis. Thanks to the platform and the team behind it we have been able to have different approaches to what our visitors say about Seville and our tourist attractions. This has led us to have another view beyond the numerical data of the offer and helped us to make some decisions about the management of the destination.

Best regards

Pino Canales

Marketing y Comunicación Communications and Marketing pcanalesp@visitasevilla.es T. +34 955 471 207 / +34 650 106 116

Turismo de Sevilla I Bajos del Paseo de Marqués de Contadero s/n I CP: 41004 Sevilla I España

